



Southwest Coordination Center Predictive Services



Suspended Product Notification

Updated: May 19, 2013

Impacted Product(s): Daily Fire Potential Video Briefing

Product(s) Suspended Until: Further notice

Background: The daily fire potential video briefing was launched as an experimental product during the 2011 season with a request for field feedback, feedback received was overwhelmingly positive, and the decision was made to make the product operational for the following fire season based on our capability to do so in 2011. This was a critical assumption, as the daily video briefings are workload intensive and it was recognized that our other outlook processes were going to have to go smoothly on a consistent basis to facilitate operational implementation of the video briefings.

Partway into the 2012 fire season, we lost the capability to post the video briefings to the SWCC website due to IT/network issues that were not remedied until the end of fire season 6-8 weeks later. As a result, we had to suspend the product for most of the 2012 fire season for lack of our capability to disseminate it.

Now, partway into the 2013 season, we are finding our capability again challenged by IT-related issues which are beyond our control and are adversely impacting 'business as usual'. None of these alone are absolute show stoppers, but combined they have slowed and confused our normal processes such that we have overall less capability than in 2011.

As a result, we regret to announce that this product/service has been suspended until further notice and cannot be considered for operational issuance again until we attain the necessary IT functionality here at SWCC in the USFS Southwest Regional Office.

Minimum USFS IT Functionality Required to Consider Product Re-Instatement:

- Single, approved web browser which supports HTML 5+ and Javascript animation
- Exceed/SSH remote connections to weather data processing workstation (in office)
- Onsite support to enable the above while we perform operational duties