

## Accessing IROC

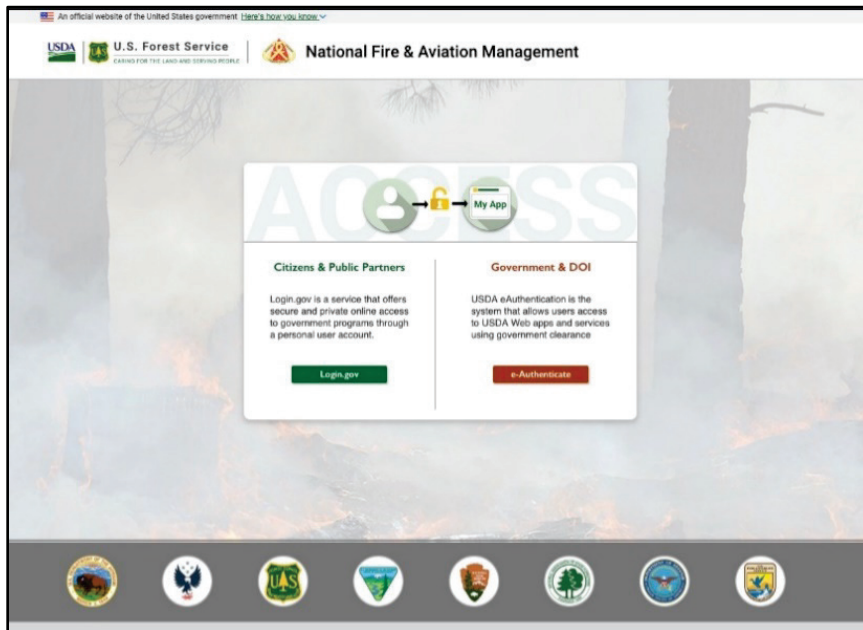
This document provides detailed information on the steps for getting access to IROC.

### Five Steps to Getting IROC Access

- 1 Authenticate** – Go to <https://iwfirp.nwcg.gov> and click either eAuth or Login.gov, depending on which one you have. If you have both, use eAuth.
- 2 Select IROC** – Select IROC from the FAMIT Dashboard of available applications.
- 3 Request a NAP** – If you don't have an existing NAP account, you'll need to request one at this point. If you already have a NAP account, skip this step.
- 4 Request Access** – If you don't have an existing IROC account, you'll need to request one at this point. If you already have an IROC account, skip this step
- 5 Access IROC** – When you get to this step, you'll be logged into IROC directly. If you don't see the IROC portal, you'll need to ask your dispatch manager to grant you the appropriate access.

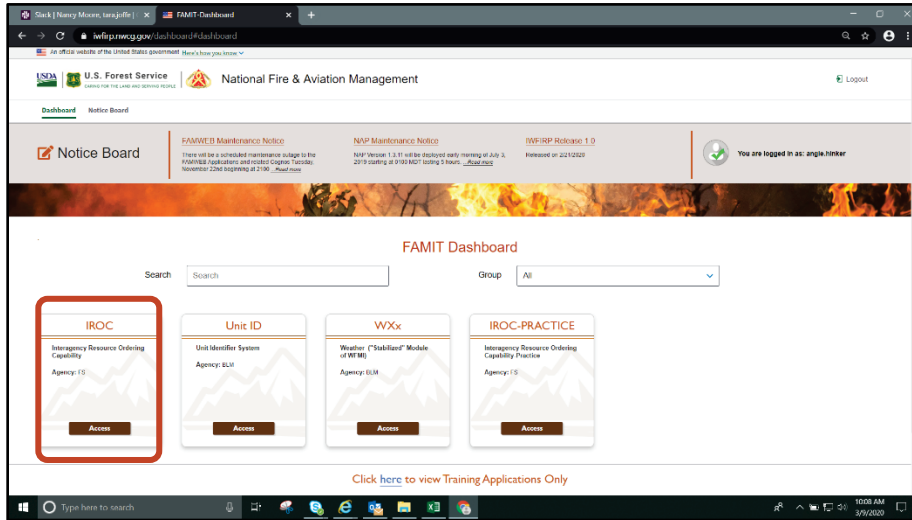
### 1 Authenticating into the FAMIT Dashboard

FAMAuth is an authentication portal for Fire and Aviation Applications. IROC uses FAMAuth to authenticate users when logging in. There are two paths of authentication: e-Authentication (eAuth) and Login.gov. The URL for FAMAuth is <https://iwfirp.nwcg.gov/>.



- If you have a federated PIV card (Lincpass), use the eAuth method.
- If you do **not** have a PIV card, use Login.gov.
- If you have both an eAuth account and a Login.gov account, use eAuth and your PIV card to authenticate. Even if a PIV card reader doesn't exist, you can use your eAuth username and password to access applications.
- DOI users need to register their PIV card with ICAM. See [DOI User Instructions](#) at the end of this document

## 2 Selecting IROC from the FAMIT Dashboard

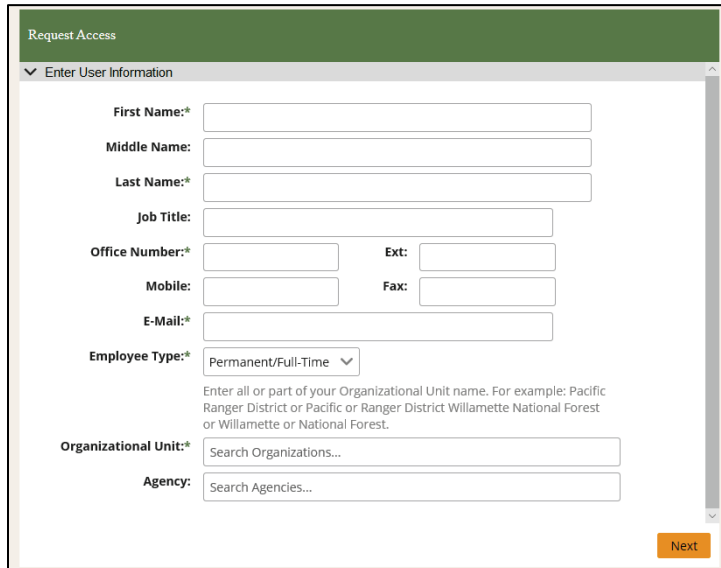


- 1 After logging in, you will see the FAMIT dashboard showing all available applications. Click on the IROC tile to launch the application.
- 2 The first time you click on the IROC tile, you will be asked to enter your Standard NAP Account credentials in order to link the FAMAAuth account to the NAP account.

**Note:** If you do not have a NAP account, see [Requesting a NAP](#). If you do, skip to [Requesting Access to IROC](#).

## 3 Requesting a NAP

- 1 In the **Enter User Information** tab of the Request Access screen, fill in the required information (as indicated by asterisks) and click **Next**.



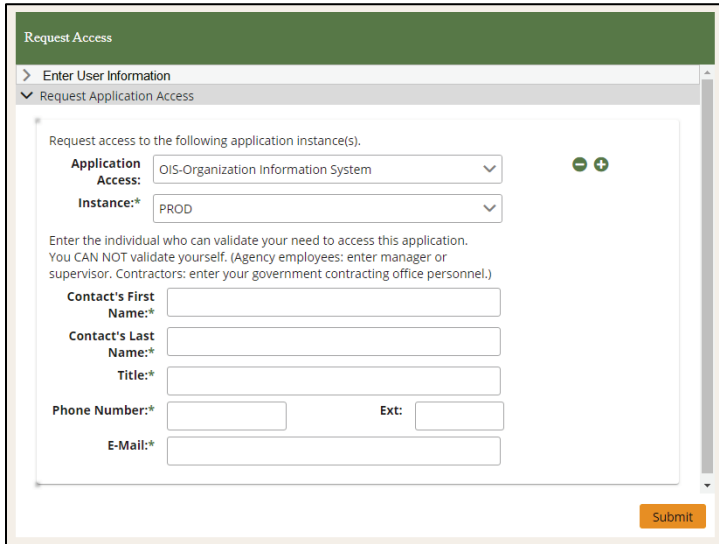
The screenshot shows the 'Request Access' screen with the 'Enter User Information' tab selected. The form contains the following fields:

- First Name:\*
- Middle Name:
- Last Name:\*
- Job Title:
- Office Number:\*
- Ext:
- Mobile:
- Fax:
- E-Mail:\*
- Employee Type:\*
- Organizational Unit:\*
- Agency:

The 'Employee Type' dropdown is set to 'Permanent/Full-Time'. Below the 'Organizational Unit' and 'Agency' fields, there is a note: 'Enter all or part of your Organizational Unit name. For example: Pacific Ranger District or Pacific or Ranger District Willamette National Forest or Willamette or National Forest.' The 'Next' button is located at the bottom right of the form.

## 4 Requesting Access to IROC

- 1 In the **Request Application Access** tab of the Request Access screen, select the application and the instance. Then fill in the information for the individual who can validate your need to access IROC.
- 2 When done, click **Submit**.



The screenshot shows the 'Request Access' screen with the 'Request Application Access' tab selected. The form contains the following fields and instructions:

- Request access to the following application instance(s).**
- Application Access:** A dropdown menu showing 'OIS-Organization Information System'.
- Instance:\*** A dropdown menu showing 'PROD'.
- Instructions:** Enter the individual who can validate your need to access this application. You CAN NOT validate yourself. (Agency employees: enter manager or supervisor. Contractors: enter your government contracting office personnel.)
- Contact's First Name:\*** Text input field.
- Contact's Last Name:\*** Text input field.
- Title:\*** Text input field.
- Phone Number:\*** Text input field.
- Ext:\*** Text input field.
- E-Mail:\*** Text input field.
- Submit** button.

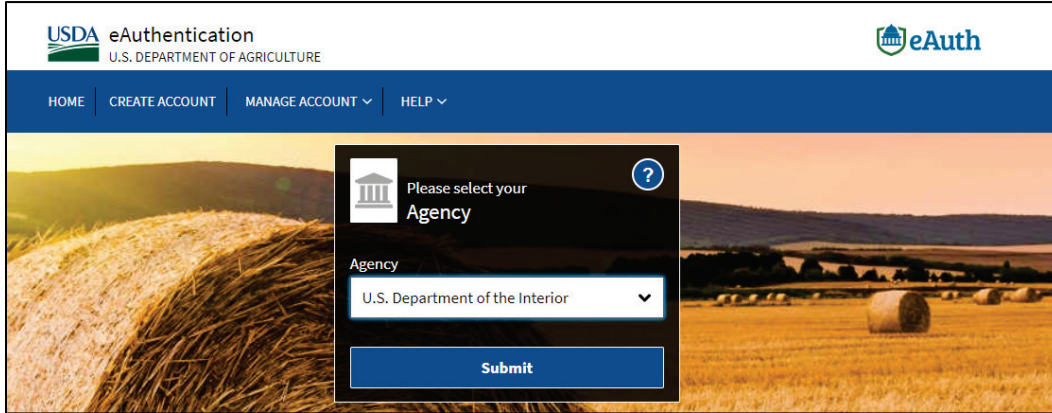
## 5 Accessing IROC

- If you don't have an established role(s) in IROC, check with your dispatch manager to request access. (See *Organization Access for Dispatchers* for more information.)
- If you are a dispatch manager and need to give access to IROC for someone in your organization, see *Managing Organization Access Rules* and *Granting Access to Vendors and Dispatchers*.

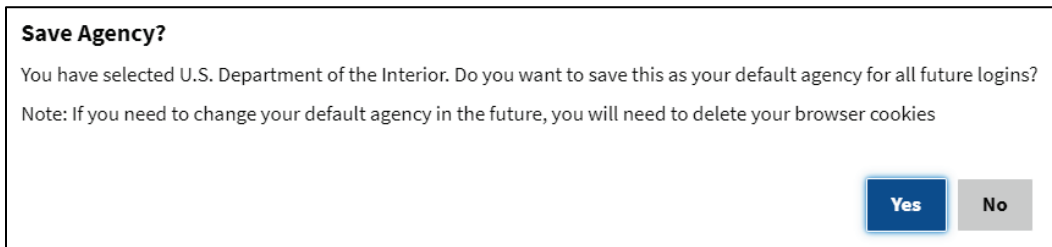
## DOI User Instructions

If you are a DOI user, follow these steps to access the FAMIT dashboard.

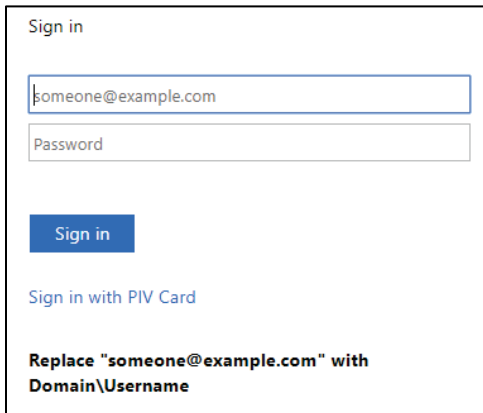
- 1 Select U.S. Department of the Interior from the **Agency** drop-down and click **Submit**.



- 2 When prompted, click **Yes** to save the agency.



- 3 Enter your user name and password and click **Sign In**, or click **Sign In with PIV card**.



- 4 The final screen confirms that the process is complete, allowing you to [access FAMIT](#).

