

Accessing IROC

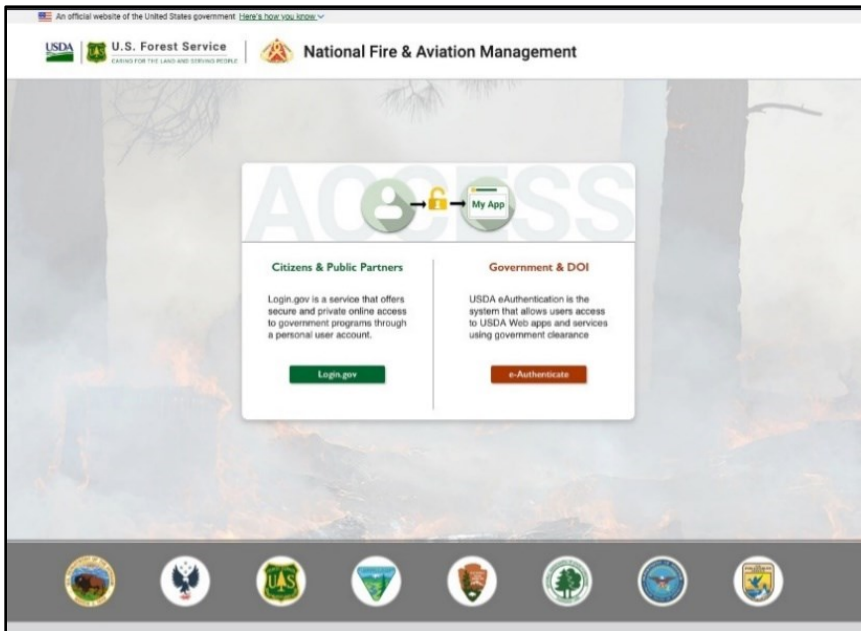
This document discusses the steps for getting access to IROC.

Five Steps to Getting IROC Access

- 1 Authenticate** – Authenticate to the FAMIT Dashboard (<https://iwfirp.nwcg.gov/#dashboard>) using either eAuth or Login.gov depending on which one you have. If you have both, use eAuth.
- 2 Select IROC** – Select IROC from the FAMIT Dashboard of available applications.
- 3 Request a NAP** – If you don't have an existing NAP account, you'll need to request one at this point. If you already have a NAP account, you'll skip this step.
- 4 Request Access** – If you don't have an existing IROC account, you'll need to request one at this point. If you already have an IROC account, you'll skip this step
- 5 Access IROC** – When you get to this step, you'll be logged into IROC directly. If you don't see the IROC portal, you'll need to request that your Dispatch Manager grant you the appropriate access.

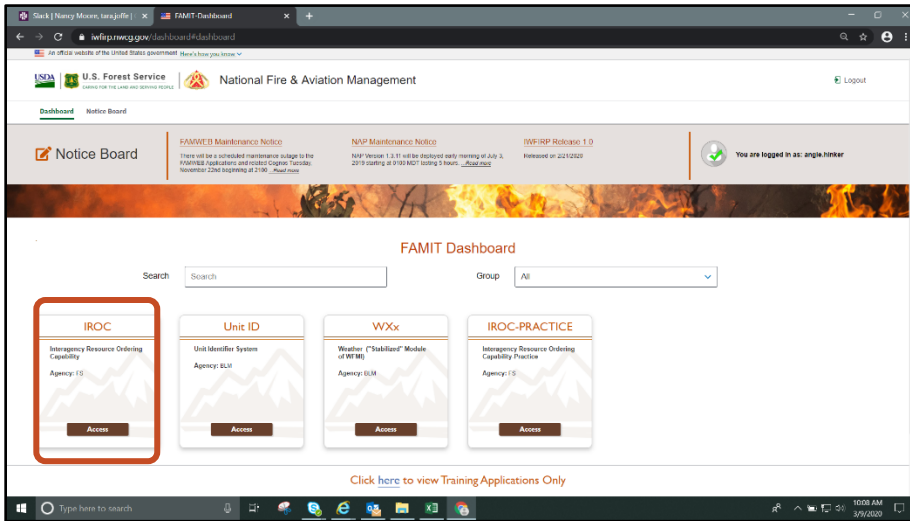
1 Authenticating into the FAMIT Dashboard

FAMAuth is an authentication portal for Fire and Aviation Applications. IROC will be using FAMAuth to authenticate users when logging in. There are two paths of authentication: e-Authentication (eAuth) and Login.gov. The URL for the FAMAuth dashboard is <https://iwfirp.nwcg.gov/#dashboard>.



- If you have a federated PIV card (Lincpass), you will use the eAuth method.
- If you do **not** have a PIV card, you will use Login.gov.
- If you have both an eAuth account and a Login.gov account, you should use eAuth and your PIV card to authenticate. Even if a PIV card reader doesn't exist, you will have the ability to use your eAuth username and password to access applications.
- DOI users need to register their PIV card with ICAM. See [DOI User Instructions](#) at the end of this document

2 Selecting IROC from the FAMIT Dashboard



- 1 After logging in, you will be presented with a tile page of available applications. Click on the IROC tile to launch the application.
- 2 The first time you click on the IROC tile, you will be asked to enter your Standard NAP Account credentials. This will link the FAMAAuth account to the NAP account.

Note: If you do not have a NAP account, see [Requesting a NAP](#). If you do, skip to [Requesting Access to IROC](#).

3 Requesting a NAP

- 1 In the **Enter User Information** tab of the Request Access screen, fill in the required information (as indicated by asterisks) and click **Next**.

Request Access

Enter User Information

First Name:*

Middle Name:

Last Name:*

Job Title:

Office Number:* Ext:

Mobile: Fax:

E-Mail:*

Employee Type:* Permanent/Full-Time

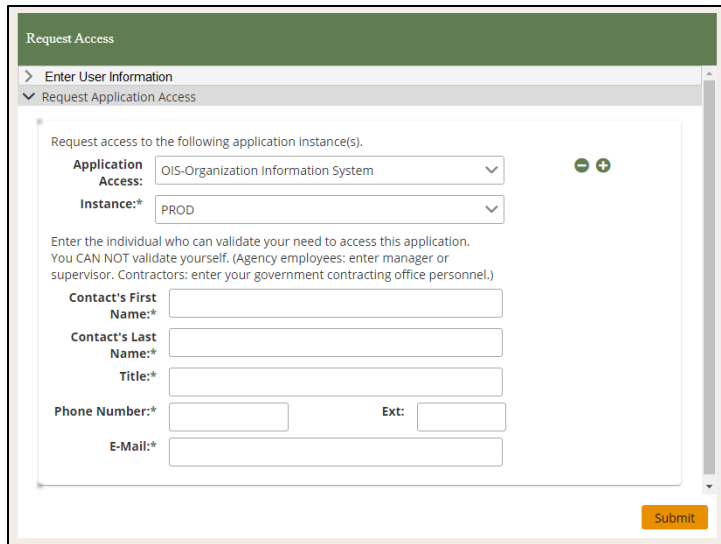
Enter all or part of your Organizational Unit name. For example: Pacific Ranger District or Pacific or Ranger District Willamette National Forest or Willamette or National Forest.

Organizational Unit:*

Agency:

4 Requesting Access to IROC

- 1 In the **Request Application Access** tab of the Request Access screen, select the application and the instance. Then fill in the information for the individual who can validate your need to access IROC.
- 2 When done, click **Submit**.



The screenshot shows the 'Request Access' web form. At the top, there is a green header with the text 'Request Access'. Below the header, there are two expandable sections: 'Enter User Information' (which is collapsed) and 'Request Application Access' (which is expanded). Inside the 'Request Application Access' section, there is a text prompt: 'Request access to the following application instance(s)'. Below this, there are two dropdown menus: 'Application Access:' with the value 'OIS-Organization Information System' and 'Instance:*' with the value 'PROD'. To the right of these dropdowns are minus and plus icons. Below the dropdowns is a text prompt: 'Enter the individual who can validate your need to access this application. You CAN NOT validate yourself. (Agency employees: enter manager or supervisor. Contractors: enter your government contracting office personnel.)'. This is followed by several input fields: 'Contact's First Name:*', 'Contact's Last Name:*', 'Title:*', 'Phone Number:*' (with an 'Ext:' field next to it), and 'E-Mail:*'. At the bottom right of the form is a yellow 'Submit' button.

5 Accessing IROC

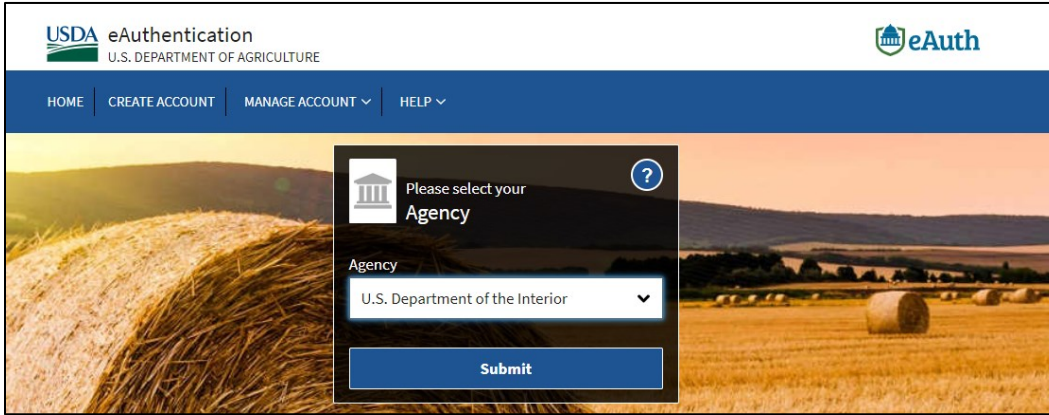
If you don't have an established role(s) in IROC, check with your dispatch manager to request access.

Note: If you are a dispatch manager who needs to give access to IROC for someone in your organization, see *Managing Organization Access Rules KBA*.

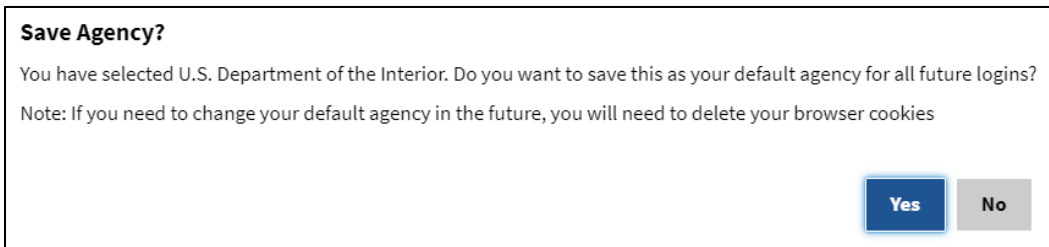
DOI User Instructions

If you are a DOI user, you will need to follow these steps in order to access the FAMIT dashboard.

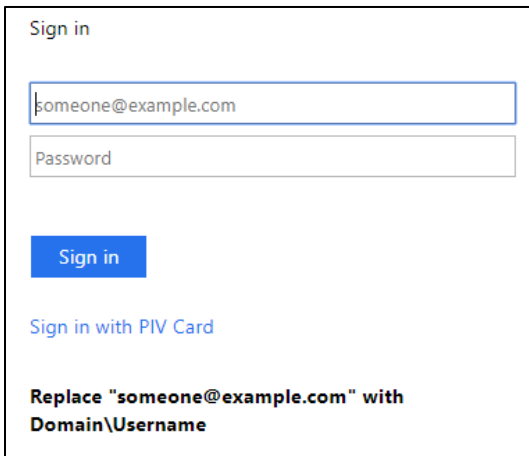
- 1 Select U.S. Department of the Interior from the **Agency** drop-down and click **Submit**.



- 2 When prompted, you may choose to click **Yes** to save the agency.



- 3 Enter your user name and password and click **Sign In**, or click **Sign In with PIV card**.



- 4 You should be presented with a final screen confirming that the process is complete, allowing you to [access FAMIT](#).

