

Pueblo Interagency Dispatch Center

2020

MOB GUIDE

Pueblo Interagency Fire Board has reviewed and accepts this MOB Guide for the PIDC Zone.
This document will remain in effect and can be amended as needed with the changes being approved by the current PIFB chair or acting.

Edits made by Eric Toft 04/28/2020
Center Manager Date

Reviewed by _____ 04/05/2020
PIDC Fire Board Date

Approved by Eric Ward 04/05/2020
PIDC Fire Board Chair Date

Pueblo Interagency Mobilization Guide

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Chapter 10

Objectives, Policy, and Scope of Operation

Mission

The principal mission of the Pueblo Interagency Dispatch Center (PIDC) is to provide Initial Attack services and Resource Mobilization in a cost effective and timely fashion using resources identified in the PIDC CAD system and ROSS.

In addition, PIDC provides resource coordination, dispatching support to incidents in and outside of the PIDC boundary, intelligence gathering and dissemination.

The PIDC Mobilization Guide is intended to facilitate interagency dispatch coordination ensuring the timeliest and most cost effective incident support.

Mission Statement: Pueblo Interagency Dispatch Center personnel will work together to provide support to our firefighters in the field, cooperators and one another by providing the highest level of customer service.

Scope of Operation

Initial Attack, extended attack, and resource mobilization will be done by PIDC for the PSICC, Rocky Mountain District and SLVI-FMU.

PIDC will assist DFPC, Colorado Counties (29), Fire Departments located in identified Counties (200+-) , USFWS, NPS, BIA, KFS, DOD and Kansas Counties (105) as needed or requested with a proper fire code applied for billing purposes.

For a non-wildfire incident the jurisdictional agency will need to supply a valid billing code for reimbursement with a valid agreement in place before services can be rendered.

PIDC ORGANIZATION

USFS - PSICC

1-Center Manager 26/0

1-Assistant Center Manager 26/0

3-Initial Attack Dispatcher (1-Vacant) (2-13/13, 1-18/8)

SLVI-FMU

1-Initial Attack Dispatcher 18/8

BLM - (FRFAMU)

1-Lead Dispatcher- 13/13

Misc. office supplies

DFPC

1-Seasonal Initial Attack Dispatcher or equivalent funding

Training, misc. office supplies and services

Telecommunication support

NPS (Colorado portion of the zone)

Misc. office supplies

FWS

1-Equivalent funding for a seasonal dispatcher

Telecommunication support

KFS

Misc. office supplies

BIA

Salaries, travel, training, supplies

Organizations

PIDC supports the following directly or as needed

Colorado Agencies

USFS - Pike National Forest
USFS - San Isabel National Forest
USFS - Rio Grande National Forest
USFS - Comanche National Grasslands
BLM – Front Range Fire & Aviation Fire Management Unit
CO - Colorado Division of Fire Prevention and Control
NPS - Great Sand Dunes National Park
NPS - Florissant Fossil Beds National Historic Site
NPS - Sand Creek Massacre Site
NPS - Bent's Fort National Historic Site
USFWS - Leadville National Fish Hatchery
USFWS - Baca National Wildlife Refuge
USFWS - Monte Vista National Wildlife Refuge
USFWS - Alamosa National Wildlife Refuge
USFWS – Two Ponds National Wildlife Refuge
USFWS – Rocky Flats National Wildlife Refuge
DOD - Air Force Academy
DOD - Fort Carson/Pinon Canyon
DOD - Peterson Air Force Base
DOD - Butts Field Army National Guard
USDA - Department of Agriculture-Pueblo

Colorado Counties

Alamosa
Arapahoe
Baca
Bent
Chaffee
Conejos
Costilla
Custer
Crowley
Cheyenne
Denver
Douglas
Elbert
El Paso
Fremont
Huerfano
Jefferson
Kiowa
Lincoln
Lake
Las Animas
Mineral
Otero
Park
Pueblo
Prowers
Rio Grande
Saguache
Teller

Colorado Fire Departments with-in the identified Counties above (+-200) list available from DFPC upon request

Kansas Agencies

USFS - Cimarron National Grasslands

KS - Kansas Forest Service

KS – Division of Emergency Management

NPS - Tall Grass Prairie National Historic Site

NPS - Fort Larned National Historic Site

NPS - Fort Scott National Historic Site

NPS - Brown vs. Board of Education National Historic Site

NPS – Nicodemus National Historical Site

USFWS - Kirwin National Wildlife Refuge

USFWS - Quivira National Wildlife Refuge

USFWS - Marais des Cygnes National Wildlife Refuge

USFWS - Flint Hills National Wildlife Refuge

BIA - Bureau of Indian Affairs Horton Agency (4 Tribes)

- Potawatomi Tribe
- Kickapoo Tribe
- Sac and Fox Tribe
- Band of Iowa

Kansas Counties (105)

DOD – Department of Defense

- Fort Riley
- Kansas Army National Guard

Cooperation

AOP, PIDC follows the established County AOP's.

Arapahoe National Forest Agreement for Initial Attack.

BLM - Rocky Mountain District Agreement for Initial Attack.

Military Agreements

Colorado Interagency Cooperative Fire Management Agreements.

Kansas Interagency Coop Fire Management Agreement.

Refer to RMCG 10

Statewide AOP that tiers to the Agreement RMG 10

Colorado National Guard and USDA, Forest Service, Region 2 Agreement.

Refer to RMG 10

Neighborhood Resource Ordering

The following list defines the approved neighborhood for PIDC

FTC – Fort Collins Interagency Dispatch Center
GPC – Great Plains Interagency Dispatch Center
DRC – Durango Interagency Dispatch Center
MTC – Montrose Interagency Dispatch Center

Boundary Resource Ordering

The follow list defines the neighborhood boundary region/states for PIDC

Region 3 Dispatch Centers

TAZ – Taos Interagency Dispatch Center
ABZ – Albuquerque Interagency Dispatch Center

Region 8

AOICC – Arkansas/Oklahoma Interagency Coordination Center

Region 9

MICC – Missouri/Iowa Coordination Center

Initial Attack Definitions

All local initial attack resources will be dispatched using the WildCAD system that PIDC has primary jurisdictional responsibility for (PSICC, Front Range Fire & Aviation Fire Management Unit, and SLVI-FMU).

Staffing

Normal staffing hours are 0800-1630 Monday through Friday, and can be adjusted as needed to meet workload.

PIDC will staffs seven (7) days a week during the time period of May until October. Or as needed for activity within the zone.

During non-staffed hours PIDC can be reached through the 24-hour answering service 719-553-1600 or 719-549-0540.

PIDC Priorities

Initial Attack jurisdictional responsibility (PSICC, Front Range Fire & Aviation Fire Management Unit and SLVI-FMU)

Initial Attack Cooperating agencies

Extended Attack jurisdictional responsibility (PSICC, Front Range Fire & Aviation Fire Management Unit and SLVI-FMU)

Extended Attack Cooperating agencies

Resource Orders Regionally

Resource Orders Nationally

PIDC ZONE PREPAREDNESS LEVELS

Each Agency is responsible for reporting their local preparedness levels to PIDC, if not reported PIDC will show a one (1) until reported.

Refer to the Pueblo LMAC Plan for Management Action items.

PREPAREDNESS LEVEL 1

DESCRIPTION: Little or no fire activity in the zone.

- Few resources are committed in or out of zone.
- Conditions exist for normal prescribed fire operations.

PREPAREDNESS LEVEL 2

DESCRIPTION: Wildfire activity has increased with most fires remaining at low to moderate complexity.

- One or more units experiencing moderate to high fire intensity with A, B, and C fires occurring, local units and adjacent cooperators handling situation with little support through PIDC. Potential exists for mobilizing resources through PIDC.
- Resources are adequate for prescribed fire activity.

PREPAREDNESS LEVEL 3

DESCRIPTION: High potential exists for fires to be moderate to high complexity.

- A number of fires having potential of becoming class C or larger.
- ERC's and BI's from four or more weather stations in the zone are in the very high to extreme range.
- One or more units experiencing incidents requiring commitment of zone resources.
- Additional resources are being ordered or a majority of zone resources are committed to zone and / or regional incidents.

PREPAREDNESS LEVEL 4

DESCRIPTION: High complex large fire activity is occurring.

- Fires are escaping initial attack as evident by the number of C or larger fires.
- Fire severity is very high to extreme as reported by three or more units.
- One or more PIDC units are experiencing an incident requiring Type 1 or 2 team.
- Majority of zone resources are committed.
- Priority setting is needed for critical resources.
- Additional resources are being ordered from the neighborhood and RMC.

PREPAREDNESS LEVEL 5

DESCRIPTION: High complex large fire activity is occurring.

- Multiple large fires in Zone. Fire severity is extreme.
- PIDC open 24 hours/day-7 days per week.

RESOURCE MOBILIZATION

PIDC will honor and process orders for initial attack 24 hours per day.

PIDC will only mobilize resources for non-initial attack during the hours of 0500-2200.

Resource requests will be filled by jurisdictional agency first.

Non- Federal Agencies will follow the established guidelines set forth in each respective Counties AOP.

PIDC understands that if a Resource Order is received, the proper authorization and approval has been met.

PIDC will initiate Article 28.2 of the National Federation of Federal Employees (NFFE) Master Agreement “When a staffing level 300 individuals on a Forest Service incident or 300 Forest Service employees on other than a Forest Service incident is reached and a command post has been established, the Council Vice-President (CVP) or designee will be notified within 24 hours after the staffing reaches 300. That notification will inform the CVP or designee of the location of the incident and the name of the Incident Commander (IC). The IC will be notified of the name and contact information of the CVP with names and contact information for the Incident Region 2 CVP contact information is available through PIDC.

IROC AVAILABILITY AND DEFINITIONS

To ensure safe and efficient mobilization of resources to incidents, resources are requested and mobilized using the Incident Resource Ordering Capability (IROC). Tips and Tricks along with other Intel for IROC can be found at the following link. <https://famit.nwccg.gov/node/2465>

IROC will be used to fill requested orders.

Agencies are responsible for updating their availability in IROC.

PIDC IROC AVAILABILITY DEFINITIONS

Federal, State and County resources –

- Available Locally – to be used for mobilization of team /crew members, Name Requests
- Available State- to be used for mobilization of engines and overhead in the local State.
- Available Regionally – to be used for mobilization within RMA and priority trainees.
- Available Nationally – to be used for mobilization throughout the Nation.

STATUSING AVAILABILITY

Resources will need a NAP User Account to manage their availability in IROC.

PASSWORDS

Due to security requirements PIDC can no longer reset passwords:

To reset passwords go to: NAP Password Policy at: - <https://nap.nwcg.gov/NAP/>

Standard Account Passwords expire after 60 days.

FILL or UTF

PIDC will give the resource 30 minutes to contact PIDC to fill the order, PIDC will move on to the next resource if confirmation is not received at the end of the 30 minutes.

BILLING/REIMBURSEMENT

Resource Orders are used for billing documentation between agencies, ordered resources need to maintain copies. If at any time a resource order is needed, one can be requested from PIDC.

PROCUREMENT

Each jurisdictional agency has the responsibility to supply procurement support.

PIDC personnel are not able to purchase supplies for incidents.

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OVERHEAD and TEAMS

PIDC will fill overhead for assignments outside of the zone based on availability that is status in IROC.

PIDC does not fish (look for resources not status as available).

PIDC will fill orders based on the Jurisdictional agency requesting the resources.

PIDC can only fill overhead orders with personnel listed in IROC and shown as available.

Name Request/Suggest

If a resource is aware that a name request/suggest is coming they need to notify PIDC. There are only two options on a name request resource order: Either fill the order with the requested personnel or UTF the order.

NOTE: A name request/suggest may not be honored.

Priority Trainee's

When PIDC receives a name request for a priority trainee, even if status in ROSS is unavailable, PIDC will make contact with that trainee to confirm with them that they are waiting for the order, if so; PIDC will make them available in IROC and will fill the order.

If the priority trainee is not available, PIDC will document information, advice the RMA Geographic Area Training Representative (GATR) and UTF the order.

Supplemental Resources

Overhead personnel that are listed as available in IROC and that live within the established boundary will be dispatched first and resources that live outside the established boundary that are listed as available will be dispatched after.

Team Ordering

PIDC will order Type 1, 2, and NIMO teams as requested.

For Type 1 and 2 teams, a long team configuration will be the normal response, unless the requesting unit specifically requests a short team. (Total of 9 positions; C&G, Refer to NMG 10).

CHAPTER 30

Crews

PIDC CREW LISTING

Type 1

Pike IHC- Monument, Co.

Type 2 I.A.

San Isabel Regulars – Salida, Co.

Rio Grande Regulars – Monte Vista, Co.

Mid Plains – Kansas FWS mobilize out of Denver, CO

East Divide – Kansas BIA mobilize out of Denver, CO.

Type 2

Juniper Valley – Canon City, Co.

Juniper Valley – Buena Vista, Co.

2. Minimum crew standards

(Refer to NMG 30)

Wildland Fire Module

Platte Canyon Wildland Fire Module

Camp Crew

Blue Stem

Foxtail

Red Cedar

CREW STATUS

For crews after they have status as available.

- The Crew boss will send to PIDC a roster for the crew.
- When the crew has received an order the crew boss will send an updated roster to PIDC in case there are any changes in the original.

PIDC Crew Dispatch Guideline

Initial Attack

Closest crew or as requested by jurisdictional agency

Extended Attack – resource orders

First by jurisdictional agency

(Federal incident federal resources, State/County incident State/County resources)

Second by Availability date

Third (if needed) by location

CHAPTER 40

Equipment and Supplies

Engines

Initial Attack

PIDC will dispatch resources using the closest forces concept.

Mobilization

Engines need to be available in IROC along with the crew members that will be on the unit.

If the personnel are not status in IROC the engine cannot be mobilized.

Equipment/Supplies Mobilization Contracted resources awarded under a competitive solicitation process shall be mobilized using established dispatch priority lists (DPLs) within their local dispatch area before at-incident agreements are issued. All requests for Contracted equipment shall be ordered through the Host Dispatch Centers identified in the agreement and using established dispatch ordering channels. Dispatchers shall not hold Contracted resources in reserve as a contingency force in a non-pay status when that resource is available.

Examples of Equipment resources are:

- National Contract Mobile Food Services (Caterers).
- National Contract Mobile Shower Facilities.
- Rolling Stock – engines, water tenders, dozers, etc.

SUPPLIES

It is up to each jurisdiction to order supplies as needed.

Chapter 50 Aircraft

INITIAL ATTACK RESOURCES

PIDC will fill orders from within zone and then go out of zone as needed through RMACC for assistance. It will be up to PIDC following guidelines and procedures to order any additional air support needed or required (Air Attack, Lead or ASM).

AIR TO GROUND FREQUENCY

Will be issued by PIDC, it is the jurisdictional agency responsibility to insure they have the needed frequency to communicate to any aircraft ordered or make arrangements with PIDC to send a liaison communication person. Without an established form of communication there could be a delay in using the requested resource or the aircraft may not be mobilized. PIDC cannot mix aircraft that cannot communicate with each other on standard frequencies assigned by PIDC.

If an Aircraft cannot communicate with the incident, the aircraft will be advised to return or orbit while PIDC attempts to establish communication with the incident. If PIDC or the aircraft cannot establish communication PIDC will recommend that the aircraft return to base. It will be the pilot's discretion if they choose to continue without established communications.

TFR

PIDC will process request for TFR's as needed.

FLIGHT FOLLOWING

PIDC will follow Region 2 Mobilization Guide Chapter 80.

WHO CAN ORDER AIRCRAFT

Non-Federal Agencies will follow the established guidelines set forth in each respective Counties AOP. It is understood that when PIDC receives an Aircraft Order that the proper authorization and approval has been met.

ORDERING AIRCRAFT

PIDC will need the following to place order

1. Name of incident
2. Descriptive location
3. LATITUDE.
4. LONGITUDE (degree/minutes)
5. Ground Contact
6. What is being ordered (SEAT, VLAT, Heavy Air Tanker, Helicopter- Type)
7. Values at risk (how many structures, power lines etc....)
8. Date and Time needed
9. Ability to communicate on assigned radio frequency given by PIDC

NOTE: Without an identified location (Lat/Long, or T, S and R) PIDC cannot dispatch aircraft which can cause a delay in processing the order.

Filling an Aircraft Order

1. Once order is filled PIDC will relay the following information to the ordering agency:
 - a. Air to Ground Frequency assigned
 - b. Request number
 - c. Resources requested
 - d. Resource assigned
 - e. Resource ETD and ETA

PRIORITIZING AIRCRAFT

PIDC jurisdictional agencies prioritize aircraft for their incidents.

County Responsibility - County authorities are responsible for prioritizing incidents with-in their jurisdiction.

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Predictive Services

SPOT WEATHER REQUESTS

Each jurisdiction has the ability to submit a spot weather forecast to the appropriate NWS office. Websites are listed below.

PIDC provides this service for the PSICC, Rocky Mountain District, SLVI-FMU, NPS and FWS as needed.

PIDC will submit the spot weather forecast to the appropriate NWS office by website for incident personnel to be able to view. In the event of internet loss, PIDC will submit by fax or phone

When requesting your spot weather request, please identify your local NWS office, and if you would like the spot to be returned to you by email, fax, radio, or phone.

NWS offices are listed below:

Boulder, CO. - <http://www.crh.noaa.gov/bou/>
Pueblo, CO. - <http://www.crh.noaa.gov/pub/>
Dodge City, KS. - <http://www.crh.noaa.gov/ddc/>
Goodland, KS - <http://www.crh.noaa.gov/gld/>
Topeka, KS. - <http://www.crh.noaa.gov/top/>
Wichita, KS. - <http://www.crh.noaa.gov/ict/>
Hastings, NE. - <http://www.crh.noaa.gov/gid/>
Pleasant Hill, MO. - <http://www.crh.noaa.gov/eax/>
Springfield, MO. - <http://www.crh.noaa.gov/sgf/>

SITUATION REPORTING

PIDC will report incidents that have been officially reported to PIDC by phone, e-mail or through the ICS-209 system to RMACC via the FAM-WEB Sit Report.

RX ADVANCE NOTIFICATION

PSICC, Front Range Fire & Aviation Fire Management Unit and the SLVI-FMU agree to use the advance notification reporting form located on the PIDC web page. For broadcast and pile burning within the zone.

All agencies may use the advance notification reporting form if they would like to be added to the situation report. For broadcast and pile burning within the zone.

RED FLAG WARNINGS

Red Flag Warnings are read over the radio only to the PSICC, Front Range Fire & Aviation Fire Management Unit and the SLVI-FMU. Red flag information is available through the NWS office web pages.

PIDC ANNUAL REPORT

PIDC annual report will be completed by January 31st, of every year will available on the PIDC web page.

PIDC ZONE MAC

Consist of members from the Pueblo Interagency Fire Board (PIFB).
PIDC Center Manager will coordinate with the PIFB Chairperson to activate as needed or directed.

CHAPTER 70
PIDC PHONE DIRECTORY

Not published