



**EAN Holdings, LLC**

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[enterprise.com/usgov](http://enterprise.com/usgov)



# GSA Rental Supplemental Vehicle Program (RSVP)

## Federal Supply Service Authorized Federal Supply Schedule Price List

**Schedule 48, Transportation, Delivery and Relocation Solutions (TDRS)**  
SIN 411-2, Rental Supplemental Vehicle Program (RSVP)

**Contract Number:** GS-33F-0015S

**Contract Period:** 4/25/2006 – 4/24/2016

**Business Size:** Large Corporation

On-line access to contract ordering information, terms and conditions, up-to-date pricing and the option to create an electronic delivery order are available through GSA Advantage, a menu-driven database system. The internet address for GSA Advantage is: [www.GSAAdvantage.gov](http://www.GSAAdvantage.gov)



# Non Surcharge Area Ceiling Rates.

Car Class		Hourly	Daily	Weekly	Monthly	Mileage
	Economy <i>Chevy Spark or similar</i>	\$12.57	\$41.11	\$246.64	\$986.54	Unlimited
	Compact <i>Nissan Versa or similar</i>	\$12.86	\$42.28	\$253.67	\$1,014.70	Unlimited
	Intermediate <i>Toyota Corolla or similar</i>	\$13.74	\$45.81	\$274.85	\$1,099.40	Unlimited
	Full Size <i>Dodge Charger or similar</i>	\$14.34	\$48.14	\$288.86	\$1,155.46	Unlimited
	Premium <i>Nissan Maxima or similar</i>	\$20.91	\$74.47	\$446.82	\$1,787.28	Unlimited
	Luxury <i>Cadillac CTS or similar</i>	\$22.35	\$80.20	\$481.22	\$1,924.86	Unlimited
	Minivan/Station Wagon <i>Dodge Grand Caravan or similar</i>	\$16.97	\$58.71	\$352.27	\$1,409.07	Unlimited
	Small/Mid-size SUV <i>Ford Escape or similar</i>	\$16.97	\$58.71	\$352.27	\$1,409.07	Unlimited
	Large SUV <i>GMC Yukon or similar</i>	\$22.35	\$80.20	\$481.22	\$1,924.86	Unlimited
	10-15 Passenger Van <i>Chevy Express or similar</i>	\$30.94	\$114.57	\$687.40	\$2,749.59	Unlimited
	1/2 Ton Pick-Up Truck <i>Chevy Silverado or similar</i>	\$16.97	\$58.71	\$352.27	\$1,409.07	Unlimited
	3/4 Ton Pick-Up Truck <i>Chevy Silverado or similar</i>	\$25.50	\$92.78	\$556.68	\$2,226.70	\$0.14/mile
	1/2 Ton Cargo Van <i>Chevy Express or similar</i>	\$16.97	\$58.71	\$352.27	\$1,409.07	Unlimited
	3/4 Ton Cargo Van <i>Chevy Express or similar</i>	\$21.66	\$77.52	\$465.12	\$1,860.48	\$0.14/mile
	12'-16' Stake Bed Truck	\$25.50	\$92.78	\$556.68	\$2,226.70	\$0.14/mile
	20'-26' Stake Bed Truck	\$28.43	\$104.52	\$627.12	\$2,508.47	\$0.14/mile
	12'-16' Box Truck	\$25.50	\$92.78	\$556.68	\$2,226.70	\$0.14/mile
	20'-26' Box Truck	\$28.43	\$104.52	\$627.12	\$2,508.47	\$0.14/mile

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# Surcharge Area 1 Ceiling Rates.

Boston, MA; Chicago, IL; Washington, D.C.; Baltimore, MD

Car Class	Hourly	Daily	Weekly	Monthly	Mileage
Economy (Chevy Spark or similar)	\$13.16	\$43.46	\$260.77	\$1,043.09	Unlimited
Compact (Nissan Versa or similar)	\$13.46	\$44.63	\$267.75	\$1,071.00	Unlimited
Standard (Toyota Corolla or similar)	\$14.34	\$48.14	\$288.86	\$1,155.46	Unlimited
Full Size (Dodge Charger or similar)	\$14.91	\$50.50	\$303.00	\$1,212.00	Unlimited
Premium (Nissan Maxima or similar)	\$21.77	\$77.91	\$467.45	\$1,869.78	Unlimited
Luxury (Cadillac CTS or similar)	\$23.21	\$83.64	\$501.84	\$2,007.36	Unlimited
Minivan (Dodge Grand Caravan or similar)	\$17.55	\$61.07	\$366.40	\$1,465.62	Unlimited
Small/Mid-size SUV (Ford Escape or similar)	\$17.55	\$61.07	\$366.40	\$1,465.62	Unlimited
Large SUV (GMC Yukon or similar)	\$23.21	\$83.64	\$501.84	\$2,007.36	Unlimited
10-15 Passenger Van (Chevy Express or similar)	\$33.80	\$126.03	\$756.19	\$3,024.75	Unlimited
1/2 Ton Pick-Up Truck (Chevy Silverado or similar)	\$16.97	\$58.71	\$352.27	\$1,409.07	Unlimited
3/4 Ton Pick-Up Truck (Chevy Silverado or similar)	\$26.95	\$98.64	\$591.87	\$2,367.46	\$0.14/mile
1/2 Ton Cargo Van (Chevy Express or similar)	\$17.55	\$61.07	\$366.40	\$1,465.62	Unlimited
3/4 Ton Cargo Van (Chevy Express or similar)	\$23.15	\$83.39	\$500.31	\$2,001.24	\$0.14/mile
12'-16' Stake Bed Truck	\$26.95	\$98.64	\$591.87	\$2,367.46	\$0.14/mile
20'-26' Stake Bed Truck	\$29.89	\$110.39	\$662.37	\$2,649.47	\$0.14/mile
12'-16' Box Bed Truck	\$26.95	\$98.64	\$591.87	\$2,367.46	\$0.14/mile
20'-26' Box Bed Truck	\$29.89	\$110.39	\$662.37	\$2,649.47	\$0.14/mile

# Surcharge Area 2 Ceiling Rates.

New York City Boroughs: Brooklyn, Queens, Staten Island, Manhattan, Bronx; Newark, NJ; Puerto Rico

Car Class	Hourly	Daily	Weekly	Monthly	Mileage
Economy (Chevy Spark or similar)	\$17.26	\$59.89	\$359.37	\$1,437.47	Unlimited
Compact (Nissan Versa or similar)	\$17.55	\$61.07	\$366.40	\$1,465.62	Unlimited
Standard (Toyota Corolla or similar)	\$18.45	\$64.61	\$387.64	\$1,550.56	Unlimited
Full Size (Dodge Charger or similar)	\$19.02	\$66.95	\$401.72	\$1,606.87	Unlimited
Premium (Nissan Maxima or similar)	\$24.64	\$89.36	\$536.17	\$2,144.69	Unlimited
Luxury (Cadillac CTS or similar)	\$26.06	\$95.09	\$570.57	\$2,282.27	Unlimited
Minivan (Dodge Grand Caravan or similar)	\$21.66	\$77.52	\$465.12	\$1,860.48	Unlimited
Small/Mid-size SUV (Ford Escape or similar)	\$21.66	\$77.52	\$465.12	\$1,860.48	Unlimited
Large SUV (GMC Yukon or similar)	\$26.06	\$95.09	\$570.57	\$2,282.27	Unlimited
1/2 Ton Pick-Up Truck (Chevy Silverado or similar)	\$21.66	\$77.52	\$465.12	\$1,860.48	Unlimited
3/4 Ton Pick-Up Truck (Chevy Silverado or similar)	\$21.66	\$77.52	\$465.12	\$1,860.48	\$0.14/mile
1/2 Ton Cargo Van (Chevy Express or similar)	\$26.95	\$98.64	\$591.87	\$2,367.46	Unlimited
3/4 Ton Cargo Van (Chevy Express or similar)	\$23.15	\$83.39	\$500.31	\$2,001.24	\$0.14/mile
12'-16' Stake Bed Truck	\$26.95	\$98.64	\$591.87	\$2,367.46	\$0.14/mile
20'-26' Stake Bed Truck	\$29.89	\$110.39	\$662.37	\$2,649.47	\$0.14/mile
12'-16' Box Bed Truck	\$26.95	\$98.64	\$591.87	\$2,367.46	\$0.14/mile
20'-26' Box Bed Truck	\$29.89	\$110.39	\$662.37	\$2,649.47	\$0.14/mile

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# International Ceiling Rates.

Servicing locations in Germany, Netherlands, and Belgium

Car Class	Daily	Weekly	Monthly
Economy	€46.22	€277.29	€1,109.16
Compact	€60.59	€363.56	€1,454.23
Mid-Size	€67.78	€406.69	€1,626.77
Standard	€69.84	€419.02	€1,676.06
Full Size	€102.70	€616.20	€2,464.80
Station Wagon	€92.43	€554.58	€2,218.32
Standard SUV (5 pass.)	€123.24	€739.44	€2,957.76
Minivan	€123.24	€739.44	€2,957.76

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## CUSTOMER INFORMATION

**1A. AWARDED SIN:** 411-2, Rental Supplemental Vehicle Program (RSVP)

**1B. AWARDED PRICING:** EAN Holdings, LLC is awarded the maximum ceiling rates shown on pages 2 - 6.

**1C. HOURLY RATES** – See pages 2 - 6.

### 2 & 3.

#### **DELIVERY/ORDER RESTRICTIONS (MAXIMUM/MINIMUM ORDER)**

High volume, short-term requests for delivery on the same day will be offered at the maximum rates allowed and are subject to vehicle availability. Cancellations for high-volume requests must be made 48 hours in advance or be subject to a cancellation fee at the discretion of the applicable renting location. Minimum order is \$50; maximum order \$1,000,000 and based upon volume, length of rental and vehicle availability. Other restrictions may vary by location.

#### **4. GEOGRAPHIC COVERAGE**

United States, Canada, Puerto Rico, Germany, Belgium and the Netherlands. EAN will identify all participating locations, with hours of operation, in our reservation systems. EAN will also provide a list of participating locations upon request.

**5. POINT(S) OF PRODUCTION** – Not applicable

#### **6. PRICE LIST**

##### **A. Pricing Rules**

- i. Daily, weekly and monthly rates offered are the maximum ceiling rates, include unlimited mileage, and are quoted in whole dollar amounts for U.S. non-airport locations and in local currency for international locations.
- ii. Weekly rates shall not exceed 6 times the maximum daily rate.
- iii. Rates do not include collision damage waiver, supplemental liability coverage, or personal effects coverage.
- iv. Rates at airport locations are subject to a daily surcharge of \$5.00 per day and additional charges including but not limited to airport access fees, consolidated facility charges, recovery fees, and/or any other fees imposed or charged to any other government renter under the DTMO agreement, with the exception of GARS.
- v. EAN may offer lower rates based upon volume, competitive market conditions and market variations.
- vi. Reservations for the GSA RSVP will not be honored if booked through travel agents or the Global Distribution System (GDS). GSA schedule rates will not be available on the GDS.
- vii. Maximum ceiling rates for one-way rentals will be the same as those quoted below with the addition of a mileage charge of \$0.30 per mile for total mileage during the rental period. Availability may vary by location.
- viii. Rates quoted are not subject to penalties, blackout dates, minimum rental periods or other restrictions and do not require advance reservations, except where noted.
- ix. Confirmed reservation rates will be guaranteed and honored for 60 days from the time of reservation. If the car class booked is unavailable at the time of rental, EAN shall provide the next car class available at no additional charge or, with renter's consent, a smaller car at the reduced rate.
- x. State and local Government fees, surcharges and taxes shall be itemized on the rental contract and shall be applied to all rentals where applicable.
- xi. Rentals under the GSA RSVP will not qualify for the DTMO Government Administrative Rate Supplement.
- xii. On each 12-month anniversary date of the contract effective date, EAN Holdings, LLC will request a contract modification to increase the fees by the same percentage as the most recent Consumer Price Index (CPI) at <http://www.bls.gov/news.release/cpi.t01.htm> or 2.5%, whichever is greater.





**7. QUANTITY DISCOUNTS**

High quantity pricing will be based upon volume, length of rental and vehicle availability. Other restrictions may vary by location.

**8. PROMPT PAYMENT TERMS** – Not applicable

**9. PAYMENT (PURCHASE CARD THRESHOLD)**

**A.** Renters must pay for rentals using GSA SmartPay Fleet Card, GSA SmartPay Purchase Card, Convenience Check, or Purchase Order. Any other arrangements for payment must be made in advance and authorized by EAN. The primary form of payment is anticipated to be a centrally Billed GSA SmartPay Account.

**B.** If a GSA SmartPay card is used, EAN shall not pre-bill for the estimated amount of the rental.

**C.** All refunds will be credited directly back to the form of payment used.

**D.** Government purchase cards are accepted at, below or above the micro-purchase threshold when previously authorized by the ordering agency.

**E.** State and local Government fees, surcharges and taxes shall be itemized on the rental contract and shall be applied to all rentals where applicable. Government Centrally Billed Accounts whether, card or card-less, are tax exempt where applicable.

**10. FOREIGN ITEMS** – Not applicable

**11A. TIME OF DELIVERY** – Not applicable

**11B. EXPEDITED DELIVERY** – Not applicable

**11C. OVERNIGHT & 2-DAY DELIVERY** - Not applicable

**11D. URGENT REQUIREMENTS**

See Delivery/Order Restrictions Section 2.

**12. F.O.B. POINT(S)** – Not applicable

**13. ORDERING ADDRESSES & PROCEDURES**

**Reservations**

**A.** A dedicated toll-free number, (866) 677-4019, has been established for Federal government agencies which will enable federal agency employees to be connected to our reservation center or any one of our local branches. Federal employees will have access through this number to branch hours and location information, reservation services, billing services, roadside assistance, and to address questions and/or concerns regarding existing reservations, billing/invoicing, existing rentals and/or accident claims.

**B.** A dedicated email address, GSA-RSVP@ehi.com, has been established to provide electronic transmission for placing orders in addition to communicating questions or concerns.

**C.** Reservation Agents receiving telephone requests will quote current rates, verify participating locations and their hours of operation, and will advise renters of vehicle pick up and drop off locations. Credit card numbers will not be required to make reservations. A confirmation number will be provided at the time a reservation is made. In addition a confirmed reservation will be held for a minimum of 2 normal business hours after renters' scheduled arrival time.

**14. PAYMENT ADDRESS**

EAN Holdings, LLC  
PO Box 840181  
Kansas City, MO, 64184-0181

**15. WARRANTY PROVISION** – Not applicable

**16. EXPORT PACKING CHARGES** – Not applicable





**17. TERMS & CONDITIONS OF GOVERNMENT PURCHASE CARD**

See Payment, Section 9.

**18. TERMS & CONDITIONS OF INSTALLATION – Not applicable**

**19. TERMS & CONDITIONS OF REPAIR PARTS – Not applicable**

**20. TERMS & CONDITIONS OF OTHER SERVICES**

**A. Rental Services**

**i. Pick-up and Return Services**

Vehicles will be available for pick-up at the time requested at the location requested unless prior arrangements are made with the renting location for renter pickup or vehicle delivery. With the exception of providing shuttle services to and from airports, high-volume vehicle requests must be made 48 hours in advance.

**ii. Vehicle Readiness/Fueling**

a. Rental vehicles will be properly licensed, clean, well maintained, be no more than two years old, and have no more than 40,000 miles on the odometer.

b. The vehicles will contain a full tank of gas at the time of pick up. Renter is expected to return the vehicle with a full tank of gas or renter will pay for refueling, unless refueling was arranged at time of pickup.

c. The vehicle to be rented will be ready for dispatch and to the extent possible the rental contract complete and ready to sign when the renter arrives at the rental location.

d. In instances when no vehicles are available at time of pick-up and the renter has a reservation, the rental location will make arrangements to provide a vehicle through another location.

**iii. Roadside Assistance**

North American Reservation Center agents are trained to provide assistance to those renters in the unfortunate instance of a vehicle malfunction i.e. lost keys, flat tires, accidents and mechanical failure. In the event of vehicle malfunction, agents utilize resources from rental branches, vehicle manufacturers and a third party automobile club to assist renters and help them get back on the road.

**iv. Driver Assistance**

In the event that trip interruption requires overnight accommodations, our Reservation Center agents will arrange lodging, meals and/or alternate transportation if necessary. The renter will be responsible for all expenses incurred, subject to reimbursement or direct payment at the discretion of authorized EAN personnel.

**v. Navigation Assistance**

Portable navigation systems are available for rental at \$9.95 per day at over 100 U.S. airport locations. Prices are subject to change based upon upgrades, programming changes or escalations levied by the provider, changes in provider and market conditions.

**vi. Special Vehicle Needs**

Each EAN location will have the following mobility devices available: hand controls – left hand, spinner knobs, and left-foot accelerators. These devices will be installed by professional installers. Our renting locations will make their best efforts to stock reasonable quantities of these devices in order to meet demand and devices will be available to be installed on rental vehicles upon 48 hours notice and at no charge to the renter or Government agency. Requests for other special vehicle needs will be handled on a case by case basis.

**vii. Employee Identification**

a. The Government agency will provide names of employees authorized to rent. The employee's official identification and valid driver license is considered authentication when picking up the vehicle unless otherwise specified by the ordering agency. The renter will provide a current official duty mailing address and telephone number at the time of rental.





- b. Government employees who are age 18 or older, if otherwise eligible as defined in section 20, A., vii., a., may rent and operate vehicles under the RSVP, except for Large Van, Large SUV's, Luxury and Premium car classes. Operation of Large SUV's, Luxury, and Premium car classes are restricted to properly licensed individuals who are at least 21 years of age. Operation of Large Vans is restricted to properly licensed individuals who are at least 25 years of age.

**viii. Insurance and Damage Liability**

- a. When loss or damage to the rental vehicle occurs during the term of the rental contract and or a third party claim results due to an exception stated above, EAN will submit its bills directly to the renter's Government agency to the attention of the renter at the official duty address. If the agency denies liability EAN will handle the matter directly with the renter. Claims for damage to a vehicle will not include amounts for administrative costs, loss of use or replacements.
- b. Notwithstanding the provisions of any EAN rental contract, subject to the limitations described below, EAN will maintain in force, at its sole cost, insurance coverage, or a duly qualified self-insurance program, which will protect the Government agencies and their employees using vehicles under this contract against liability for personal injury, death, and property damage arising from the use of the vehicle. The personal injury/wrongful death limits will be \$100,000 for each person for each accident or event, \$300,000 for all persons in each such accident or event, and property damage limits of \$50,000 for each such occurrence. The conditions, restrictions and exclusions of the applicable insurance for any rental shall not be less favorable to the Government and its employees than the coverage afforded under standard automobile liability policies. When more favorable insurance terms are required under applicable state or foreign country law, such terms will apply to the rental.
- c. Standard coverage will include mandatory no-fault benefits where required by law. EAN warrants that, to the extent permitted by law, the liability and property damage coverage provided are primary in all respects to other sources of compensation, including claims statutes or insurance available to the Government agency, renter, or additional authorized driver. Proof of such insurance or self-insurance will be provided to GSA upon written request.
- d. In the event of an accident or if repairs become necessary, the renter should immediately notify EAN to request a replacement vehicle, if necessary, and for instructions for the disposition of the disabled vehicle. The renter will notify EAN of any accident, obtain a police report if one is reasonably available, and will fill out an EAN accident report when requested to do so. EAN will advise the renter that, under some state laws, failure to report an accident may result in the renter being charged with cost of repairs to the rented vehicle.
- e. Renter shall be responsible for complying with any Federal, State or Local laws and regulations which may be applicable to the use or operation of a motor vehicle (including those with seating capacity of 10 or more) to transport people or property for a fee. All operators of such a motor vehicle shall hold a valid license class for that purpose.
- f. Notwithstanding the foregoing, no insurance coverage shall apply where the loss or damage is caused by one or more Contract Violations (as defined below).
  - 1. Obtaining the vehicle through fraud or misrepresentation, or the damage or loss is caused intentionally by an authorized driver.
  - 2. Operation of the vehicle by a driver who is under the influence of intoxicants or any prohibited drugs.
  - 3. Use of the vehicle for any illegal purpose.
  - 4. Use of the vehicle to push or tow unless Renter abides by all manufacturer's specifications and requirements and all legal and regulatory obligations regarding towing.
  - 5. Operation of the vehicle in live artillery fire exercises, or used in training for tactical maneuvers.
  - 6. Operation of the vehicle in a test, race or contest.





7. Operation of the vehicle by a person other than an authorized driver as defined in section 20, A, vii.
8. Operation across international boundaries unless specifically authorized at the time of rental.
9. Theft of the rented vehicle and the renter cannot produce the vehicle keys, unless the renter can show the keys were stolen through theft or robbery.
10. Operation of the vehicle off paved, graded, state or professionally maintained roads, or driveways, except when the EAN has agreed to this in writing beforehand.

**21. SERVICE & DISTRIBUTION POINTS**

See Geographic Coverage, Section 4.

**22. PARTICIPATING DEALERS**

United States, Canada, Puerto Rico, Germany, Belgium and the Netherlands. EAN will provide a list of participating locations upon request.

**23. PREVENTATIVE MAINTENANCE** – Not applicable

**24A. ENVIRONMENTAL ATTRIBUTES**

Having been in business for more than half a century, we know that leadership is not a short-term proposition. At EAN Holdings, LLC, we're committed to managing our business sustainably and for the long term – continuously working to balance the interests of our customers, our employees and the parts of the world we touch with our business.

Our sustainability program can generally be broken into five categories:

1. Improving the sustainability of our business operations, with a focus on reducing energy consumption;
2. Improving the environmental profile of our vehicle fleet, particularly through the use of new engine technologies and alternative fuels;
3. Funding research into renewable fuels;
4. Supporting conservation and preservation efforts; and
5. Enabling customers to offset the carbon emissions associated with a vehicle rental, with an equal match of their contributions.

You can learn more by visiting [www.enterpriseholdings.com/sustainability](http://www.enterpriseholdings.com/sustainability)

**24B. SECTION 508 COMPLIANCE** – Not applicable

**25. DUNS** – 831572958

**26. System for Award Management (SAM)**

EAN Holdings, LLC is registered in SAM. Cage Code 680E4





**THE ENTERPRISE DIFFERENCE**



**EAN Holdings, LLC**  
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## **GSA Rental Supplemental Vehicle Program (RSVP)**

Federal Supply Service  
Authorized Federal Supply Schedule Price List

**Schedule 48, Transportation, Delivery and Relocation Solutions (TDRS)**  
SIN 411-2, Rental Supplemental Vehicle Program (RSVP)  
SIN 451-99, New Services

**Contract Number:** GS-33F-0015S

**Contract Period:** 4/25/2006 – 4/24/2016

**Business Size:** Large Corporation

On-line access to contract ordering information, terms and conditions, up-to-date pricing and the option to create an electronic delivery order are available through GSA Advantage, a menu-driven database system. The internet address for GSA Advantage is: [www.GSAAvantage.gov](http://www.GSAAvantage.gov)





## GSA PRICING MODEL

### Pricing Option A

#### Required Components

Item	Quantity	Unit	Price
In-Car Hardware (Postage not included)	1 to 25	1	\$1,675.00
	26 to 74	1	\$1,585.00
	75+	1	\$1,435.00
Monthly Service Fee		Monthly	\$62.50
Monthly System Development Fee		Monthly	\$2.00
Vehicle Data Input Fee		1	\$5.00
Driver Activation Packet (Postage Not Included)	1 to 50	1	\$6.75
	51 to 100	1	\$5.75
	101 to 500	1	\$5.00
	500+	1	\$4.00
Vehicle Access Card Replacement		1	\$10.00
Self-service New Driver Training		1	\$-
Initial Live (on site or web-based) Training		1	\$-
Additional Training		Hourly	\$-

#### Optional Components

In-vehicle Device Installation (Travel not Included)	1	Hourly	\$60.00
Installation Training (Travel not Included)	1	2 Days	\$1,200.00
Vehicle Cleaning	1	Per Car	\$25.00

#### As Needed Components

In-vehicle Device Technical Support	1	Hourly	\$75.00
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### Pricing Option B

#### Required Components

Item	Quantity	Unit	Price
Single Monthly Payment (Postage not included)	1 to 25	Per Vehicle	\$200.00
	26 to 74	Per Vehicle	\$180.00
	75+	Per Vehicle	\$170.00
In-Car Hardware	1 to 25	Per Vehicle	Included
	26 to 74	Per Vehicle	Included
	75+	Per Vehicle	Included
Monthly Service Fee	1	Per Vehicle	Included
Monthly System Development Fee			Included
Vehicle Data Input Fee			Included
Driver Activation Packet (Postage Not Included)	1 to 50		Included
	51 to 100		Included
	101 to 500		Included
	500+		Included
Vehicle Access Card Replacement			Included
Self-service New Driver Training			Included
Initial Live (on site or web-based) Training			Included
Additional Training			Included

#### Optional Components

In-vehicle Device Installation (Travel not Included)	1	Hourly	Included
Installation Training (Travel not Included)	1	2 Days	Included
Vehicle Cleaning	1	Per Vehicle	Included

#### As Needed Components

In-vehicle Device Technical Support	1	Hourly	Included
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