

# Southern California Geographic Area Coordination Center Detailer Guide



***Southern California Geographic Area Coordination Center (OSCC)***  
is located at the CALFIRE Southern Region in Riverside, California.

Physical Address:  
2524 Mulberry Street  
Riverside, CA 92501  
1-800-XXL-FIRE (995-3473)  
Federal Duty Officer 951-276-6725  
State Duty Officer 951-320-6197  
General Fax 951-782-4900  
Website: <http://gacc.nifc.gov/oscc/>

# **Southern California Geographic Area Coordination Center**

## **Table of Contents**

	<u>Page #</u>
<b>Introduction</b>	
Mission Statement.....	3-5
Brief Profile	
Working Atmosphere	
Appropriate Attire	
During your Stay	
OSCC Staff	
Lodging, Meals, and Transportation	
<b>Personal Items</b> .....	5-7
Upon Arrival of Assignment	
OSCC Security	
Timekeeping	
Lunch and Breaks	
Smoking Policy	
Restrooms	
Gym Policy	
Handicap Accessible	
Contact with Inmate Crews	
Sick Leave/On-the-Job Injuries	
Performance Evaluations/Task Books	
<b>OSCC Emergency Procedures</b> .....	7-8
Evacuations Procedures	
Procedures in the Event of a Bomb Threat by Telephone	
Physical Attacks and Assaults	
<b>OSCC Functional Areas and Position Descriptions</b> .....	8-9
Functional Areas	
Position Descriptions	
<b>OSCC General Office Procedures</b> .....	9-10
Office Procedures	
POD Books	
Telephone Usage and Procedures	
Computers/Internet	
Software Applications/Websites	
<b>Demobilization, Reassignment, and R&amp;R</b> .....	11
Upon Completion of Assignment	
<b>Appendix A – Organization Chart/ Geographical Area Map</b> .....	12-14
<b>Appendix B – South Ops Maps</b> .....	15-23
<b>Appendix C – Agency Designators/ ROSS CC Designators for OSC</b> .....	24-25
<b>Appendix D – Local Amenities</b> .....	26-32
<b>Appendix E – OSCC Detailer Survey</b> .....	33

## ***Introduction***

### ***Southern California Geographic Area Coordination Center Mission Statement***

The principal mission of the Southern California Geographic Area Coordination Center (OSCC or also known as “South Ops”) is to provide cost effective, timely coordination and mobilization of wildland protection agency emergency response personnel and equipment for wildland fire and all-risk incidents. This mission is accomplished through planning, situation monitoring, and expediting resource allocation and usage across all represented agencies such as the California Department of Forestry and Fire Protection (CALFIRE), USDA Forest Service (USFS), National Park Service (NPS), Bureau of Indian Affairs (BIA), Fish and Wildlife Service (FWS), National Weather Service (NWS), Federal Emergency Management Agency (FEMA), California Office of Emergency Services (CalOES), Contract Counties, and Local Government.

The mission of OSCC includes providing quality resource coordination and aircraft dispatch services in a professional and efficient manner. Employees assigned to OSCC shall fulfill this mission in a manner consistent with the following values and expectations:

1. **Professionalism:** The degree of professionalism we exhibit is a reflection and standard of excellence that we must hold ourselves to as professionals at the Coordination Center. Professionalism means more than being highly skilled or doing your job well. It is an attitude, which is reflected in our conduct, appearance, and relationships with others.
2. **Teamwork:** Teamwork requires that we support and rely on one another in an atmosphere of shared responsibility. It is essential to the accomplishment of our mission. With establishing a foundation of trust, enabling healthy conflict, requiring commitment, setting an expectation of accountability, and fostering teamwork.
3. **Accountability:** Accepting responsibility and being accountable for our actions is a mark of professionalism. The duties performed by each of us contribute to the overall achievement of the OSCC mission. Each of us must take ownership of, and responsibility for, our role in accomplishing this mission.
4. **Productivity:** Productivity is the amount of work performed. Being a productive employee means making our best effort to accomplish every task, every day. Because much of the work we perform cannot be measured in the traditional sense, productivity must be measured against our personal capabilities.
5. **Communication:** The freedom to express one’s thoughts and ideas is essential to creating a positive work environment. Each one of us has the responsibility to communicate critical information, communicate openly and make sure we convey the essence of our mission and the improvement of the operation.
6. **Initiative:** Personal initiative means being proactive in identifying tasks or issues that need to be addressed, and then following through with the necessary actions to complete them, without being directed. Every initiative we take needs to measurably increase our readiness, speed of action, and capacity for sustained operations. Each of us must take the initiative to solve problems.
7. **Respect:** Respect is the foundation for developing positive interpersonal relationships, understanding individual’s values and needs that are rewarding, responsive and respectful in creating a healthy work environment. Every employee deserves a safe and respectful workplace free of harassment. Anything less is unacceptable and a violation of established policy.

### ***Brief Profile of OSCC***

Initially established in 1972, the Coordination Center, now known as OSCC, provides logistical support and intelligence for wildfires in Southern California. From the facility here in Riverside, we have the ability to handle efforts such as: resource and incident planning, situation monitoring, incident need projections, and resource order processing. OSCC also provides logistical support for other non-fire disasters such as hurricanes, earthquakes, floods, and other large-scale incidents and disasters.

How does it work? When local dispatch offices have exceeded their internal capability to fill resource requests locally, those requests are submitted to their respective Geographic Area Coordination Center (GACC). There are Ten (10) GACCs covering the United States (see Appendix A). OSCC is the GACC responsible for Southern California.

The OSCC is an interagency organization that handles resource distribution for all-risk management incidents. Personnel handle all requests for aircraft, overhead, crews, equipment, and supplies. Additionally, OSCC process dispatch records, coordinates with dispatch centers from all local units, forests, contract counties, and other agencies within its jurisdiction in order to fill all of the various resource requests associated with a given incident. An Expanded Dispatch operation is responsible for processing the resource requests associated with extended attack or long-term incidents. Based on the “closest forces” concept, OSCC mobilizes the closest available qualified resource regardless of agency affiliation. In addition to coordinating resources between state and federal units, OSCC also hires contracted resources such as federal Type 3 Call-When-Needed (CWN) helicopters and CWN light fixed-wing aircraft; incident base services; and other miscellaneous privately-owned equipment.

### ***Working Atmosphere***

OSCC takes pride in upholding a professional and service-oriented working atmosphere and a zero tolerance policy for harassment of any kind. Individuals assigned to OSCC including cooperators, contractors and volunteers have the responsibility to treat one another with respect. Report harassment or inappropriate behavior and take positive actions to mitigate the effects. Promptly notify the Duty Officer, Expanded Supervisor, or Duty Chief if a situation arises.

We want you to have fun working in a positive work environment. Every employee at OSCC deserves a safe and respectful workplace. If you have questions, please do not hesitate to ask for help.

### ***Appropriate Attire***

In order to preserve a professional atmosphere at OSCC we request visitors and detailers wear casual, office-style apparel if they are not an agency employee. This includes jeans or slacks with closed-toe, closed-heel shoes for safety. If you are an agency employee, uniforms are preferred.

With a large group working in a relatively small working space, it is difficult to keep the temperatures comfortable for everyone. We recommend that you bring a sweater or jacket to ensure your comfort.

### ***During Your Stay***

If you have any questions or concerns, please direct them to the Federal Duty Officer, Expanded Supervisor, or Mobilization/Aviation Coordinator. If your question/concerns cannot be met at this level, please contact a Federal or State Duty Chief.

**OSCC Staff**

OSCC is staffed with 5 Forest Service Logistics Coordinators, a Forest Service Aircraft Coordinator, a Forest Service Mobilization Coordinator, 1 Region OCC Chief, 5 State Battalion Chiefs, and 4 State Communication Operators. An organization chart is located in Appendix A.

**Lodging, Meals, and Transportation**

If you need lodging reservations made for you, please inform a Coordinator. For employees who do not have a Government-issued travel card, lodging can be reserved and paid for on a BPA or through CALFIRE depending on the financially responsible agency. If lodging is being paid for you, you are responsible for personal telephone calls, movies, and miscellaneous expenses. A list of local hotels is provided in Appendix C.

Most people pay for their own meals via their per diem allowance. If you have any special needs please contact the Duty Officer or Expanded Supervisor.

**\*\*If you are receiving per diem during your assignment and choose to eat a CALFIRE provided meal(s), you must show this meal(s) on your travel voucher and not claim per diem\*\***

Authorization for rental cars will be stated on your Resource Order. To minimize rental vehicle costs, if you can car pool to and from your hotel with someone else assigned to the same shift, it is strongly advised.

Below are the 2017/2018 Riverside area per diem rates.

The following rates apply for 92501															
Primary Destination	County	Max lodging by Month (excluding taxes)												Meals & Inc. Exp.	
Palm Springs	Riverside	2017			2018										
		OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP		
		133	133	133	133	133	133	133	104	104	104	104	104	64	

**Meals and Incident Expense Breakdown**

Total	Continental Breakfast/ Breakfast	Lunch	Dinner	IE
\$64	\$15	\$16	\$28	\$5

**Personal Items**

**Upon Arrival of Assignment**

Upon your arrival of your assignment at OSCC please check in with the appropriate Supervisor so that you can get a briefing and fill out the appropriate forms (i.e.: Emergency notification form, CDC form, Detailers check list, ROSS access roles, and if a Non-Federal Employee you will need login and password).

- ❖ **EDRC and ESDS, check in with Expanded Supervisor or Federal Duty Officer.**
- ❖ **EDSP, check in with Mobilization Coordinator or Federal Duty Officer.**
- ❖ **ACDP, check in with Aviation Coordinator or Federal Duty Officer**
- ❖ **Airspace, Frequency and Helicopter Coordinators, check in with Aviation Coordinator or Federal Duty Officer.**

## ***OSCC Security***

Access to the OSCC compound can be accessed through the northeast gate on Holding Ave. Press the “call” button on the gate panel, identify yourself, and wait for the gate to open. If you have trouble contacting someone

with the “call” button, please check in with reception. If the Dispatch Office is not staffed there is no one to open the gate for you. If the gate does not open within 2 minutes and you are unable to make contact with reception, then call the 24-hour number.

**OSCC 24 hour number Federal 951-276-6725; State 951-320-6197**

Parking for OSCC Dispatch is in the West parking area near Mulberry Street. For staff safety, please do not drive over 5 miles an hour while on the OSCC compound and always be vigilant of pedestrians.

## ***Timekeeping***

You are responsible for keeping track of your own time. Time should be recorded to the nearest quarter hour. The OF-288 (Emergency Firefighter Time Report) is available electronically. Please contact a USFS Coordinator should you require the hard copy version. It is recommended that you complete the OF-288 daily. When your assignment is over, have the form signed off by the Functional area Supervisor at the end of each column (Block 12). The white copy of a paper version of the OF-288 or a printed copy of the electronic OF-288 is to be left at OSCC. The other copies are taken with you back to your home unit. Any questions should be directed to an Expanded Supervisor or the Duty Officer.

## ***Lunch and Breaks***

Please notify the Expanded Supervisor or the Duty Officer when you take a break or lunch to ensure there is adequate staffing. A meal period of 30 minutes must be taken for each work shift. If an extended break is needed, contact your Expanded Supervisor or the Duty Officer.

The OSCC kitchen has a refrigerator, a freezer, two microwaves, and a toaster. When storing your food items, label them before placing them in the kitchen or refrigerator with your name and the current date. If food items are not labeled, they could be considered community food. Also, remember to take your items with you on your scheduled days off or at the end of your assignment to alleviate storage space issues for those still on duty. ***Please wash your dishes, dry them and put them away. Remember to clean up after yourself.***

## ***Smoking Policy***

All buildings are smoke free; there is a designated area for smoking outside each building.

## ***Restrooms***

Restrooms are located on the west side of the dispatch building.

## ***Gym***

OSCC has gym that is available to utilize during your assignment. The gym is located next to the Intelligence Office. In order to use the gym, we require that you must have a signed **Wellness Program Employee Fitness Agreement** on file with your home forest

## ***Handicapped Accessible***

The OSCC compound is handicapped accessible. If you have any issues or special needs, please contact any staff member for assistance.

### ***Contact with Inmate Crews***

Fire crews from the California Department of Corrections are often assigned to the OSCC compound to do general maintenance projects. Please do not communicate in any way, and avoid contact with inmates to minimize any potential problems.

### ***Sick Leave/ On-the-Job Injuries***

If you become ill while on duty, notify the Expanded Supervisor or the Duty Officer immediately. If you cannot come in for your scheduled shift, please call the Duty Officer before your shift starts so arrangements can be made to cover your shift. If you feel your illness or injury will prevent you from staying on assignment, let the Duty Officer know so demobilization arrangements can be made. If you are injured while on duty, please notify the Duty Officer or Expanded Supervisor as soon as possible to have a CA-1/2 *Notification of Injury* form completed. If further medical attention is needed a CA-16 *Medical Authorization* form must be filled out prior to visiting a doctor or hospital.

### ***Performance Evaluations/Task Books***

Performance evaluations will be completed for every trainee assigned to OSCC and anyone who asks for one. If you are working on completing a Task Book, please let the Expanded Supervisor or Mobilization Coordinator know upon your arrival. Only qualified OSCC employees can sign off items you successfully complete in your Task Book. The Task Book must be properly initiated from your home unit. If you did not bring your Task Book with you, call your home unit and have them mail it to you.

ATTN: "YOUR" Name  
Southern Operations Dispatch  
2524 Mulberry Street  
Riverside, CA 92501

## ***OSCC Emergency Procedures***

### ***Evacuation Procedures***

The OSCC Dispatch building is equipped with automatic fire alarms. The building exits are posted throughout the building. You will be given a tour of the OSCC compound so you are aware of these exits when you arrive. When an alarm sounds, everyone will follow these procedures:

- ❖ Evacuate the building by walking to the nearest exit. Close office doors behind you. Employees and visitors with disabilities should be assisted by any available personnel.
- ❖ Proceed to the designated assembly area at the flag pole in the front parking lot.
- ❖ Supervisors should ensure that all floor personnel are accounted for.
- ❖ Return to building only after "ALL CLEAR" has been given by the Fire Department.

### ***Procedures in the Event of a Bomb Threat by Telephone***

- ❖ Behave in a calm and courteous manner.
- ❖ Do not attempt to transfer the call or put the caller on hold.
- ❖ Keep caller on the line as long as possible and notify a supervisor or other personnel by motion, signal, or note.
- ❖ Use the Bomb Threat Check List as a guide for gaining information about the caller. This form is posted near each telephone throughout OSCC. It is important to fill out the form while the voice and message are still fresh in your mind. This data is crucial for getting information to the right people at the right time and determining safe evacuation of the premises.

- ❖ In the event of a bomb threat, total evacuation must commence immediately with direction from the Duty Officer. Evacuation will be to the designated area, usually the futherest parking area from the immediate building.
- ❖ Prior to evacuation, employees will make a quick check of their areas for anything out of place or additional packages in the area such as extra brief cases, boxes etc. The quick check is requested because employees know their work area and surroundings better than anyone else.
- ❖ **DO NOT USE**
  - **Cell phones for anything**
  - **The intercom**
  - **Any electric devices**

### ***Physical Attacks and Assaults***

Local Law Enforcemnt (9-1-1) should be notified without delay for a physical attack or assault of an individual. Management should always produce a written record of the incident and the response regardless of actions taken by Law Enforcement or other legal authorities to correct and report the situation.

## ***OSCC Functional Areas and Position Discriptions***

### ***Functional Areas***

OSCC is separated into five functional areas:

**Equipment/Supplies:** Coordinates the mobilization of rolling stock (engines), water tenders and dozers telecommunications equipment, incident base services, GIS trailers, clerical support trailers, and refrigerated trailers. This functional area also processes orders for supplies such as those found at the cache, in the NFES catalog, and mobile cache vans.

**Crews:** Coordinates mobilization of federal, state, and contract crews.

**Overhead:** Coordinates mobilization of single resouce overhead personnel, and speciality teams including: Area Command Teams, Type 1 and 2 Incident Management and/or Incident Command Teams, Dispatch Teams, Burned Area Rehabilitation Teams, etc.

**Aircraft:** Coordinates movement and usage of airtankers, lead planes, aerial supervison modules, helicopters, Modular Airborne Fire Fighting Systems (MAFFS), and radio frequencies. Manages requests for Temporary Flight Restrictions (TFRs), and airspace deconfliction with military training routes and other special-use airspace.

**Predictive Services:** Predictive Services is a national program and is comprised of both a fire intelligence and a meteorological section. Predictive Services monitors fire activity as well as fuels and weather conditions, and produces a suite of products to assist fire managers in the decision support process regarding the allocation and mobilization of shared fire resources.



## ***Position Descriptions for OSCC Staff***

**Communication Operator (State):** Responsible for dispatching aircraft and emergency resources, and for completing and disseminating reports and information regarding resource availability. Each Communication Operator is typically assigned to a specific functional area during expanded operations and can assist you with your daily tasks and answer many questions you may have.

**Logistics Coordinator (Federal)/Battalion Chief (State):** OSCC Logistic Coordinator works for the Mobilization Coordinator. Serves as Duty Officer in absence of Mobilization Coordinator; is also responsible for expanded dispatch functions of the GACC. There will be at least one regular staff member assigned to coordinate efforts in each functional area. Logistic Coordinator staffs one Aircraft desk and one Support Aircraft desk. Serves as the Aviation Coordinator in their absence. The OSCC staff can assist you with daily tasks and answer most questions.

**Duty Officer (Federal and State):** The Duty Officer is the point of contact for ECC Chiefs for mobilization and coordination. The Duty Officer is responsible for oversight for all ground resources and non-aviation issues, as well as expanded dispatch. Makes immediate oversight and decisions making; and works with CAL FIRE Duty Officer. They are available 24 hours by cell phone.

**Aircraft Coordinator (Federal):** The Aircraft Coordinator works for the Deputy GACC Manager; works in collaboration with the Regional Aviation Officer, CAL FIRE Duty Officer and/or CAL FIRE Aircraft Battalion Chief and NICC Coordinator on duty for interagency aviation issues. Coordinates initial attack, immediate need and planned need aircraft requests for inside and outside of GACC. Contracting Officer for CWN aircraft, is responsible for hiring federal CWN light fixed wing and Type 3 helicopters. As needed, expands the Aviation Coordination, bringing in Airspace Coordinators, Frequency Coordinators, and Helicopters Operations and Fixed Wing Operations Coordinators.

**Division Chief (State):** The Division Chief is the CAL FIRE regional liaison who interfaces with other agencies and private cooperators to keep them informed of dispatching operations and procedures, and to coordinate resources with those other agencies responding to incidents of mutual concern. Coordination includes utilization of all State aircraft, ground resources, and hired equipment to maintain an effective initial attack force and control incidents. The Regional OCC Chief is responsible for planning, implementing, supervising, and training in the use of the Regional Command and Control System and all of its requisite training programs.

**Mobilization Coordinator (Federal):** The Mobilization Coordinator works for the Deputy GACC Manager functions primarily as the Duty Officer (Coordinator on Duty). Serves as primary contact for ECC's for non-aviation issues. Works with Forest Service Regional Office staff, CAL FIRE Regional OCC Chief and/or Duty Officer for interagency mobilization issues. Supervises Logistic Coordinators and responsible for expanded dispatch functions of the GACC.

**GACC Center Manager & Deputy GACC Manager (Federal):** The GACC Center Manager is responsible for the overall management of OSCC and provides multi-agency direction for OSCC activities. The GACC Center Manager interacts with managers and directors of other agencies, military, political officials, incident commanders, area commanders, and other cooperators outside of OSCC. The primary responsibility of the Deputy GACC Manager is to provide direction and advise to the Mobilization and Aircraft Coordinators.

## ***OSCC General Office Procedures***

- ❖ This outlines our General Office Procedures with values and principles that serve as the standards of excellence that we must hold ourselves to as OSCC employees. They are provided here as a reminder of who we are and what we do at the OSCC.

### *Duty*

- Be proficient in your job, both technically and as a leader
- Make sound and timely decisions
- Ensure that tasks are understood, supervised and accomplished
- Develop your subordinates for the future

### *Respect*

- Know your subordinates and look out for their well-being
- Keep your subordinates informed
- Build the team
- Employ your subordinates in accordance with their capabilities

### *Integrity*

- Know yourself and seek improvement
- Seek responsibility and accept responsibility for your actions
- Set the example

## ***POD Books***

In the POD Book located on the shelf of your assigned POD, you will find answers to a majority of your questions related to the essential duties and procedures of your job function. It is highly recommended that you familiarize yourself with this book.

## ***Telephone Usage and Procedures***

Always answer the phone with the greeting, "South Ops, this is (your name)." When speaking on the phone, be courteous and professional. If someone is rude or behaves unprofessionally toward you on the phone, put them on hold and notify your Expanded Supervisor, Federal Duty Officer, or Mobilization/Aviation Coordinators who will take the call. You are not expected to communicate with unruly callers.

All phones should be answered prior to the second ring. If you cannot answer a question, put the caller on hold and find someone who can help. If you cannot find assistance right away, take the caller's name and number and call them back with the information requested. Refer all calls to the appropriate desk or take messages unless you are requested to assist in that functional area.

Do not give out personal cell or home phone numbers to the public.

## ***Computers***

Upon arrival, each person will be assigned a functional area and computer. If you do not have an agency log in ID and password you will be given one.

Computers on the command and expanded dispatch floors are a mixture of CALFIRE and Forest Service equipment. At the end of your shift, please restart your computer. To do so, click [Start]; From the shutdown menu dropdown, select [Restart] from the drop down menu and click [OK]. This will refresh the system for the next user and leave it operational for automated security software upgrades.

If you are having computer issues, contact the Expanded Supervisor, Federal Duty Officer, or Mobilization/Aviation Coordinators so they can notify the appropriate agency computer specialist.

## ***Internet***

Internet use should be work related and used sparingly to minimize electronic traffic and maximize performance for all users. Never download screensavers or other software to the OSCC computers. Be cautious of computer usage. All documents and e-mails are stored electronically and may be reviewed at any time.

## ***Software Application/Websites***

The following applications and websites are used commonly at OSCC:

AirNav	Microsoft Outlook
WinCAN	Microsoft Office
Automated Flight Following	ROSS
Defense Internet NOTAM Service	Google Docs

## ***Demobilization, Reassignment, and R&R***

Fire assignments generally last 14 days (excluding travel), although we sometimes have long-term detailers assigned at OSCC. The duration of the assignment is generally agreed upon at the time of dispatch. You may be released from your assignment for a variety of reasons: end of commitment, lack of fire activity, reassignment, or performance-related issues. Please inform the Expanded Supervisor or Mobilization Coordinator if you were mobilized with a round trip airline ticket.

## ***Upon Completion of Your Assignment***

Upon completing your assignment at OSCC, PLEASE remember prior to your departure to ensure you have completed the following:

- ❖ Completed and signed a time sheet (OF-288) with the appropriate funding codes.
- ❖ Completed and signed a Performance Evaluation.
- ❖ Complete and ensure signature of your Task Book as appropriate.
- ❖ Completed Detailer Survey (Appendix E) **\*\*we welcome constructive comments or ideas on how we can improve our center. \*\***
- ❖ Return any items checked out in your name.
- ❖ Remove and properly dispose of any perishable food items in the kitchen.

- ❖ Complete demobilization travel documentation with the Expanded Supervisor or Duty Officer and enter it into ROSS.
- ❖ If your hotel is being paid for by the GACC, any hotel receipts need to be left with the Expanded Supervisor or Duty Officer.
- ❖ Ensured that the Employee Emergency Contact Form was returned to you.

If you are an agency employee and your first day home from a 14-day assignment falls during one of your normal work days, you may be eligible for a paid administrative day(s) off at your home unit.

Information regarding administrative leave can be found in the Interagency **Incident Business Management Handbook Chapter 10**.

OSCC does **NOT** issue written requests for administrative leave for departing detailers, please do not ask.

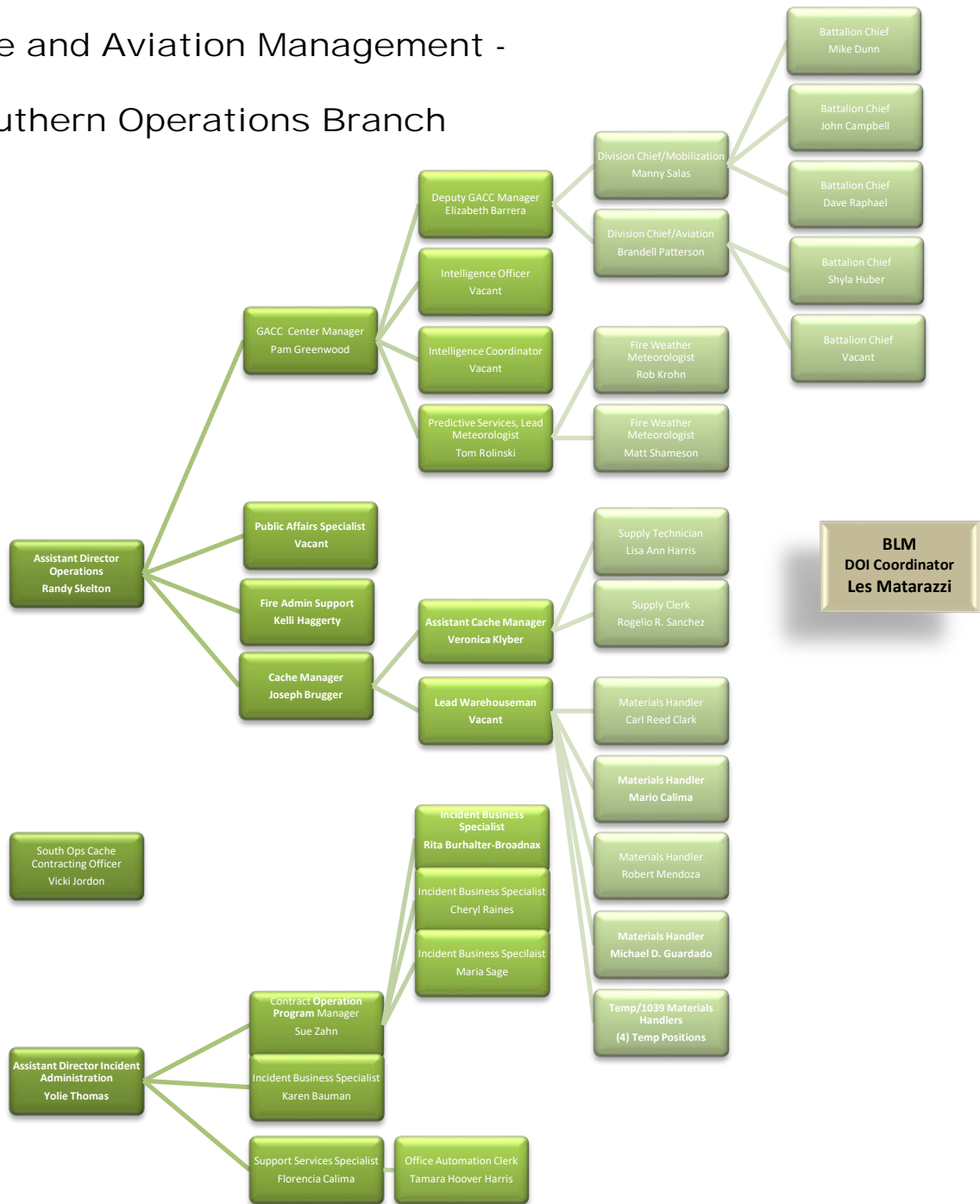
OSCC makes demobilization flight arrangements at the most cost effective and via the most direct route to your home base. OSCC will not authorize any deviation to your official release and home unit return travel to accommodate personal needs. Any change to your demobilization travel for personal reasons that results in additional travel costs will be at your expense. This rule applies regardless of whether you are flying or driving. Per Diem will not be allowed while you are in non-pay status.

When OSCC releases excess personnel, an attempt will be made to offer options for reassignment. However, this is not guaranteed. Please remain flexible.

## Appendix A

### OSCC Organization Charts and GACC Map

#### Fire and Aviation Management - Southern Operations Branch

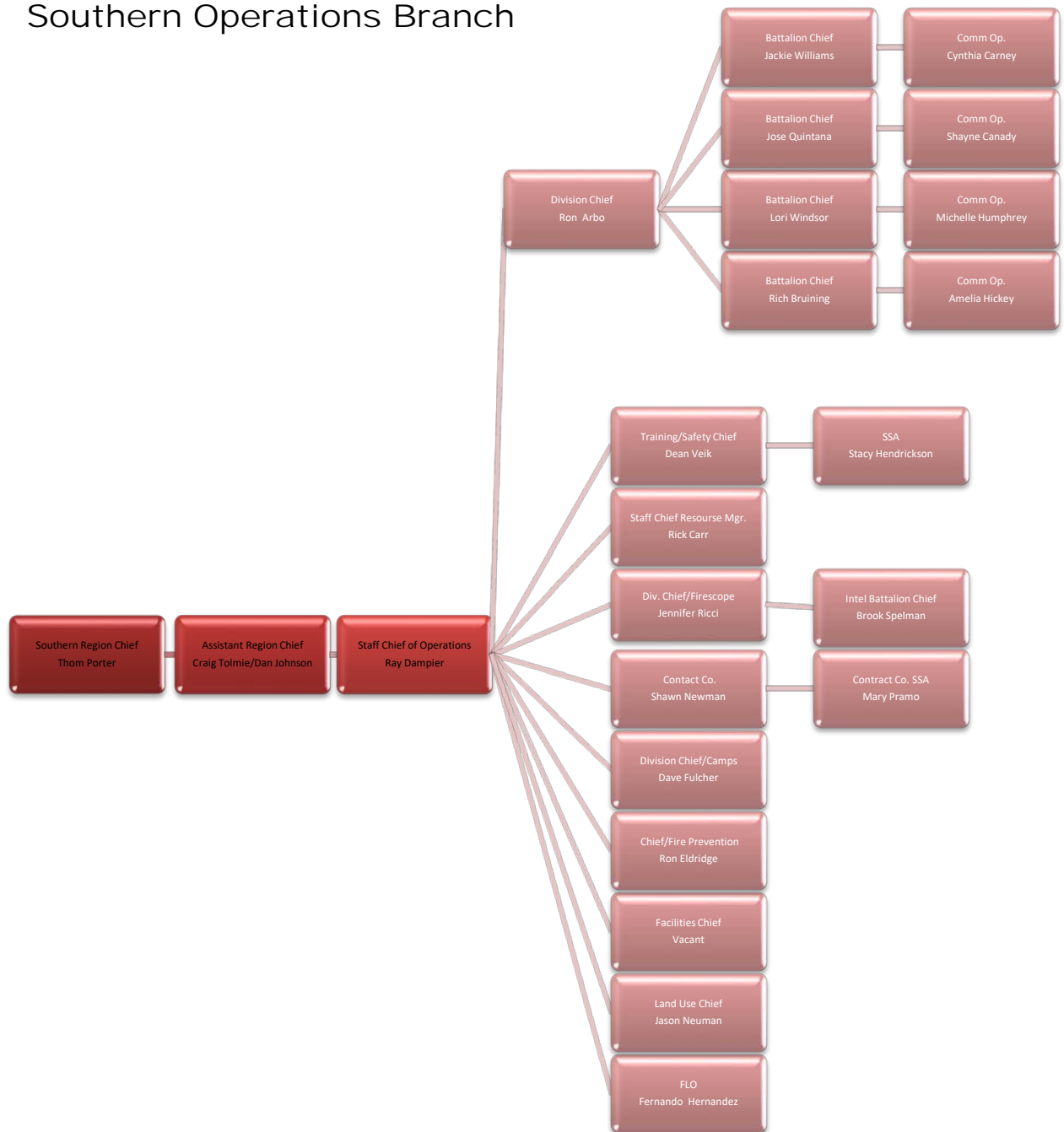


## Appendix A

### OSCC Organization Charts and GACC Map

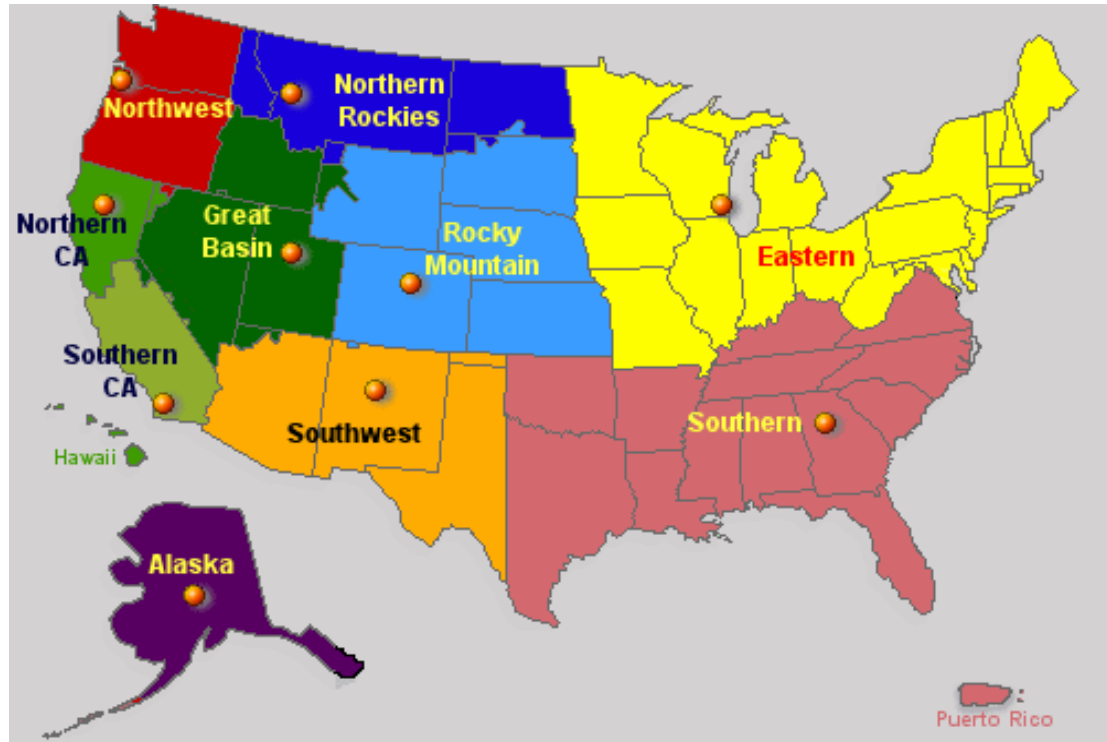
#### CALFIRE -

#### Southern Operations Branch



Appendix A

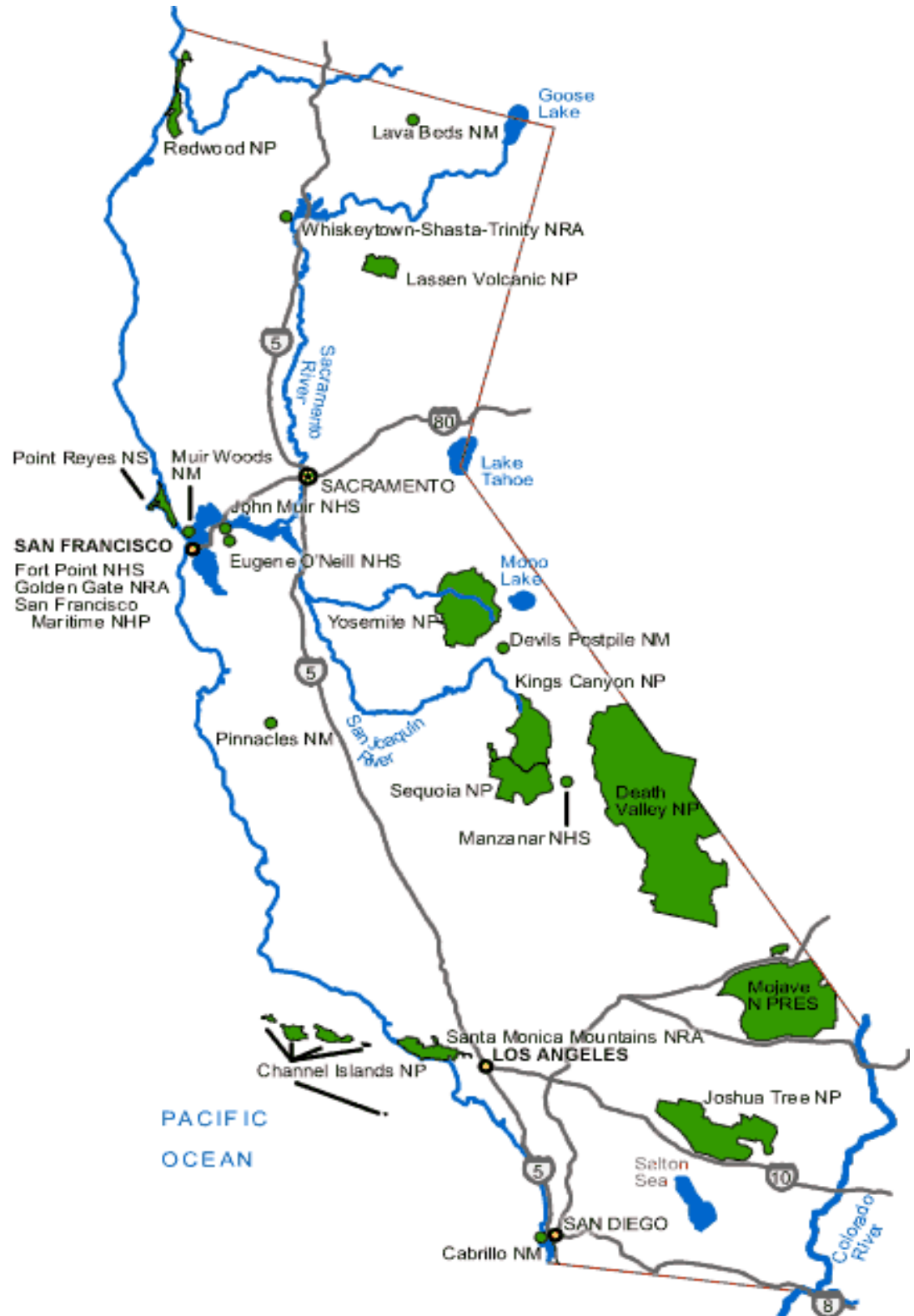
**National Geographic Area  
Coordination Centers (GACCs)**



**The 10 Geographic Coordination Centers and the Cities they are located in:**

- Alaska Geographic Area Coordination Center; Fairbanks, AK
- Northwest Area Coordination Center, Portland, OR
- California Northern Operations Area Coordination Center, Redding, CA
- California Southern Operations Area Coordination Center, Riverside, CA
- Northern Rockies Area Coordination Center, Missoula, MT
- Great Basin Area Coordination Center, Salt lake City, UT
- Southwest Area Coordination Center, Albuquerque, NM
- Rocky Mountain Area Coordination Center, Lakewood, CO
- Eastern Area Coordination Center, Fort Snelling, MN
- Southern Area Coordination Center, Atlanta, GA

## Appendix B National Park Service in California














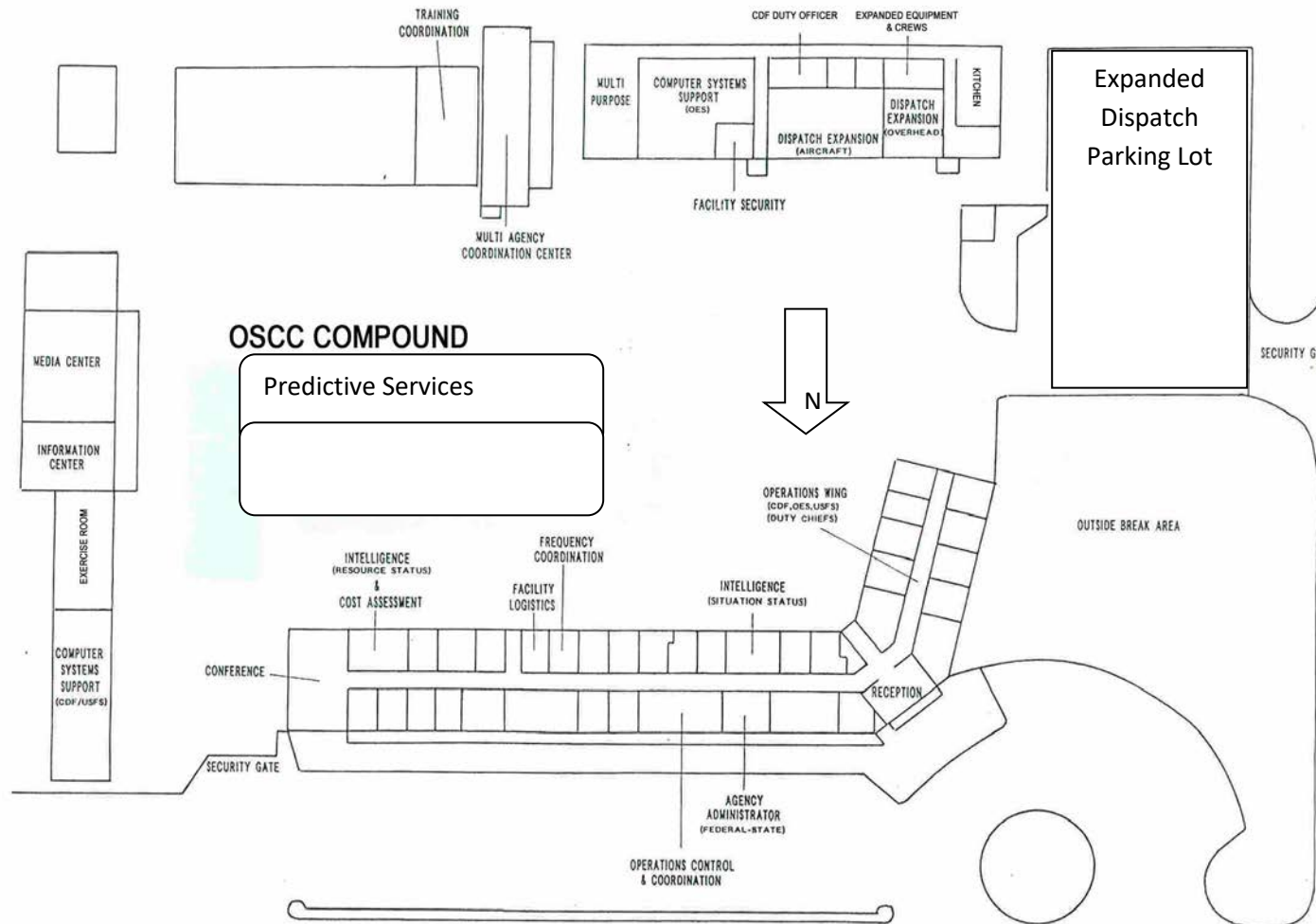
## Appendix B

### Map and Driving Directions from ONT (Ontario Airport) to South Ops

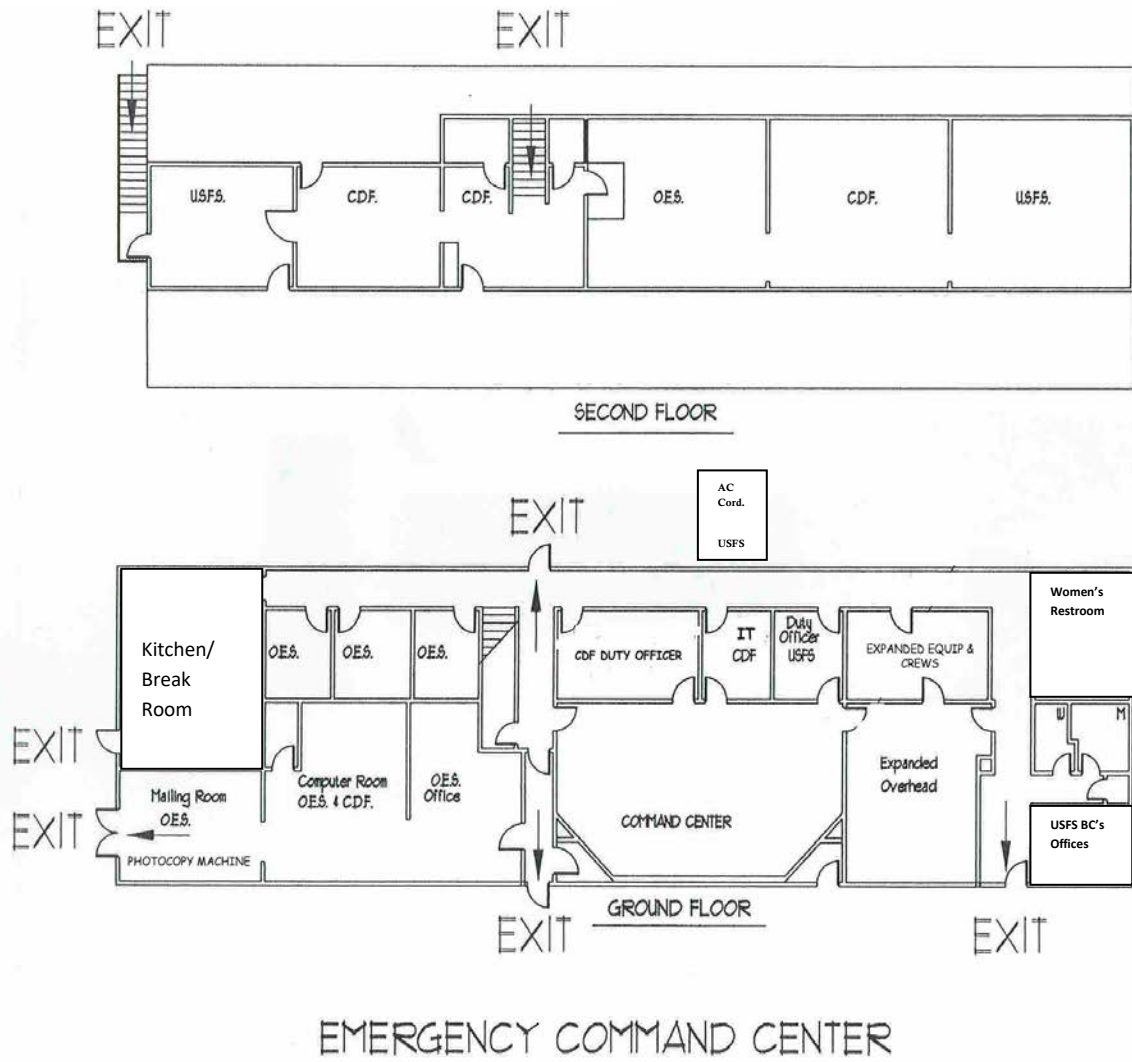


Maneuvers	Distance
 <b>1:</b> Start out going NORTHWEST on NORTH WAY toward E AIRPORT DR.	<0.1 miles
 <b>2:</b> Turn RIGHT onto E AIRPORT DR.	1.0 miles
 <b>3:</b> Turn RIGHT onto S HAVEN AVE.	2.3 miles
 <b>4:</b> Merge onto CA-60 E via the ramp on the LEFT.	12.2 miles
 <b>5:</b> Take the MAIN STREET exit.	0.2 miles
 <b>6:</b> Turn RIGHT onto MAIN ST.	0.1 miles
 <b>7:</b> Turn LEFT onto SPRUCE ST.	0.3 miles
 <b>8:</b> Turn RIGHT onto MULBERRY ST.	<0.1 miles
 <b>9:</b> End at <b>2524 Mulberry St</b> Riverside, CA 92501-2200, US	
<b>Total Est. Time:</b> 20 minutes <b>Total Est. Distance:</b> 16.38 miles	

# Appendix B OSCC Compound

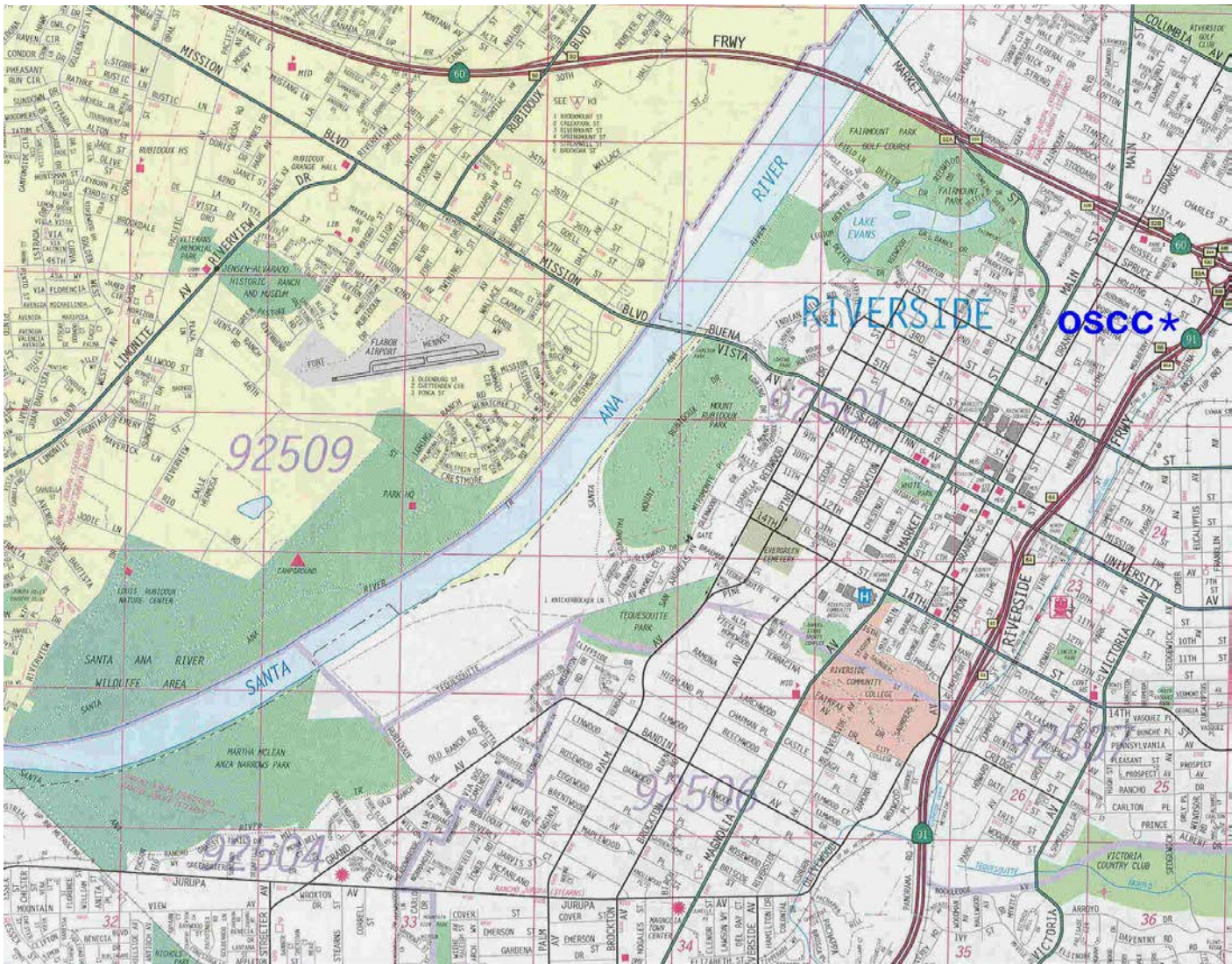


## Appendix B OSCC Floor Plan

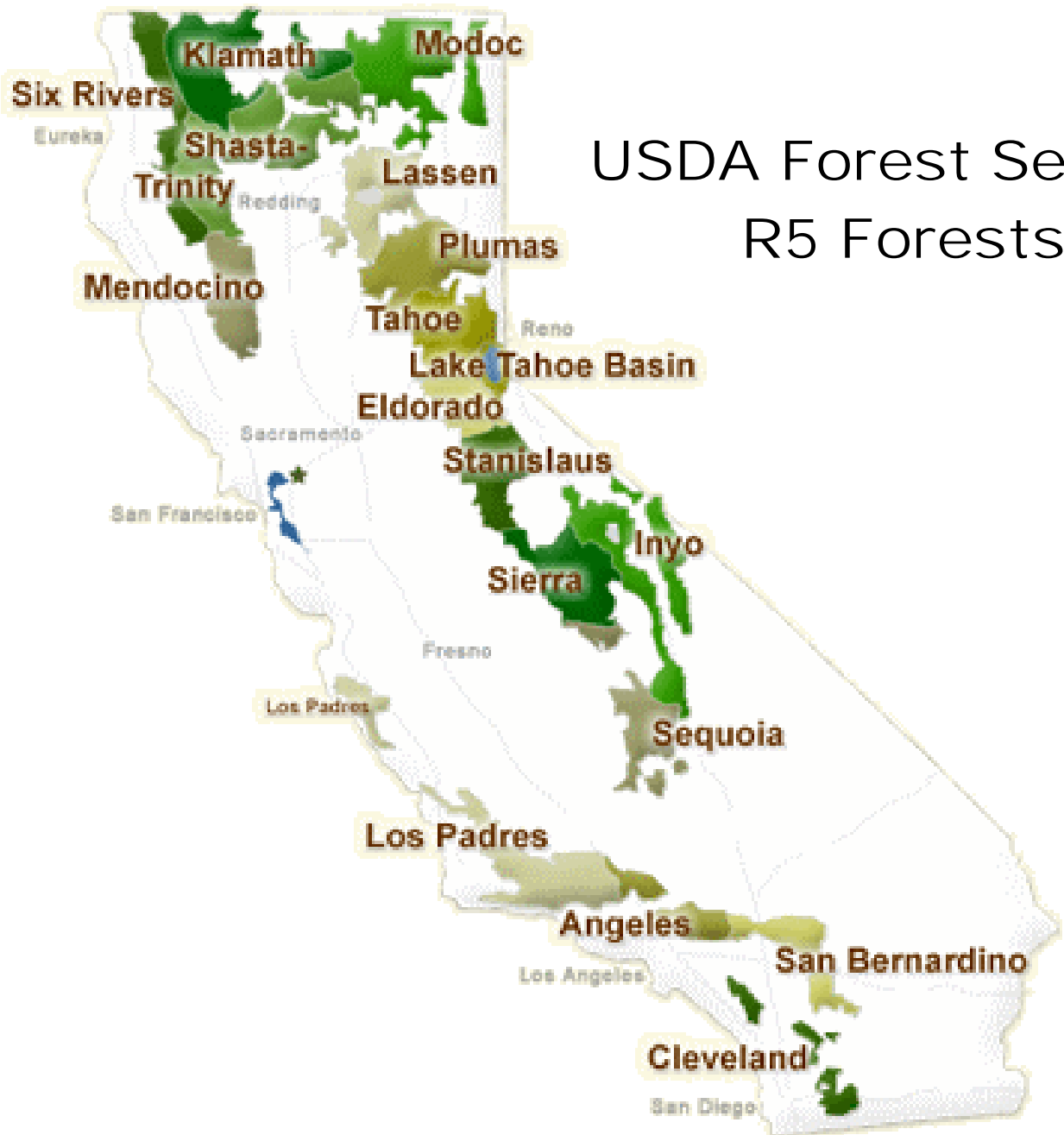




# Appendix B Locality Map



**Appendix B**  
Region 5 National Forests

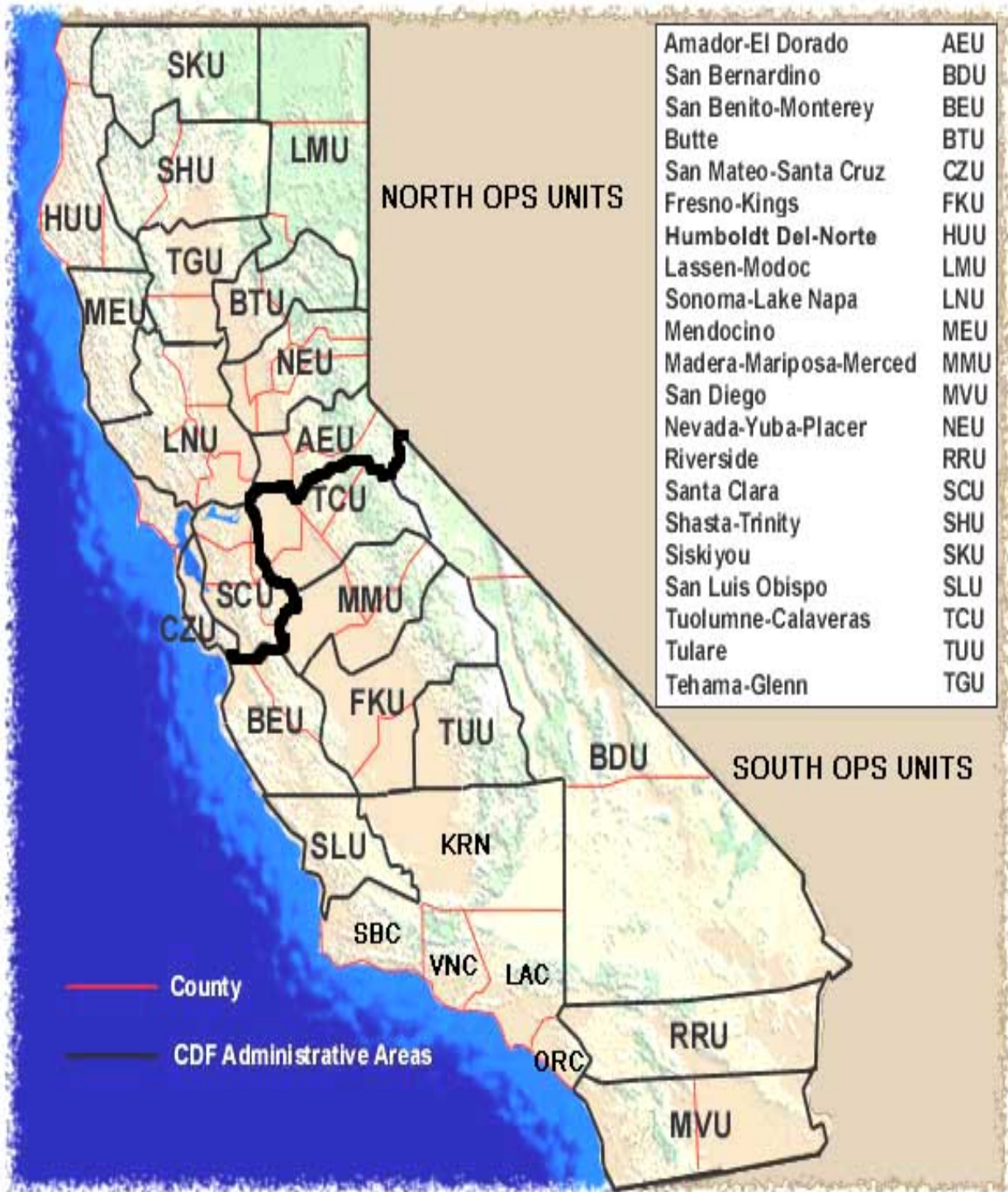


USDA Forest Service  
R5 Forests



**Appendix B**

**CALFIRE Units and Contract Counties\***



\* Contract Counties include:

KRN - Kern County

VNC - Ventura County

SBC - Santa Barbara County

ORC - Orange County

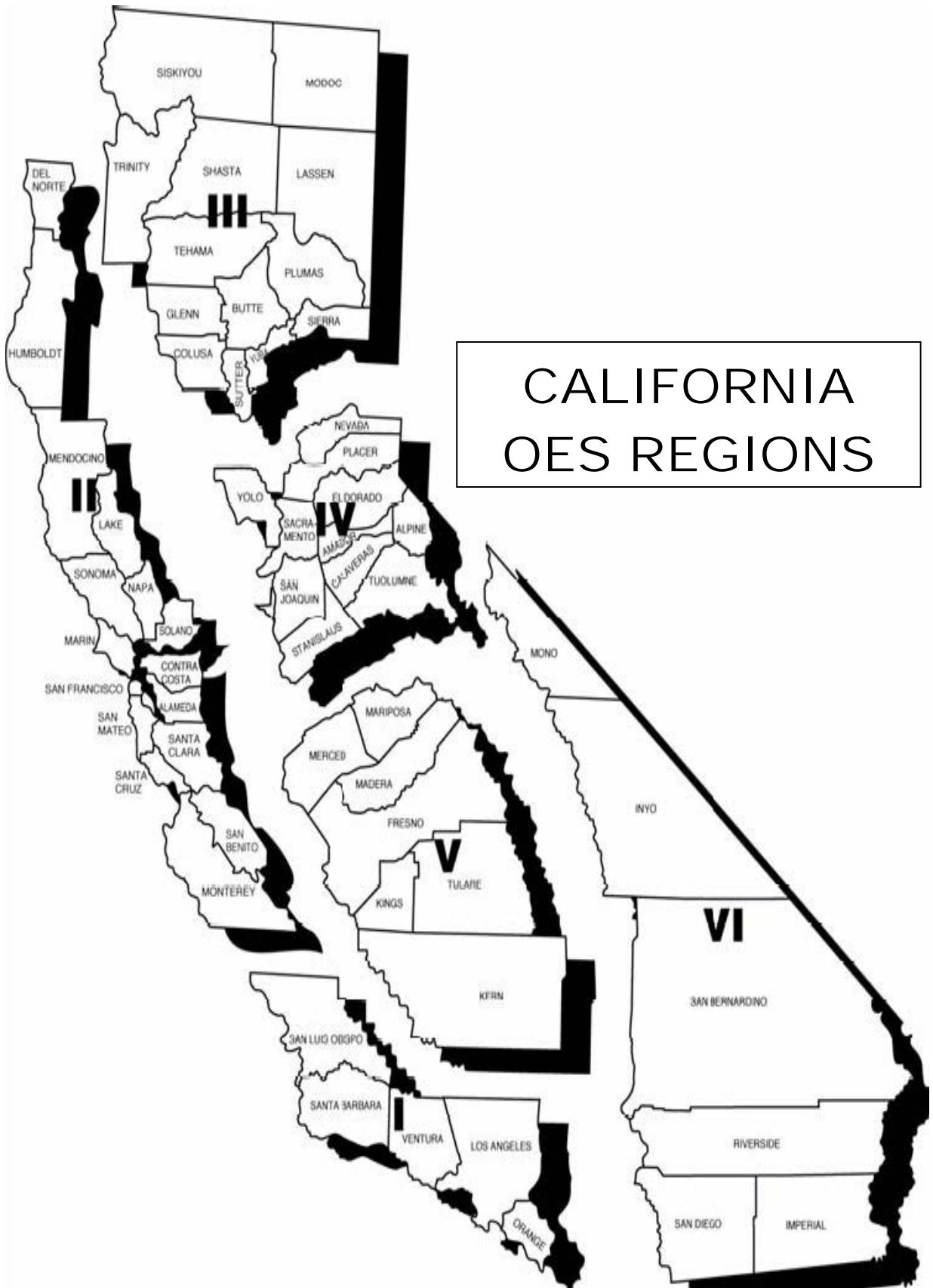
### Appendix B

### BLM Field Offices in California



## Appendix B

### California Office of Emergency Services (OES)





**Appendix C****Agencies Designations/ROSS Unit ID's for OSCC**

<u>AGENCY</u>	<u>3-LETTER</u>	<u>ROSS 4-LETTER</u>	<u>CENTER NAME</u>
<b><u>GACC</u></b>	<b>OCC</b>	<b>CA-OSCC</b>	<b>SOUTH OPS</b>
			<b>Southern Calif Geographic Cord Center</b>
<b><u>USFS – National Forests</u></b>			
Angeles NF	CA-ANF	CA-ANCC	Angeles Communication Center
San Bernardino NF	CA-BDF	CA-SBCC	San Bernardino Interagency Communication Center or “Federal Comm. Center”
Cleveland NF	CA-CNF	CA-MVIC	Monte Vista Interagency Command Center
Inyo NF	CA-INF	CA-OVCC	Owens Valley Interagency Communication
Ctr.			
Los Padres NF	CA-LPF	CA-LPCC	Los Padres Communication Center
Sequoia NF	CA-SQF	CA-CCCC	Central California Communication Center
Sierra NF	CA-SNF	CA-SICC	Sierra Interagency Communication Center
Stanislaus NF	CA-STF	CA-STCC	Stanislaus Communication Center
<b><u>BLM – Field Offices</u></b>			
California Desert District	CA-CDD	CA-SBCC	San Bernardino Interagency Communication Center or “Federal Comm. Center”
Bakersfield District	CA-CND	CA-CCCC	Central California Communication Center
Owens Valley District	CA-OVD	CA-OVCC	Owens Valley Interagency Communication
Ctr.			
<b><u>NPS – National Parks, Preserves, etc.</u></b>			
Channel Islands NP	CA-CNP	CA-LPFF	Los Padres Communication Center
Death Valley NP	CA-DVP	CA-SBCC	San Bernardino Interagency Communication Center or “Federal Comm. Center”
Joshua Tree NP	CA-JTP	CA-SBCC	San Bernardino Interagency Communication Center or “Federal Comm. Center”
Mojave National Preserve	CA-MNP	CA-SBCC	San Bernardino Interagency Communication Center or “Federal Comm. Center”
Santa Monica Mtn. NRA	CA-SMP	CA-ANCC	Angeles Communication Center
Sequoia/Kings NP	CA-KNP	CA-SQCC	Ash Mountain Fire Dispatch
Yosemite NP	CA-YNP	CA-YPCC	Yosemite Emergency Communication Center
<b><u>Wildlife Refuges</u></b>			
Southern California NWR	CA-TNR	CA-MVIC	Monte Vista Interagency Command Center
San Luis NWR	CA-LUR	CA-SICC	Sierra Interagency Communication Center

**Appendix C****Agencies Designations/ROSS Unit ID's for OSCC (cont.)****CALFIRE**

Tuolumne-Calaveras	CA-TCU	CA-TCCC	Tuolumne-Calaveras Command Center
Madera-Mariposa	CA-MMU	CA-MMCC	Madera-Mariposa-Merced Command Center
Monterey-San Benito	CA-BEU	CA-BECC	San Benito-Monterey Command Center
Tulare	CA-TUU	CA-TUCC	Tulare Unit Command Center
Fresno-Kings	CA-FKU	CA-FKCC	Fresno-Kings Command Center
San Luis	CA-SLU	CA-SLCC	San Luis Interagency Command Center
San Bernardino	CA-BDU	CA-BDCC	San Bernardino Command Center
Riverside	CA-RRU	CA-RRCC	Riverside Command Center
San Diego	CA-MVU	CA-MVIC	Monte Vista Interagency Command Center

**Contract Counties**

Kern County	CA-KRN	CA-KRCC	Kern County Command Center
Los Angeles County	CA-LAC	CA-LACC	Los Angeles County Command Center
Orange County	CA-ORC	CA-ORCC	Orange County Command Center
Santa Barbara County	CA-SBC	CA-SBDC	Santa Barbara Dispatch Center
Ventura County	CA-VNC	CA-VNCC	Ventura County Fire Communications Center

**OES**

OES, Sacramento	CA-OESH	California OES, Sacramento Headquarters
Region 1	CA-CR01	Region 1 California OES
Region 2	CA-CR02	Region 2 California OES
Region 4	CA-CR04	Region 4 California OES
Region 5	CA-CR05	Region 5 California OES
Region 6	CA-CR06	Region 6 California OES

## Appendix D Amenities



### Banks

1. Bank of America – 1680 University Ave, 909-686-2590
2. Citibank – 1651 University Ave,
3. Union Bank of California – 9103 Mission Bl, 951-360-5680
4. Wells Fargo – 3750 University Ave, 951-782-2622
5. Provident – 4001 Main Street, 951-682-3272

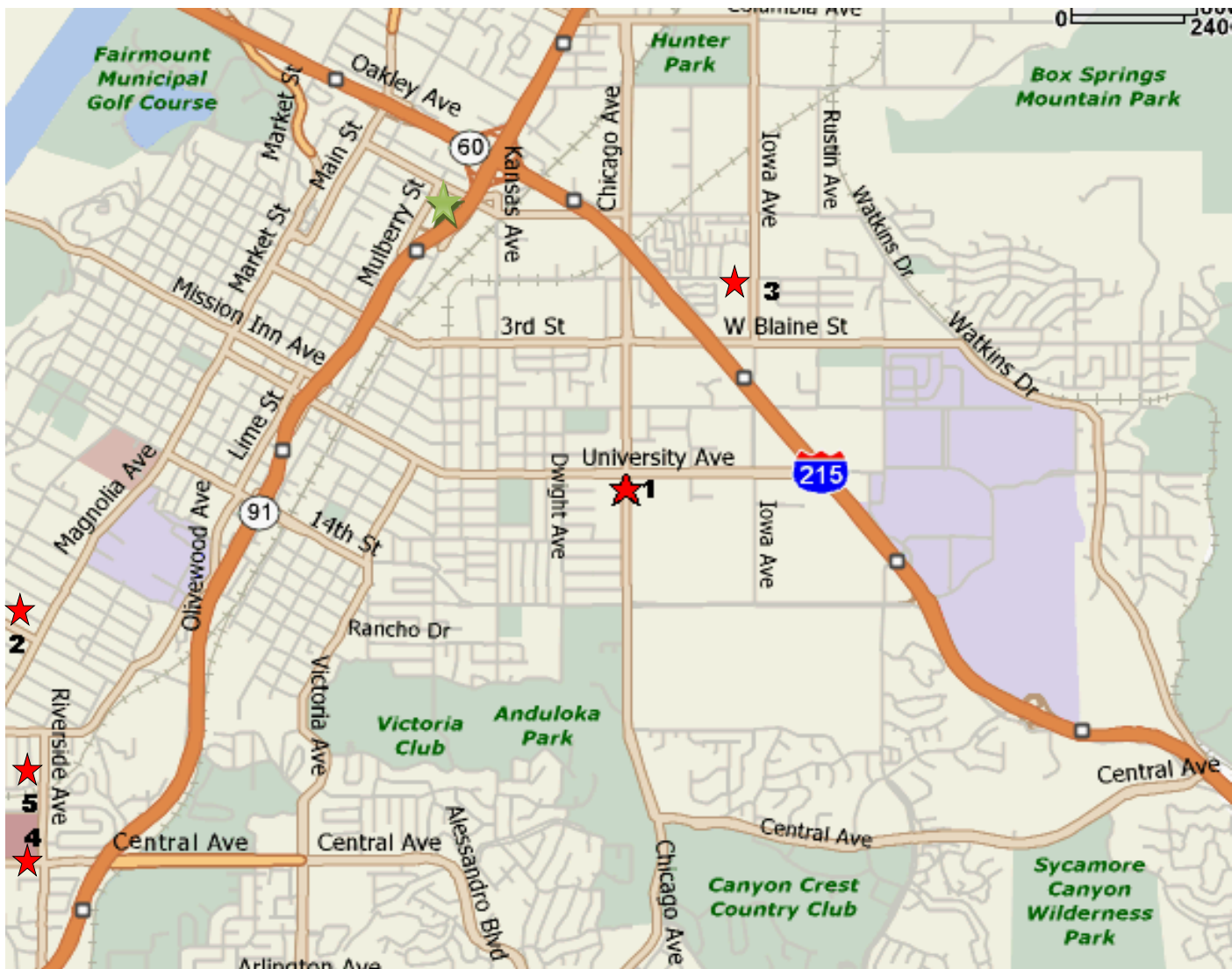


## Appendix D Amenities



### Groceries

1. Food 4 Less - 3900 Chicago Ave, 951-369-9434
2. Ralph's – 6155 Magnolia Ave, 951-274-9543
3. Stater Brothers – 2995 Iowa Ave, 951-686-0132
4. Vons – 3520 Riverside Ave, 951-342-7924
5. Trader Joe's – 6225 Riverside Ave, 951-682-4684



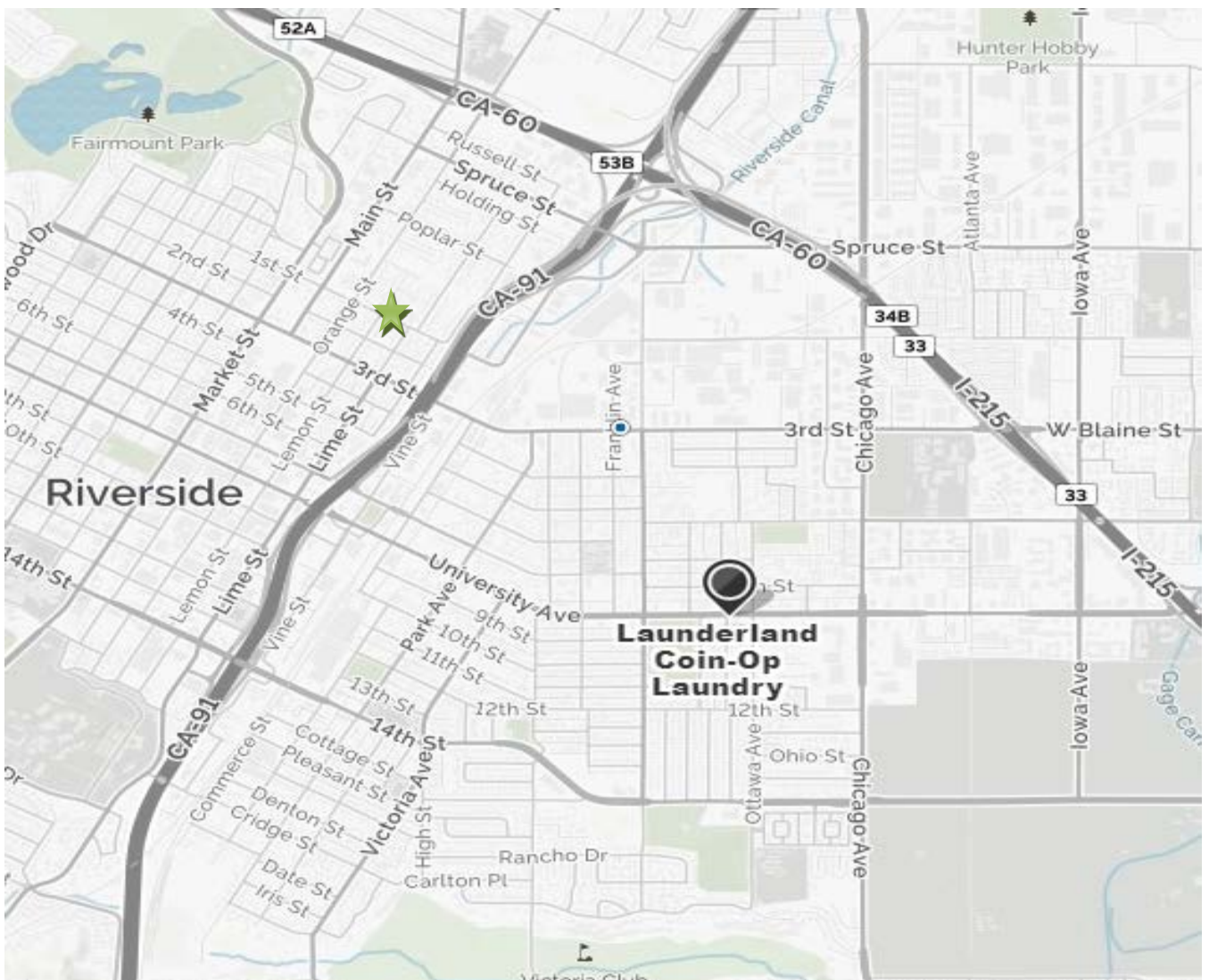
## Appendix D Amenities



### Laundry

OSCC has a laundry area which is first come, first use. You must provide your own soap and supplies for the machines.

1. **Launderland Coin-Up Laundry -1940 University Ave, 951-684-3394**



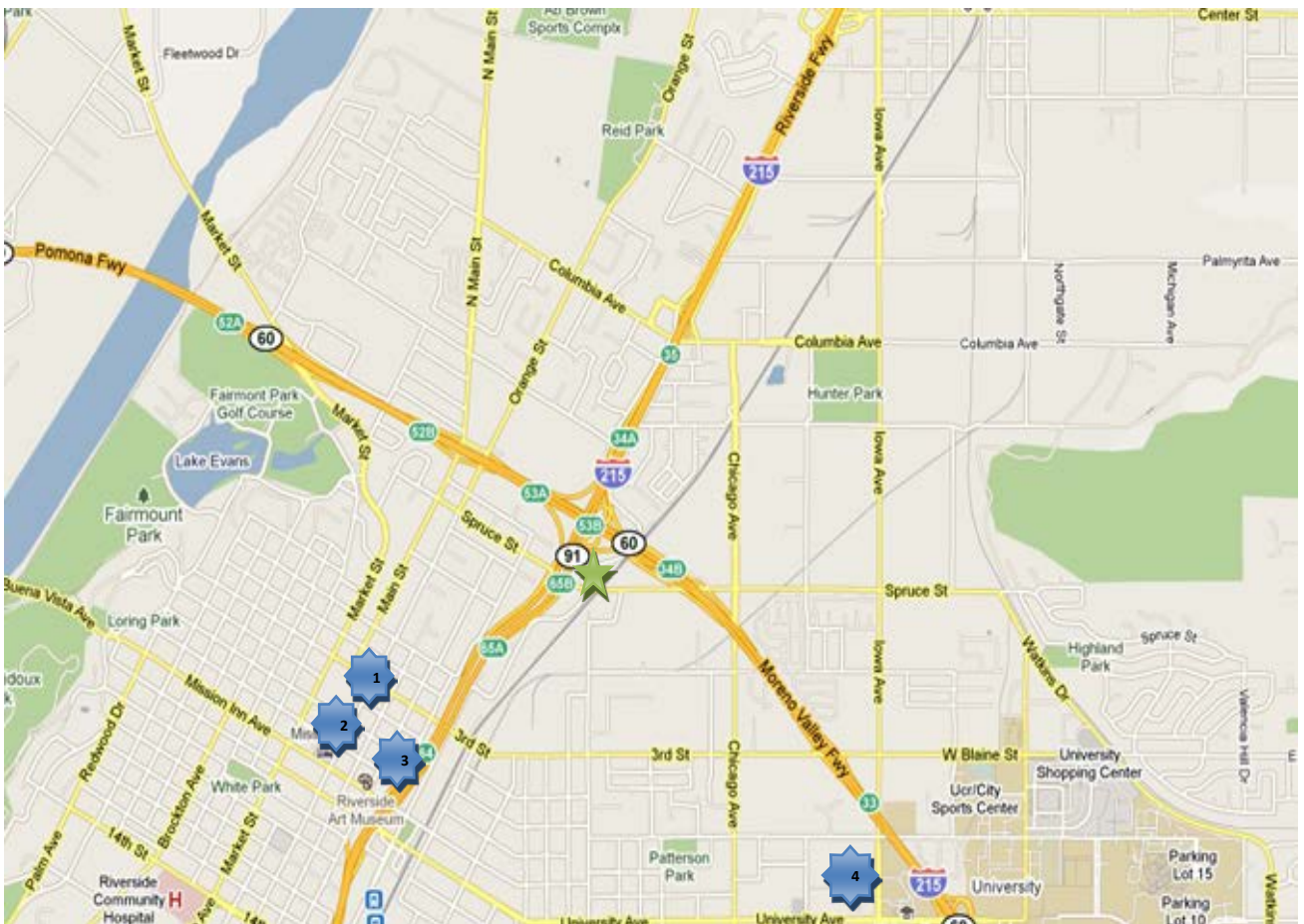


## Appendix D Amenities



### Lodging

1. Marriott – 3400 Market St, 951-784-8000
2. Hyatt Place – 3500 Market St, 951-321-3500
3. Mission Inn – 3649 Mission Inn Ave, 951-784-0300
4. Courtyard Marriott – 1510 University Ave, 951-276-1200



## Appendix D Amenities

### Lodging - San Bernardino

1. San Bernardino Residence Inn, 1040 E Harriman Pl, San Bernardino, CA (909) 382-4564
2. Fairfield Inn and Suites, 1041 E. Harriman Place, San Bernardino, CA (909) 382-4560
3. Hilton San Bernardino, 285 East Hospitality Lane, San Bernardino, CA (909) 889-0133
4. La Quinta Inn San Bernardino, 205 East Hospitality Ln, San Bernardino, CA (909) 888-7571
5. Hilton Garden Inn, 1755 S Waterman Ave, San Bernardino, CA (909) 806-4040



## **Appendix D**

### Amenities

#### **Restaurants**

The choices are numerous and ever changing. Please feel free to make use of the Menu Book, local knowledge and internet searches to help find something you like. Also, ask regular/permanent OSCC staff for help as they may be more familiar with the local area.



