

## **ROSS Version 2.16.14 Release Notes**

This is a synopsis of the new and corrected functionality included in ROSS version 2.16.14. The primary objective for this release is to upgrade ROSS Reports to use Cognos 11, and provide reports changes to improve efficiency for users.

### **Installation**

No user action is required.

### **Reports Changes**

- ROSS Reports has been upgraded to Cognos 11. A “ROSS Reports Upgrade Guide” will be available from the Help menu in the App Bar on the left side of the main Cognos page in the new version.
- The Dispatcher Dashboard has been updated with enhancements to display information about where a request is pending and the last action taken on a request at in the Pending Requests report launched from the Pending and Filled Requests widget.
- A new Standard Report, IRS-005 Resources Currently on Assignment, has been added to the ROSS Reports > Standard Reports (Current) > Incident folder. This report can be used to create a variety of reports about currently-assigned resources and can also be contextually launched from the Incident Resources screen. Refer to the "Help" link on the report for additional information about the report and its uses.
- Pre-configured filters in Analytical Reports Current have been updated to make sublevel selections optional. For example, in a pre-configured filter prompt for Catalog, Category and Catalog Item, if the user wants to run the report for all Equipment, they can simply select Equipment in the catalog prompt and then click 'OK' to run the report. Re-prompt will only be needed if you want to make selections at the next level of the prompt (e.g., Category) as selecting nothing at a sublevel will be equivalent to selecting all.
- Reporting data has been improved to allow for more accurate reporting on the contract that was used when a request was filled. Items in the Contracts Query Subject under the Requests Subject area will now show the contract information relevant to the request/assignment for all of the assignments in the assignment chain, not just the initial assignment. User Community and user-created reports that are intended to show the contract info associated with the request should be updated by the report owner to replace usage of contract query items from under the Resources subject area with contract query items from under the Requests subject area (Requests subject area, Contracts query subject).

### **Defects Fixed in this Version**

- None.