

Chapter 70 Incidents

[NISRM Chapter 70 Incident Administration](#)

Incident Record Creation

At the local level, under appropriate authorities, dispatch centers are responsible for initiating reports for fire and other emergency incidents that are received from the field. Those responsibilities include creating incidents within integrated systems, process requests, coordinate responses, and track resources and information under the delegation of the benefiting agency(s). When applicable, there should be one record per ignition, one authoritative data source, and one centralized ordering point per incident. However, when incidents require joint command due to jurisdictional responsibility, it's possible records and data source may be shared.

Local Dispatch Centers have the primary responsibility for incident creation within an integrated system.

Incidents will be created by the dispatch center with delegated authority for the benefiting agency(s) and associated Protecting Unit based on the point of origin (POO) of the incident.

Potential Conflicts/Duplicate Records

Potential conflicting incidents in IRWIN are identified when:

1. They plot less than a half mile from each other,
2. The discovery time is within 6 hours, AND
3. Are either reported by different a dispatch center or different application.

When two duplicate incidents are entered and these criteria are met, the first incident in, will be in potential conflict and the second incident will be in potential conflict and quarantine in IRWIN. Users need to determine which incident is the correct incident.

When center(s)/users are aware of duplicate records within the system, they need to work in coordination with each other to determine which incident is correct following recommended business practices.

See [Interagency Standards for Fire and Fire Aviation Operations](#) (Ch.19) or [National Interagency Standards for Resource Mobilization](#) (Ch. 70).

Federal - Refer to the [WildCAD-E User Guide for Dispatchers](#) (pg. 77) for detailed instructions on managing incident conflicts/duplicate records.

State - Multiple event/records will not be created when an incident burns onto or crosses jurisdictional boundaries. When duplicate records are inadvertently created, every effort will be made to rectify by aligning incident and resource data associated with multiple records to the correct record. Some cases require close coordination with the GACC Duty Chief (Federal), Duty Officer (State), as well as State and Regional Incident Business Leads/[CIBC](#).

Notify the GACC when the following applies:

- Changes/corrections are made to initial Point-of-Origin (POO)
- Changes/corrections in Unified Ordering Point (UOP)
- Entering/exiting Unified Command

- Entering/exiting Cost Share
- Incident transitions back to local unit
- Incident complexing/merges or splits

Unprotected Lands

Unprotected Lands are defined as areas for which no fire organization has responsibility for management of a wildfire authorized by law, contract, or personal interest of the fire organization (e.g., a timber or rangeland association).

In the event a protecting unit has not been determined for the POO, i.e., unprotected lands, there are two acceptable rationales for incident creation.

1. The responding organization determines threat to protected lands
2. The responding organization determines incident has already burned onto protected lands.

In this circumstance, fire management direction/Duty Officer will determine if either criterion is met resulting in incident creation and associated response. In this instance, the responding organization assumes responsibility for the incident and their respective Unit ID will be used for protecting unit.

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