

Accessing IROC

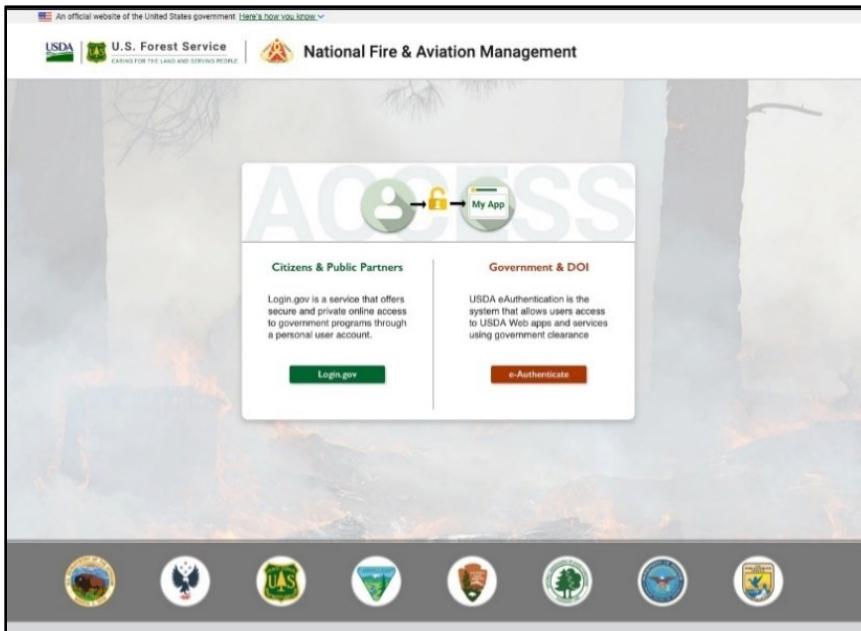
This document discusses the steps for getting access to IROC.

Five Steps to Getting IROC Access

- 1 Authenticate** – Authenticate to the FAMIT Dashboard (<https://iwfirp.nwccg.gov/#dashboard>) using either eAuth or Login.gov depending on which one you have. If you have both, use eAuth.
- 2 Select IROC** – Select IROC from the FAMIT Dashboard of available applications.
- 3 Request a NAP** – If you don't have an existing NAP account, you'll need to request one at this point. If you already have a NAP account, you'll skip this step.
- 4 Request Access** – If you don't have an existing IROC account, you'll need to request one at this point. If you already have an IROC account, you'll skip this step
- 5 Access IROC** – When you get to this step, you'll be logged into IROC directly. If you don't see the IROC portal, you'll need to request that your Dispatch Manager grant you the appropriate access.

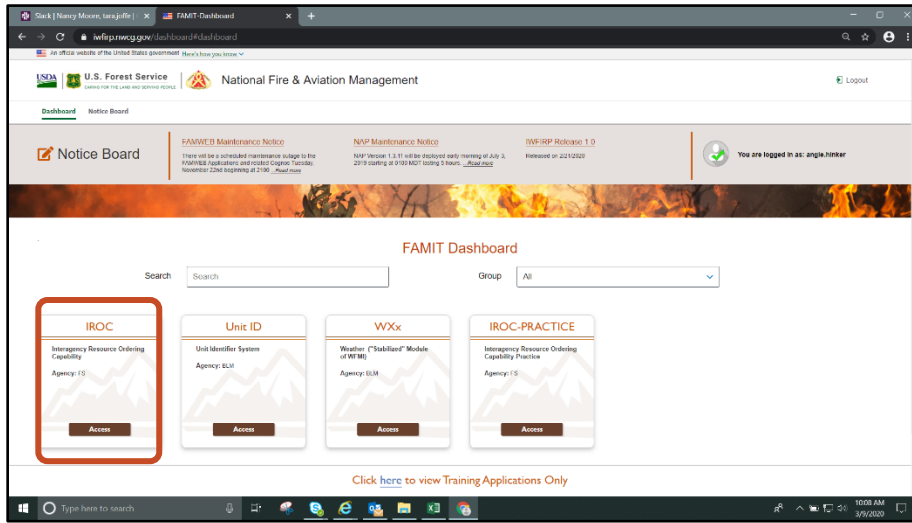
1 Authenticating into the FAMIT Dashboard

FAMAuth is an authentication portal for Fire and Aviation Applications. IROC will be using FAMAuth to authenticate users when logging in. There are two paths of authentication: e-Authentication (eAuth) and Login.gov. The URL for the FAMAuth dashboard is <https://iwfirp.nwccg.gov/#dashboard>.



- If you have a federated PIV card (Lincpass), you will use the eAuth method.
- If you do **not** have a PIV card, you will use Login.gov.
- If you have both an eAuth account and a Login.gov account, you should use eAuth and your PIV card to authenticate. Even if a PIV card reader doesn't exist, you will have the ability to use your eAuth username and password to access applications.
- DOI users need to register their PIV card with ICAM. See [DOI User Instructions](#) at the end of this document

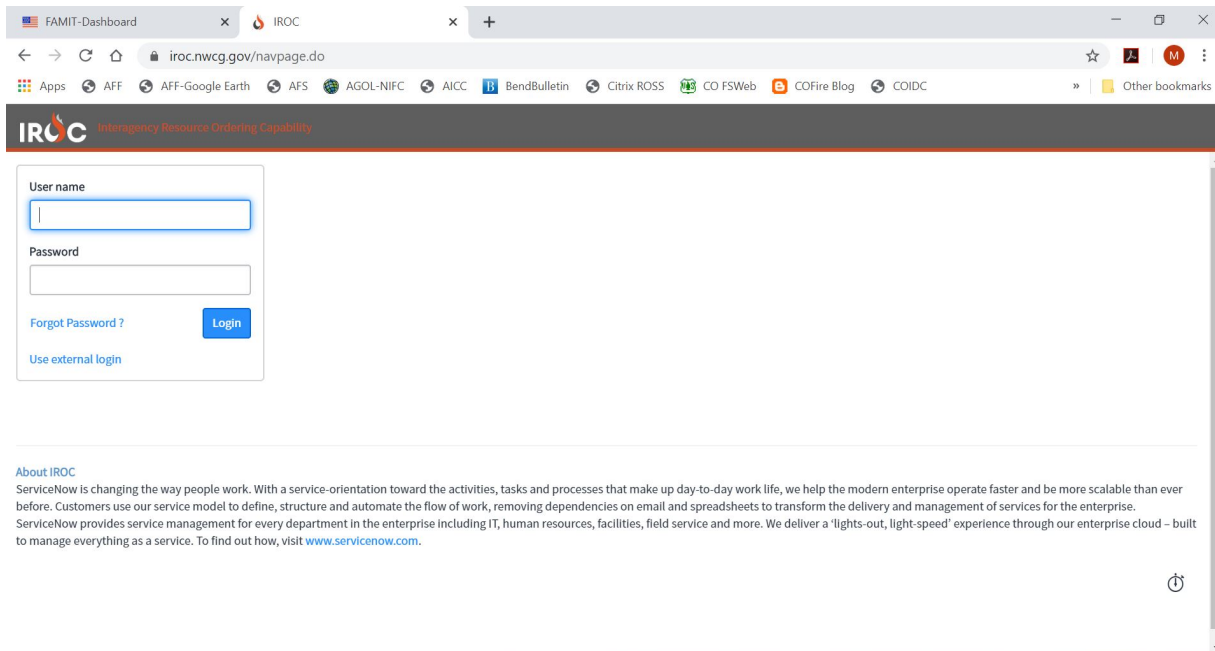
2 Selecting IROC from the FAMIT Dashboard



- 1 After logging in, you will be presented with a tile page of available applications. Click on the IROC tile to launch the application.
- 2 The first time you click on the IROC tile, you will be asked to enter your Standard NAP Account credentials. This will link the FAMAAuth account to the NAP account.

Note: If you do not have a NAP account, see [Requesting a NAP](#). If you do, skip to [Requesting Access to IROC](#).

If you are are brought to the following screen: Do not log in, Close the window, and Return to the FAMIT Dashboard.



3 Requesting a NAP

1 In the **Enter User Information** tab of the Request Access screen, fill in the required information (as indicated by asterisks) and click Next.

The screenshot shows a web form titled "Request Access" with a sub-tab "Enter User Information". The form contains the following fields:

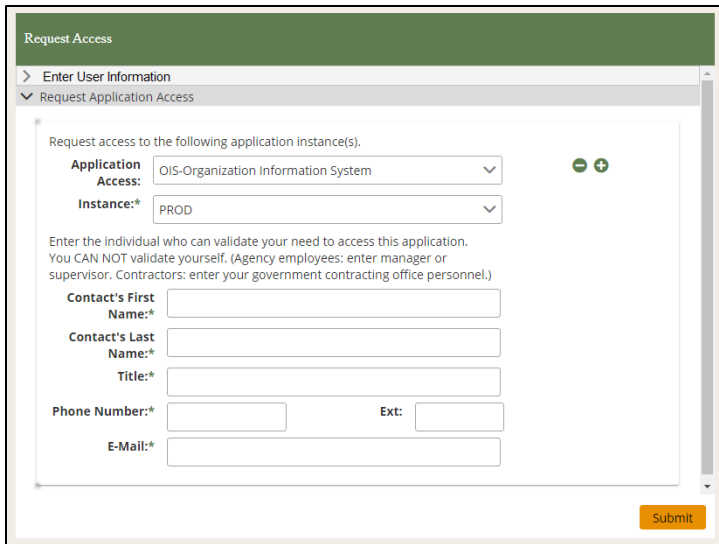
- First Name:** * [Text input field]
- Middle Name:** [Text input field]
- Last Name:** * [Text input field]
- Job Title:** [Text input field]
- Office Number:** * [Text input field] **Ext:** [Text input field]
- Mobile:** [Text input field] **Fax:** [Text input field]
- E-Mail:** * [Text input field]
- Employee Type:** * [Dropdown menu with "Permanent/Full-Time" selected]
- Organizational Unit:** * [Text input field with "Search Organizations..." placeholder]
- Agency:** [Text input field with "Search Agencies..." placeholder]

Below the "Employee Type" field, there is a note: "Enter all or part of your Organizational Unit name. For example: Pacific Ranger District or Pacific or Ranger District Willamette National Forest or Willamette or National Forest."

A "Next" button is located at the bottom right of the form.

4 Requesting Access to IROC

- 1 In the **Request Application Access** tab of the Request Access screen, select the application and the instance. Then fill in the information for the individual who can validate your need to access IROC.
- 2 When done, click **Submit**.



The screenshot shows a web form titled "Request Access". It has a green header bar with the text "Request Access". Below the header, there are two expandable sections: "Enter User Information" (collapsed) and "Request Application Access" (expanded). The "Request Application Access" section contains the following fields and instructions:

- Request access to the following application instance(s).
- Application Access:** A dropdown menu with "OIS-Organization Information System" selected.
- Instance:** A dropdown menu with "PROD" selected.
- Enter the individual who can validate your need to access this application. You CAN NOT validate yourself. (Agency employees: enter manager or supervisor. Contractors: enter your government contracting office personnel.)
- Contact's First Name:** Text input field.
- Contact's Last Name:** Text input field.
- Title:** Text input field.
- Phone Number:** Text input field.
- Ext:** Text input field.
- E-Mail:** Text input field.
- Submit** button.

5 Accessing IROC

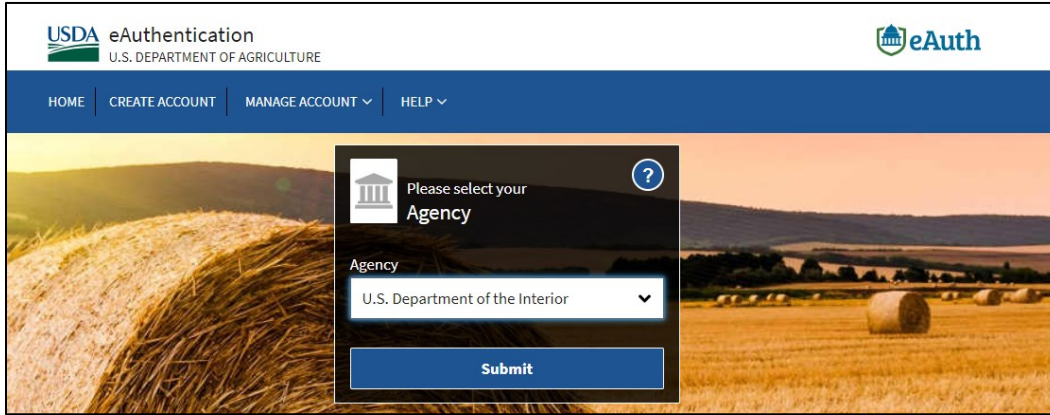
If you don't have an established role(s) in IROC, check with your dispatch manager to request access.

Note: If you are a dispatch manager who needs to give access to IROC for someone in your organization, see *Managing Organization Access Rules KBA*.

DOI User Instructions

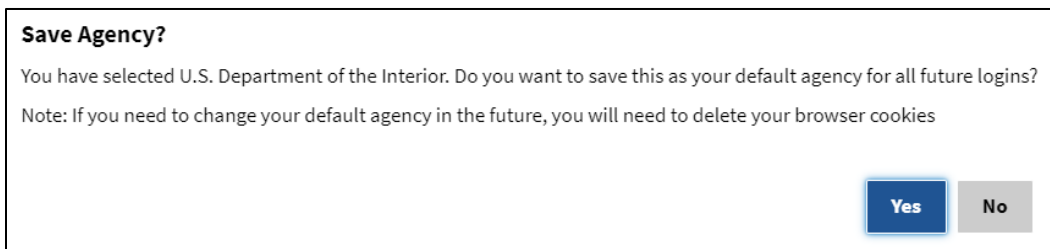
If you are a DOI user, you will need to follow these steps in order to access the FAMIT dashboard.

- 1 Select U.S. Department of the Interior from the **Agency** drop-down and click **Submit**.



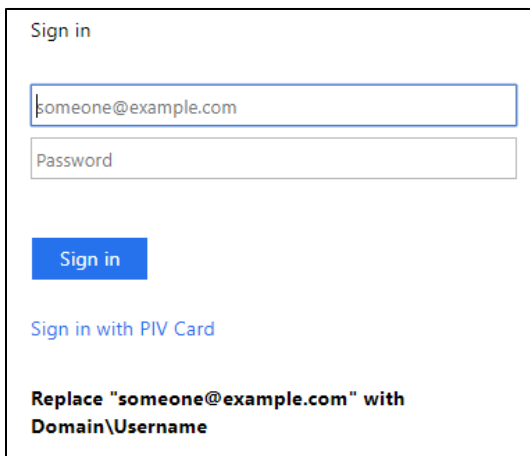
The screenshot shows the USDA eAuthentication page with a modal window titled "Please select your Agency". The modal contains a dropdown menu with "U.S. Department of the Interior" selected and a "Submit" button. The background of the page shows a field with hay bales.

- 2 When prompted, you may choose to click **Yes** to save the agency.



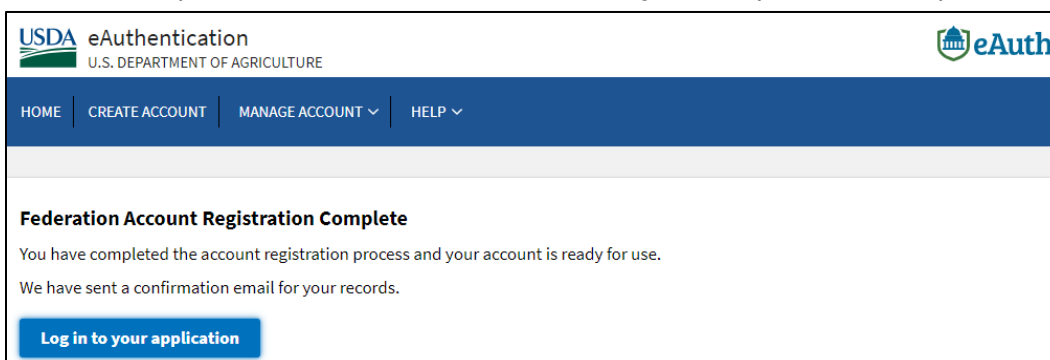
The screenshot shows a "Save Agency?" confirmation screen. It asks, "You have selected U.S. Department of the Interior. Do you want to save this as your default agency for all future logins?" and includes a note: "Note: If you need to change your default agency in the future, you will need to delete your browser cookies". There are "Yes" and "No" buttons at the bottom right.

- 3 Enter your user name and password and click **Sign In**, or click **Sign In with PIV card**.



The screenshot shows a "Sign in" form with two input fields: "someone@example.com" and "Password". Below the fields is a blue "Sign in" button and a link for "Sign in with PIV Card". At the bottom, it says "Replace 'someone@example.com' with Domain\Username".

- 4 You should be presented with a final screen confirming that the process is complete, allowing you to [access FAMIT](#).



The screenshot shows the "Federation Account Registration Complete" screen. It states: "You have completed the account registration process and your account is ready for use. We have sent a confirmation email for your records." and features a blue "Log in to your application" button.