



**NORTHWEST WILDLAND FIRE PROTECTION
AGREEMENT
(Northwest Compact)**

**Cooperative Operating Plan
2017**



NW NORTHWEST WILDLAND
FIRE PROTECTION
AGREEMENT
COMPACT

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I. Purpose

This cooperative operating plan is to facilitate assistance in prevention, preparedness, prescribed fire use, training, pre-suppression, suppression, and control of wildland fires between the member agencies of the Northwest Wildland Fire Protection Agreement (known as the NW Compact). This plan does not override or supersede any existing cooperative wildland fire fighting arrangements such as federal/state agreements, Mutual Aid Resource Sharing (MARS), or the Canada/US Reciprocal Forest Fire Fighting Agreement.

Remember, only resources from Northwest Compact members may be mobilized through the Compact resource orders. Some resources may be interagency, i.e. they are partially composed of federal personnel and/or equipment (crews, helicopter modules, engine crews, IMTs, etc.). Orders requesting resources having a federal component must be placed through the normal national dispatch channels.

Agencies that are part of the NW Compact will be further referred to as member agencies. NW Compact resources exchange will not be part of the Canadian and US national mobilization process, but needs to be coordinated as soon as possible for strategic purposes. All NW Compact resources will be considered agents of the receiving Agency.

Local, cross jurisdictional (International, Territorial, Provincial, and State) operating plans may also be developed for local geographic areas that incorporate closest forces concept to facilitate initial attack. The local operating plans will be in accordance with the terms and conditions of the NW Compact Cooperative Operating Plan.

II. Authority

The Northwest Wildland Fire Protection Agreement ratified by US Public Law 105377, 1998, and signed by the member agencies provides for this cooperative operating plan under Article 3.2.

III. Terminology and Command Systems

To establish a "common" understanding, words and phrases as used herein are defined in a Glossary attached as Appendix A.

The member agencies recognize and accept different on site language and command structures of each agency. Resources may be defined and/or configured differently by each member agency.

IV. General Procedures

A. Requests

1. Requests for assistance will be channeled by the most expeditious means to the appropriate authorized official as listed in Appendix B.
2. Each member agency will be responsible for providing the U.S. and Canadian agencies with the names and phone numbers of the authorized Canadian and U.S. member agency officials and/or duty officers by April 30th of each year.
3. The Ordering Agency assigns the billing number and the Sending Agency may assign a cross-billing number.

B. Personnel

1. Reimbursement for personnel will be on the following basis:

All costs submitted for payment by the Sending Agency will be reimbursed by the Ordering Agency, in accordance with the salary schedules and/or union contracts in existence with the Sending Agency unless resource rates are established prior to resource mobilization, as per Section F. A Sending Agency may prefer to set a flat fee for service (see ICRR under F-6, Billing and Payment).

- 1a. Alberta Clause, Addressing the minimum wage in Alberta:
 - The Receiving Agency will reimburse the Lending Agency at a rate calculated to ensure the individual human resources are compensated

at a rate in compliance with the minimum wages and overtime laws in effect for the Receiving Agency and,

- The Lending Agency agrees in turn to compensate its individual human resources at a rate in compliance with the minimum wage and overtime laws in effect for the Receiving Agency.
2. When appropriate, the Sending Agency or the Ordering Agency may provide and/or request adequate liaison. The costs of the agency representative will be reimbursed by the Ordering Agency.
 3. When mutually agreed by the Ordering and Sending Agencies, the Sending Agency may provide a single resource. Recommendation is that single resources are sent self-sufficient.
 4. The Ordering Agency agrees to accept the Sending Agency's standards for training, fitness, personal protective equipment and workers compensation. If the Ordering Agency must meet additional safety equipment/supplies standards than the Sending Agency standards, it is the responsibility of the Ordering Agency to supply the required equipment, supplies and associated training (Example: Fire Shelter training).
 5. Hours of work, conditions of employment and tour of duty will be documented and discussed by the ordering and sending authority. Copies of this will be sent with the deployed resources.
 6. Each agency assigning personnel to a resource order certifies that the personnel assigned meet the requirements of the position ordered. Any position reassignment or change in resource status, including trainees, will be negotiated with the Sending Agency prior to the change.
 7. Personnel (Trainees) may be ordered for a position in which they are not fully qualified for. The assignment specifics shall be negotiated between the Sending and Ordering agencies.
 8. Personnel assigned as part of a resource order will receive an incident briefing by the ordering agency prior to fireline deployment and should be debriefed prior to demobilization. Debriefings and evaluations will be provided to the sending agency. Any conditions of the resource exchange as agreed between the ordering and sending agencies shall be shared during briefings.

9. Agencies will comply with customs clearing procedures as applicable. (See Appendix D. Procedures for Crossing International Borders)
10. The Sending Agency will ensure that their personnel are adequately covered for any hospital and/or medical costs incurred while on assignment.
11. Notwithstanding item number 10, the Ordering Agency will ensure that immediate medical services be afforded any member of the personnel on assignment regardless of the nature of the requirement or the type of medical aid required.
12. Any accident or serious incident involving personnel on assignment must be immediately reported to the Sending Agency's authorized official. The Sending Agency may request to participate in the investigation, or may, at their own expense, and with the assistance of the Ordering Agency, undertake their own investigation.
13. Commissary expenses for personnel on assignment is the responsibility of the sending agency.
14. Length of assignment and rest and rotation for personnel shall be identified by the Sending Agency at the time of request. Any extension of assignment will be by mutual agreement.
15. Any redeployment of resources outside of the ordering agency's jurisdiction shall be agreed upon by the sending and receiving agencies.

C. Equipment and Supplies

1. Expendable supplies and materials shall be considered purchased on delivery, and full replacement costs will be reimbursed by the Ordering Agency. Items should be considered expendable if they are not reusable.
2. Non-expendable and accountable equipment and supplies will be credited to the Ordering Agency upon return to the Sending Agency. The cost of refurbishing is reimbursable to the Sending Agency unless the Sending Agency agrees that the Ordering Agency will perform the work.
3. In the event that any equipment or supplies are damaged beyond repair or not returned, they will be either replaced by the Ordering Agency with new equipment or supplies of the same quality and quantity and to the Sending Agency's standard, or full replacement costs will be reimbursed by the Ordering Agency.

Fiscal reimbursement is the preferred method for replacing lost or damaged equipment when crossing international borders.

4. Providing communications equipment is the responsibility of the Ordering Agency, unless mutually agreed.

D. Aircraft

1. Costs for aircraft being obtained through this cooperative operating plan are defined by the Sending Agency. Costs will be exchanged between member agencies in the spring of each year. These normally include:
 - a. Hourly flight time
 - b. Hourly/daily availability
 - c. Fuel and oil (if purchased by the Sending Agency)
 - d. Landing Fees
2. Air crew wages are included in the hourly flight time and /or hourly/daily availability, unless otherwise specified by the Sending Agency. Crew meals, accommodations, and ground transportation are reimbursable if not supplied by the Ordering Agency.
3. Normal, routine maintenance is the responsibility of the aircraft contractor or owner and is not reimbursable.
4. Costs incurred for extra labor or parts transported to facilitate repairs not considered routine are reimbursable. Sending Agency contract stipulations will be followed by the Ordering Agency.
5. Damage to an aircraft caused as a direct result of the Ordering Agency personnel actions are the Ordering Agency's responsibility and are reimbursable.
6. Length of assignment and recall conditions will be defined at the time of deployment. Any extension of assignment will be by mutual agreement.
7. Special considerations should be mutually agreed to.

E. Recall

1. Forty-eight hours recall notice for personnel will be given from the Sending Agency wherever possible, and the Ordering Agency will make every effort to meet the 48 hour notice.
2. Equipment, aircraft and supplies will be returned to the Sending Agency as expeditiously as possible or as negotiated.

F. Billing and Payment

1. Estimates shall be submitted annually by December 1, invoiced no later than January 31, and final payment shall occur within 90 days after receipt of billing, unless a different arrangement is negotiated.
2. An agreement document shall be prepared containing the rates, conditions, and duration of resource exchanges. This will be approved by both parties prior to deployment, if possible.
3. All billings will include the Ordering Agency's resource order number and request number if applicable, and shall be itemized by incident and by sectional provisions of this guideline.
4. Invoices for goods and services provided by Canada to the US will be paid for in the equivalent Canadian dollars. Invoices for goods and services provided by the US to Canada will be paid for in the equivalent US dollars. It is the intent that the sending agency receive full payment of their bill. This rate will be negotiated between the two agencies and indicated on the invoice. The intent is to make both agencies whole through the duration of deployment.
5. Member agencies will not normally bill each other for administrative cost (indirect or support costs) unless otherwise agreed to beforehand.
6. Bills shall be submitted to the billing addresses listed in Appendix C.
7. Incidental Communication Recovery Rate (ICRR)

As employees are often required to report back to their state/province/territory an ICRR of **\$150.00** per deployment may be included on resource orders and invoices submitted to the Ordering Agency. The ICRR includes those costs

incurred by the Sending Agency AREP, AAON or designate including single resources, from the time the Sending Agency personnel depart their home base and return to their home base. The ICRR costs may include, but may not be limited to: internet usage, telephone costs, data service fees, satellite and cellular phone charges.

Any extenuating circumstance where additional deployment costs are incurred by the Sending Agency while mobilizing personnel or demobilizing personnel to their home state/province/territory may be negotiated between the Sending Agency and the Ordering Agency as a separate expenditure in addition to the ICRR.

8. Trainees

Trainee - an individual who has acquired a pre-arranged series of competencies (knowledge, skills, and abilities) but requires additional experience in a specific role or position. The trainee requires direct supervision by a person who is certified in the role or position and to which the trainee is assigned for the duration of the assignment.

The following protocol shall be followed when recovering costs:

- The Receiving agency must approve the trainees prior to mobilization.
- Conditions and rates for trainees will be negotiated between the sending and receiving agencies, as per Section F.2.

G. Review

1. The Cooperative Operating Plan shall be reviewed annually, and updated as appropriate.

V. Appendices

Appendix A. Glossary

Authorized Official--Immediate authority to approve dispatch of resources. Specific individuals are identified in Appendix B.

Billing Number--Individual agency's charge code that tracks costs for the incident.

Agency Representative--Official from the ordering/ sending agency responsible for the health, safety, welfare and commissary needs of sending agency personnel while on assignment.

Member Agencies-- Agencies signatory to the Northwest Wildland Fire Protection Agreement.

Ordering/Receiving Agency--Any agency requesting and receiving assistance from another agency.

Preparedness (Presuppression)-- Table top exercises, training, building teams, and exchange of technology in advance of fire season.

Qualified Resource--Fully qualified personnel meeting all the parameters of the position they are filling.

Sending Agency--Any agency providing/lending resources at the request of another agency.

Trainee Resource--An individual who has acquired a pre-arranged series of competencies (knowledge, abilities and skills) but has no experience in a specific role or position. The Trainee requires direct supervision by a person who is certified in the role or position to which the Trainee is assigned to for the duration of the assignment.

ICRR--Incidental Communication Recovery Rate, \$150.00 per deployment (This is optional, WA and OR used actual costs in 2011).

Appendix B.

2017 Authorized Member Agency Officials and/or Duty Officers

*The following list is the call down order to request resources through the Northwest Compact

Alberta

Morgan Kehr, Director, Wildfire Operations Section

Office: 1-780-427-7925

Fax: 1-780-422-7230

Cell: 1-780-999-4338

Email: Morgan.Kehr@gov.ab.ca

Chris McGuinty, Wildfire Operations Manager

Office: 1-780-422-4438

Cell: 1-780-886-4905

Fax: 1-780-422-7230

Email: Chris.McGuinty@gov.ab.ca

Wally Born, Executive Director, Wildfire Management Branch

Office: 1-780-643-3848

Fax: 1-780-415-1509

Cell: 1-780-914-6026

Email: Wally.Born@gov.ab.ca

Provincial Duty Officer (24 hours April 1-October 1)

Office: 1-780-415-6460 (during hours)

Cell: 1-780-913-2344 (after hours)

Fax: 1-780-422-7230

Email: awcc@gov.ab.ca

24 hour desk 12 months/year 310-FIRE (toll free anywhere in Alberta)

British Columbia

Todd Nessman, Superintendent, Fire Preparedness and Operations

Office: 1-250-312-3005/312-3040

Cell: 1-778-220-8633

Email: Todd.Nessman@gov.bc.ca

Provincial Wildfire Coordination Officer (PWCO)

Phone: 1-250- 376-6777 (24 hours)

Email: prov.fire@gov.bc.ca

Kurtis Isfeld, Manager Fire Operations

Office: 1-250-312-3002

Cell: 1-250-318-5909

Ian Meier, BC Wildfire Service

Office: 1-250-847-6621

Cell: 1-250-643-0078

Email: ian.meier@gov.bc.ca

Madeline Maley, Executive Director BC Wildfire Service

Office: 1-250-312-3032

Cell: 1-250-318-8441

Email: Madeline.Maley@gov.bc.ca

For initial attack air tanker assistance call the Provincial Airtanker Centre

Phone: 1-250-312-3029

Northwest Territories

Frank Lepine, Director, Forest Management

Office: 1-867-872-7700

FAX: 1-867-872-2077

Email: Frank.Lepine@gov.nt.ca

Richard Olsen, Manager, Fire Operations

Office: 1-867-872-7707

FAX: 1-867-872-2077

Email: Richard.Olsen@gov.nt.ca

Territorial Duty Officer

Phone: 1-867-872-7710 (May 1- Sept 30)

FAX: 1-867-872-2077

Email: DUTY_OFFICER@gov.nt.ca

Saskatchewan

Steve Roberts, Executive Director

Office: 1-306-953-2206

Fax: 1-306-953-3575

Cell: 1-306-961-2964

Email: Steve.roberts@gov.sk.ca

Provincial Duty Officer

Phone: 1-306-953-3430 (April 15- September 15)

Fax: 1-306-953-2530

Yukon

Mike Sparks, Wildfire and Emergency Operations Manager

Office: 1-867-456-3964

Fax: 1-867-667-3148

Cell: 1-867-332-1894

Email: Mike.Sparks@gov.yk.ca

Mike Etches, Director Wildland Fire Management

Office: 1-867-456-3904

Email: mike.etches@gov.yk.ca

Yukon Duty Officer (April 15 – September 30)

Phone: 1-867-667-3128

Fax: 1-867-667-3148

Cell: 1-867-332-1926

Email: ydo@gov.yk.ca

Alaska

Robert Schmoll, Operations Forester

Office: 1-907-356-5850

Fax: 1-907-356-5855

Cell: 1-907-378-1314

Email: Robert.Schmoll@alaska.gov

Karis Berrian, State Logistics Coordinator

Office: 1-907-356-5682

Fax: 1-907-356-5678

Cell: 1-907-978-3249

Home: 1-907-460-1897

Email: karis.berrian@alaska.gov

Arlene Weber-Sword, Fire Staff Officer

Office: 1-907-269-8471

Cell: 1-907-240-7222

Email: Arlene.Weber-Sword@alaska.gov

Idaho

Kevin Benton, Fire Operations Program Manager

Office: 1-208-666-8651

Cell: 1-208-290-8969

Fax: 1-208-769-1524

Email: kbenton@idl.idaho.gov

JT Wensman, Chief, Fire Management Bureau

Office: 1-208-666-8650

Fax: 1-208-769-1524

Email: jwensman@idl.idaho.gov

Coeur d'Alene Dispatch Center

Vacant Celeste Hancock

Office: 1-208-762-6904

Fax: 1-208-762-6909

Email: idcdc@dms.nwcg.gov

Duty Officer- Idaho

Phone: 1-208-769-1530

Fax: 1-208-769-1524

Montana

Roy Robinson, DNRC Direct Protection Coordinator

Phone: 1-406-329-4881

Email: rorobinson@mt.gov

John Monzie, Deputy Chief, Fire Operations

Office: 1-406- 542-4220

Cell: 1-406- 544-7383

Email: jmonzie@mt.gov

Bruce Suenram, Deputy Chief, Preparedness

Office: 1-406- 542-4223

Cell: 1-406-459-3302

Email: BSuenram@mt.gov

Mike Degrosky, Fire & Aviation Management Bureau Chief
Office: 1-406-542-4304
Cell: 1-208-214-6847
Email: mdegrosky@mt.gov

Oregon

Russ Lane, Fire Operations Manager
Office: 1-503-945-7437
Cell: 1-503-910-2353
Email: russel.k.lane@oregon.gov

Doug Grafe, Chief Fire Protection
Office: 1-503-945-7271
Cell: 1-541-325-6238
Email: doug.grafe@oregon.gov

Ron Graham, Deputy Chief Fire Protection
Office: 1-503-945-7205
Cell: 1-503-510-5900
Email: ron.graham@oregon.gov

Belinda Boston, Salem Coordination Center Manager
Office: 1-503-945-7439
Cell: 1-503-559-0587
Fax: 1-503-945-7430
Email: belinda.boston@oregon.gov

Washington

Aaron Schmidt, Wildfire and Emergency Operations Manager
Cell: 1-360-480-9657
Home: 1-360-915-3662
Email: aaron.schmidt@dnr.wa.gov

Michelle Argyropoulos, Wildfire Intel Coordinator

Cell: 1-360-515-1523

Home: 1-509-499-9053

Email: michelle.argyropoulos@dnr.wa.gov

John Kaikkonen, Deputy Division Manager, Wildfire Division

Office: 1-360-902-1754

Cell: 1-360-561-3940

Email: john.kaikkonen@dnr.wa.gov

Robert Johnson, Wildfire Division Manager

Office: 1-360-902-1316

Cell: 1-360-701-5042

Email: bob.johnson@dnr.wa.gov

Jodi Barnes, Assistant Division Manager, Business Operations

Office: 1-360-902-1708

Cell: 1-360-870-7518

Fax: 1-360-902-1781

Email: Jodi.barnes@dnr.wa.gov

Jennifer Bammert, Wildfire and Emergency Response Coordinator

Office: 1-360-902-1746

Cell: 1-360-480-1819

Personal Cell: 1-360-402-8219

Email: jennifer.bammert@dnr.wa.gov

Lori Johnson, Wildfire and Emergency Preparedness Coordinator

Office: 1-360-902-1335

Cell: 1-360-359-5915

Email: lori.johnson@dnr.wa.gov

Wildfire Division Office

Phone: 1-360-902-1300

Emergency: 1-800-562-6010

Fax: 1-360-902-1781

Appendix B1.

NORTHWEST COMPACT ORDERING GUIDELINES\ NORTHERN ROCKIES GEOGRAPHIC AREA

The Northwest Compact was created to facilitate assistance in wildland fire presuppression and suppression between the member agencies. Member agencies include the States of Alaska, Washington, Oregon, Idaho and Montana as well as the Canadian Provinces of Alberta, British Columbia, Saskatchewan, and the Yukon and Northwest Territories. The federal wildland fire agencies in the Northern Rockies are not signatory agencies of the Compact, but are committed to assisting the Compact in accomplishing its goals.

The Compact and its Operating Plan do not override or supersede any existing cooperative wildland fire fighting arrangements such as federal/state agreements, or the Canada/US Reciprocal Forest Fire Fighting Agreement. Compact resource exchanges are not part of the national mobilization process but need to be coordinated as soon as possible for strategic planning purposes. All Compact resources used on joint US Federal/State fires will be considered agents of the state that originally ordered them.

State of Montana

All orders for Compact resources to be deployed in Montana will be placed through the Northern Rockies Coordination Center (NRCC). All orders from Compact agencies for State of Montana resources will also be placed through the NRCC. The NRCC will assign a "P" number so that federal agencies can bill the State for any expenses incurred during mobilization/demobilization of Compact resources. **Remember, only State resources may be mobilized through the Compact.** Some resources may be interagency, i.e. they are partially composed of federal personnel and/or equipment (crews, helicopter modules, engine crews, IMTs, etc). Compact orders requesting resources having a federal component must be placed through normal dispatch channels:

Dispatch Center→NRCC→NICC→CIFFC→NICC→NRCC→Dispatch Center

Dispatch of critical interagency resources should not be unnecessarily delayed while orders are being processed through the national mobilization system.

Appendix C.

2017 BILLING ADDRESSES

Alberta

Alberta Agriculture and Forestry
Wildfire Management Branch
10th Floor, South Petroleum Plaza
9920-108 Street
Edmonton, Alberta, Canada TSK 2M4
Attention: Lynn Schimanski

British Columbia

BC Wildfire Service Provincial Wildfire Coordination Center
3080 Airport Drive
Kamloops, British Columbia V2B 7X2
Attention: Superintendent of Wildfire Preparedness and Operations

Northwest Territories/Forest

Management Division
Department of Environment and Natural Resources
Box 7
Fort Smith, NT
XOE OPO
Attention: Manager, Fire Operations

Saskatchewan

Wildfire Management
Saskatchewan Ministry of Environment
Box 3003 Highway 2 North
Prince Albert, Saskatchewan
S6V 6G1

Yukon Territory

Director, Wildland Fire Management
Community Services (C19) Wildland Fire Management Branch
Box 2703
Whitehorse, Yukon
Canada Y1A-2C6

Alaska

State of Alaska
Division of Forestry
101 Airport Road
Palmer, Alaska 99645
Attention: Karlyn Herrera
907-269-8477 (phone)
907-269-8931 (fax)

Idaho

Idaho Department of Lands
Bureau of Fire Management
3284 West Industrial Loop
Coeur d'Alene, Idaho 83815
Attention: Wendy Walter
(208) 769-1525

Montana

Department of Natural Resources and Conservation
Division of Forestry
Fire and Aviation Management Bureau
2705 Spurgin Road
Missoula, Montana 59804
Attention: John Monzie

Oregon

Oregon Department of Forestry
Protection Division
2600 State Street
Salem, Oregon, 97310
Attention: Julie Tacchini, Fire Operations Business Manager

Washington

Department of Natural Resources, Resource Protection Division
Attention: Jodi Barnes
1111 Washington Street SE
PO Box 47037
Olympia, Washington 98504-7037

Appendix D. (Combined with Appendix D from BC and NW US Wildfire Response Border Arrangement Operating Guideline)

PROCEDURES FOR CROSSING INTERNATIONAL BORDERS FOR WILDLAND FIRE SUPPRESSION UNDER THE NORTHWEST FIRE COMPACT & NORTHWEST BORDER ARRANGEMENT

1) GENERAL INFORMATION

When crossing into the United States you will be dealing with the Department of Homeland Security (DHS), **Customs and Border Protection** (CBP); this agency manages the ports and airports of entry and will assist in your arrival process. The US Border Patrol is also a CBP component and is responsible for the areas between the ports of entry, and normally would not be contacted regarding cross border response issues.

When crossing into Canada you will be dealing with the **Canadian Border Services Agency** (CBSA).

When deploying across the international border it is important to remember that you will be dealing with two different nations, each with different laws, rules and procedures. It is also important to remember that these agency officials have important jobs to do and although they will give due consideration to the emergency nature of your trip, you must comply with, and are subject to, all the relevant laws and regulations. Both CBP and CBSA officials have reassured us that they will make every effort to accommodate an expedient crossing provided that they have been provided (in advance if possible) with all the necessary documentation.

PRIORITIES:

- Personnel must carry adequate identification and proof of citizenship, *ideally in the form of a valid passport*. The United States has implemented the Western Hemisphere Travel Initiative (WHTI) which requires all persons to present a passport or other approved document in order to cross the border. Visit: <http://getyouhome.gov> for specific details. *Firefighters who may be asked to travel internationally should plan ahead and obtain these documents before fire season begins.*
- WARNING: personnel with criminal records may be refused entry to both the United States and Canada. Visit: http://en.wikipedia.org/wiki/Moral_turpitude for a discussion of the types of convictions that are likely to be an issue. Please advise your crews that this is important, and if they have any doubts about their

admissibility to the country where they are being deployed, they should resolve them *prior to deployment*.

- Contraband of any type is prohibited and can result in penalties or arrest. Both the United States and Canada prohibit the importation of drugs or controlled substances, and medical marijuana cards are not valid at the border. The importation of firearms is strictly regulated in both the United States and Canada and for the purposes of this agreement firearms are prohibited.
- Before leaving your home base, insure that your inventory of equipment and supplies is accurate and that your personnel manifest is fully complete.
- When *responding to an incident*, the dispatcher providing information to the border officials can request priority to the head of the line when crossing the border. Be specific about the crossing being used and the time of arrival, and nature of the incident. The response must be a bona fide emergency.
- When *returning from an incident*, priority crossing will not be considered unless the resource is *en route* to another incident. All necessary documentation and manifests must be complete at the time of crossing.
- Where possible, all documentation should be on official CBP or CBSA forms and all accompanying letters and authorizations must be on official fire agency letterhead. Electronic manifests often provide a better copy than faxed/copied versions; contact the intended crossing point for the best email address to use.

Think of your border crossing in three parts: **authority, people** and **equipment**. Each part must be fully documented to comply with the requirements of the country they are entering.

2) **AUTHORITY**

The fact that the deployment is by a federal, state or provincial government at the official request of another federal, state or provincial government should be documented in some manner on official letterhead and supported by copies of the resource order. This assists border officials in verifying the official nature of the deployment. This also serves to differentiate between volunteer responders and/or commercial entities seeking to take advantage of the situation.

3) **PEOPLE**

Everyone crossing the border is subject to the laws of the country they are entering and personnel with criminal convictions may be refused entry, and those with outstanding warrants may be detained and arrested.

Adequate identification and proof of citizenship must be carried at all times when crossing the border, *ideally in the form of a valid passport.*

- Proper ID helps determine who you are; it must have a recent photograph, and be issued by a government authority (driver's license, photo identification or similar.)
- Proof of citizenship establishes your nationality; the Western Hemisphere Travel Initiative (WHTI) now requires all persons to establish their citizenship with a valid passport or other approved document. Approved documents include:
 - ✓ United States or Canadian Passport
 - ✓ United States Passport Card (drive NOT fly)
 - ✓ United States Permanent Resident Card (I-551)
 - ✓ Trusted Traveler Cards (NEXUS, SENTRI or FAST programs)
 - ✓ State or Provincial Enhanced Driver's License (available from Washington and British Colombia)
 - ✓ Enhanced Tribal Cards (when available)
 - ✓ Native American Tribal Photo Identification Card (from certain recognized tribes)
 - ✓ Form I-872 American Indian Card
 - ✓ Indian and Northern Affairs Canada (INAC) Card

When traveling by air between the U.S. and Canada, Mexico, the Caribbean or Bermuda, you are required to present a U.S. passport, except as noted below. This applies to everyone including newborns, infants and children. The only exceptions to this requirement applicable to travel under this agreement are:

- ✓ U.S. citizens on active duty with the U.S. Armed Forces, traveling with military ID and travel orders
- ✓ U.S. Lawful Permanent Residents with a Permanent Resident Card or other evidence of permanent residence status and required documentation; refugees and asylees with a Refugee Travel Document

United States Customs and Border Protection will exercise every possible latitude when dealing with responding emergency resources, but reminds member agencies that exceptions to the above requirements will be made entirely on a case-by-case basis and may cause delay for the entire unit. Taking a moment to verify your crew's documents prior to departure may save significant time at the border.

U.S. BOUND - CUSTOMS AND BORDER PROTECTION

- U.S. immigration law requires that every person entering the United States must apply for admission in person; ID and citizenship documents will be verified. Canadian Fire agencies should ensure that crew manifests are on official agency letterhead. These should be faxed in advance to the Port of Entry to speed processing. Crewmembers with criminal convictions may not be admissible to the

United States; if there is any question this should be clarified in advance by speaking with CBP Officers at the intended port of arrival.

- Normally fire crews will be paroled into the United States under section 212(d)(5) of the Immigration and Nationality Act, and a form I-94 will be issued to each person to document their entry. *The I-94 document should be returned to CBP at the time of departure.* Whoever is keeping documents for the strike team should ask for and receive a validated copy of the crew manifest and keep that as a backup document.
- Pilots and crews arriving by air must provide advance manifests. Manifests may be sent electronically or faxed (consult with the Port of Entry official).

Note: It is VERY important to make sure PRIOR TO BOARDING that all crewmembers arriving by air are properly documented for entry into the United States, ideally in the form of a valid passport.

CANADA BOUND - CANADA BORDER SERVICES AGENCY

- Canadian Immigration Regulation 19(1) (j) allows for entry, without employment authorization, of personnel coming to Canada to assist in an emergency situation. CBSA is flexible with regard to inspection, especially for air transport. Crew manifests should be faxed or electronically provided in advance. Any medical/physical conditions should be identified on the manifest.
- Persons with criminal records (such as a driving while intoxicated or driving under the influence conviction) may be inadmissible to Canada. If the entry is essential to the success of the emergency response, then a discretionary entry or entry under a Ministers Permit may be considered. In either case, payment of a processing fee (C\$200) is required (Visa or MasterCard). Prior notification would help processing.
- Persons registered under the "Indian Act" may enter into Canada freely, even if not Canadian citizens. Canada, however, is not a signatory to the Jay Treaty and many U.S. tribes do not receive reciprocity.
- In case there is some confusion on emergency procedures quote Customs memo: "D Memorandum, 8-1-1 paragraph 44 and appendix G".

4) **EQUIPMENT**

U.S. BOUND - CUSTOMS AND BORDER PROTECTION

- The requesting U.S. Fire Agency should notify the designated border crossing CBP Port Director or Supervisory CBP Officer as soon as practical (by phone and fax on agency letterhead) that emergency equipment and material will be arriving from Canada (provide ETA and destination).
- The responding Canadian Fire Agency- should fax manifest of equipment (on US CBP Form 7533 if possible) to designated Port Director or Supervisory CBP Officer at the port of intended arrival. Crews or trucks arriving at border must also carry the manifest. Information on the equipment and materials manifest can be of a general nature (number of pumps on engine, amount of foam, numbers of shovels etc).
- Airlift of Equipment: CBP officials must be provided with a manifest of equipment and materials and these may need to be inspected at airport of arrival. Not all airports are designated for Customs clearance, and not all airports have full-time staff.
- Plan ahead and speak to a CBP Officer at the location where you intend to arrive.

CANADA BOUND - BORDER SERVICES AGENCY

- The requesting Canadian Fire Agency- should notify the designated CBSA Superintendent by fax and on agency letterhead, that emergency equipment and material will be arriving from the U.S. (provide ETA and destination).
- The responding U.S. Fire Agency should provide a manifest of equipment coming into Canada preferably by fax and prior to arrival at the border crossing. The manifest can be of a general nature (number of pumps on the engine, amount of foam, shovels etc.) and may be on agency letterhead. This will normally be attached to a Form E460 certifying that the equipment will be removed from Canada upon completion of the deployment. Some ports may require a Form E29B instead, which must be handed in when leaving Canada, indicating what is being left behind (what was consumed).

Note: Prior to entering Canada, also stop at the U.S. Port of Entry and complete a U.S. Customs Form 4455 and have it validated by a CBP Officer. This helps establish that your listed equipment is of U.S. origin when you return.

Airlift of equipment: Custom officials must be faxed the necessary manifest. Equipment may be inspected at destination at the prerogative of the Customs Officer.

NOTE: In most cases, any lost, damaged or destroyed equipment should be paid for by the receiving agency. Replacing lost or destroyed equipment causes numerous problems with clearances, taxes and replacement quality.

5) SPECIAL CONCERNS FOR AIRCRAFT ARRIVALS

- ✈ Arrivals by aircraft will be treated similar to those at the land border. However, every effort should be made to identify inadmissible crew-members, prior to departure for the United States.
- ✈ Aircraft that will actually land in the United States must arrive and clear at a designated CBP airport. Except in very rare circumstances, all aircraft must report for inspection at an Airport of Entry prior to proceeding to a fire scene; those exceptions MUST be coordinated in advance through the Service Port Director and the nearest Border Patrol Sector, and the Air Marine Operations Center (AMOC) in Riverside, California.
- ✈ Aircraft fire operations may include air observer flights or fire retardant drops where the aircraft does not actually land in the United States. It is important that these be properly coordinated with the Air Marine Operations Center (AMOC) and Border Patrol as noted below.
- ✈ AMOC is familiar with and recognizes distinct "squawk" codes to forestry and firefighting aircraft operating near the border. (1255 is the squawk assigned to firefighting aircraft unless some other emergency code has been designated by the FAA for a specific mission.)
- ✈ When any fire operations are taking place near the border and between ports of entry, AMOC (1-800553-9072) and the nearest Border Patrol Sector must be contacted. The Spokane Sector Dispatch Center will be the primary point of contact and will provide notification to other Sectors as needed. Spokane may be contacted as follows: 24/7 at (800) 218-9788 or fax (509) 353-2750, or by email at SPWDISPATCH@dhs.gov.
- ✈ CBP Notification Procedures for Mobilizing Yukon Territory Air Tankers into Alaska

Resource Information

- a. Obtain aircraft tail numbers of all aircraft from Yukon Duty Officer
- b. Obtain the names and date of birth of all flight crew-members
- c. Obtain citizenship of all flight crew-members
- o Notify U.S. CBP Port Director Jeff Sherouse at 907-774-2252 of plan to move Yukon Air Tanker(s) and Birddog into Alaska. Provide the above info in a, b and c. Provide fire location and notify CBP of estimated arrival times.
- o Inform CBP whether the Tanker will do a single drop and immediately return to the Yukon ("splash and dash") or if the ship will be reloading in Alaska. If the latter, include the name of the Alaska tanker base that the aircraft will be operating from.
- o If known, provide estimated times of departure from Alaska.
- o Upon arrival at the Alaska tanker base, the flight crew leader will need to establish contact with CBP officials at 907-774-2252. State Coordinator (or designee) must ensure that this phone contact occurs. o **Release back to YT:** Notify CBP at 907-774-2252 when the aircraft is released back to Canada. CBP requests that Yukon Territory aircraft depart Alaska through Northway. This will enable the flight crew to "clear" Customs outbound. If aircraft are unable to land at Northway on their way out of Alaska, the aircraft will bypass CBP and proceed directly to their home base in the Yukon Territory. In this event, the State Coordinator at AICC will notify CBP by phone and provide written notice within 10 days of the aircrafts' return to the Yukon Territory. The notice should include the date and time of departure and the number of days spent in Alaska.

6) CANADIAN CUSTOMS CONTACT NUMBERS (24 hours):

| | |
|--|----------------|
| Program Services (Vancouver, B.C.) | (604) 666-0450 |
| Pacific Highway/Douglas, B.C. | (604) 538-3635 |
| Osoyoos, B.C. | (250) 495-7518 |
| Kingsgate, BC | (250) 424-5391 |
| Victoria, B.C. | (250) 363-3339 |
| Rykerts, B.C. | (250) 428-2575 |
| Chief Mountain, Alberta (seasonal) | (403) 653-3152 |
| Coutts, Alberta | (403) 344-3772 |
| Beaver Creek, Yukon | (867) 862-7230 |
| Telephone Reporting Centre (CANPASS) (for small aircraft and boats) | 1-888-226-7277 |

| PORT LOCATION | PHONE | FAX | HOURS/DAY OF WEEK | |
|--|---------------|--------------|--|--|
| ADEN, AB/ WHITLASH, MT | 403-344-2244 | 403-344-2244 | 9 AM – 5 PM | JAN 1 – DEC 31 |
| ALDERGROVE, BC/ LYNDEN, WA | 604-856-2791 | 604-856-6482 | 24 HOUR PORT | 7 DAYS A WEEK |
| BEAVER CREEK, YT/ ALCAN, AK | 867-862-7230 | 867-862-7613 | 24 HOUR PORT | 7 Days a Week |
| BOUNDARY BAY, BC/POINT ROBERTS, WA | 604-943-2722 | 604-943-6892 | 24 HOUR PORT | 7 Days a Week |
| CARSON, BC/ DANVILLE, WA | 250 442 -5551 | 250-442-2399 | 8 AM – MIDNIGHT | 7 DAYS A WEEK |
| CARWA, AB/ PIEGAN, MT | 403-653-3009 | 403-653-1026 | 7 AM – 11 PM | JAN 1 – DEC 31 |
| CASCADE, BC/ LAURIER, WA | 250-447-9418 | 250-447-6366 | 8 AM – MIDNIGHT | 7 DAYS A WEEK |
| CHIEF MOUNTAIN, AB/CHIEF MOUNTAIN, MT (Glacier National Park; Summer Station Only) | 403-653-3535 | 403-653-3535 | 9 AM – 6 PM 7 AM – 10 PM 9 AM – 6 PM | MAY 15 – MAY 31 JUN 1 – LABOR DAY DAY AFTER LABOR DAY TO SEP 30 |
| CHOPAKA, BC NIGHTHAWK, WA | 250-499-5176 | 250-499-2845 | 9 AM – 5 PM | 7 DAYS A WEEK |
| CLIMAX, SK/T URNER, MT | 306-293-2262 | 306-293-2141 | 9 AM – 6 PM 8 AM – 9 PM | SEP 16 – MAY 31 JUN 1 – SEP 15 |
| CORONACH, SK/ SCOBEY, MT | 306-267-2177 | 306-267-6080 | 9 AM – 6 PM 8 AM – 9 PM | OCT 1 – MAY 14 MAY 15 – SEP 30 |

| | | | | |
|--|--------------|--------------|----------------------------|-----------------------------------|
| COUTTS, AB/ SWEETGRAS S, MT | 403-344-3766 | 403-344-3094 | 24 HOUR PORT | 7 DAYS A WEEK |
| DEL BONITA, AB/DEL BONITA, MT | 403-758-3616 | 403-758-6225 | 9 AM – 6 PM 8 AM – 9 PM | SEP 16 – MAY 31 JUN 1 – SEP 15 |
| FRASER, YT/ | 867-821-4111 | 867-821-4112 | 24 HOUR PORT | 7 Days a Week |
| HUNTINGDO N, BC/ SUMAS, WA | 604-850-9346 | 604-852-7348 | 24 HOUR PORT | 7 DAYS A WEEK |
| KINGSGATE, BC/ EASTPORT, ID | 250-424-5391 | 250-424-5355 | 24 HOUR PORT | 7 DAYS A WEEK |
| MIDWAY, BC/ FERRY, WA | 250-449-2331 | 250-449-2354 | 9 AM – 5 PM | 7 DAYS A WEEK |
| MONCHY,SK/ MORGAN, MT | 306-298-2232 | 250-298-2046 | 9 AM – 6 PM 8 AM – 9 PM | SEP 16 – MAY 31 JUN 1 – SEP 15 |
| NELWAY, BC/ METALINE FALLS, WA | 250-357-9940 | 250-357-9688 | 8 AM – MIDNIGHT | 7 DAYS A WEEK |
| OSOYOOS, BC/ OROVILLE, WA | 250-495-7518 | 250-495-7699 | 24 HOUR PORT | 7 DAYS A WEEK |
| PACIFIC HIGHWAY, BC/ BLAINE, WA | 604-538-3611 | 604-538-0293 | 24 HOUR PORT | 7 DAYS A WEEK |
| PATERSON, BC/ FRONTIER, WA | 250-362-7341 | 250-362-7747 | 24 HOUR PORT | 7 Days a Week |
| ROOSVILLE, BC/ ROOSVILLE, MT | 250-887-3413 | 250-887-3247 | 24 HOUR PORT | 7 DAYS A WEEK |
| Rykerts, BC/ PORTHILL, ID | 250-428-2575 | 250-428-5310 | 7 AM – 11 PM | JAN 1 – DEC 31 |
| SIDNEY, BC/ ANACORTES, WA (Ferry) | 250-363-6644 | 250-363-6764 | | 7 Days a Week |
| STEWART,BC | 250-636-2747 | 250-636-2748 | | 7 Days a Week |
| VICTORIA, BC/ PORT ANGELES, WA (Ferry) | 250-336-3339 | 250-363-3179 | | 7 Days a Week |

| | | | | |
|--|--------------|--------------|----------------------------|-----------------------------------|
| WANETA, BC/ BOUNDARY, WA | 250-367-9656 | 250-367-6387 | 9 AM – 5 PM | 7 DAYS A WEEK |
| WEST POPLAR RIVER, SK/ OPHEIM, ND | 306-476-2320 | 306-476-2151 | 9 AM – 6 PM 8 AM – 9 PM | SEP 16 – MAY 31 JUN 1 – SEP 15 |
| WILLOW CREEK,SK/ WILLOW CREEK, MT | 306-299-4456 | 306-299-4458 | 9 AM – 5 PM | JAN 1 – DEC 31 |

7) UNITED STATES CONTACT NUMBERS (24 hours):

For emergency cross border activity *through a port of entry*, contact the Port Director or Supervisory CBP Officer at the Port of Entry you plan to enter through. They can directly facilitate your movement and are the best points of contact. The list that follows covers port locations starting in the west and moving eastward.

Formerly, Customs and Border Protection had established a single coordinator for Washington, Idaho, Montana, North Dakota and Minnesota to deal with any problems that arose and to assist you with overall policy issues and advance planning; *this individual has retired and is no longer available*. In the event you run into issues requiring immediate assistance, *call CBP's National Communications Center at 1800-XSECTOR (800-973-2867) and request that the dispatcher contact the Duty Chief covering the area you wish to cross through*. This individual should be available 24/7 and can either assist you directly, or can elevate your issue immediately to the appropriate Area Port Director.

In addition, the following managers may be able to directly assist you on policy or other matters:

| POC | Title | Office | Office Phone | Cell Phone | Email |
|-------------------|-------------------------|----------------|----------------------|--------------|--|
| Peterson, Mark | Program Manager | Seattle Region | 206-553-6944 x. 1916 | 206-930-3394 | mark.r.peterson1@dhs.gov |
| Plotkowski, Bill | Program Manager | Seattle Region | 206-553-6944 x. 1917 | 425-301-3876 | william.plotkowski@dhs.gov |
| Meyer, Mary | Asst Area Port Director | Pembina | 701-825-6201 x. 239 | 701-520-1011 | mary.meyer@dhs.gov |
| Schmelz, Jason | Asst Area Port Director | Pembina | 701-825-6551 | 701-240-5166 | jason.schmelz@dhs.gov |
| Hassler, Barbara | Asst Area Port Director | Pembina | 701-825-6201 x. 271 | 701-520-3607 | barbara.hassler@dhs.gov |
| Fukuhara, Tracie | Asst Area Port Director | Seattle | 206-553-7960 | 206-396-6521 | tracie.r.fukuhara@dhs.gov |
| Staudt, Judy | Asst Area Port Director | Seattle | 206-553-1720 | 206-478-0616 | judy.staudt@dhs.gov |
| Sullivan, James E | Chief | Seattle | 206-553-1434 | 206-396-6519 | james.e.sullivan@dhs.gov |
| Wilkerson, Mark W | Area Port Director | Seattle | 206-553-0770 | 206-850-4998 | mark.w.wilkerson@dhs.gov |

| | | | | | |
|----------------|-------------------------|-------------|---------------------|--------------|--|
| | | Seattle Fax | 206-553-6851 | | |
| Huber, Ken | Supervisory CBPO | Great Falls | 406-453-7631 x. 206 | 406-750-5607 | ken.huber@dhs.gov |
| Maruska, Kevin | Asst Area Port Director | Great Falls | 406-453-7631 x. 205 | 406-390-2528 | kevin.maruska@dhs.gov |
| Lyle, Ross | Asst Area Port Director | Great Falls | 406-453-7631 x. 203 | 406-750-0720 | ross.lyle@dhs.gov |

For emergency cross border activity *between the ports of entry*, the U.S. Border Patrol's Spokane Sector Dispatch Center will be the primary point of contact and will provide notification to other Sectors as needed. Spokane may be contacted 24/7 at (800) 218-9788, by fax at (509) 353-2750, or by email at SPW-DISPATCH@dhs.gov. Vancouver, Canada
US Entry Fax (604) 278-3521

UNITED STATES CUSTOMS & BORDER PROTECTION

Northwest Ports and Port Hours (Bold type = 24 hour Port)

| PORT LOCATION | PHONE | FAX | HOURS | DAY OF WEEK |
|-----------------------------|---|--------------|--|-----------------------------|
| ALCAN/NORTHWAY, AK | 907-774-2252 | 907-774-2020 | | |
| ANCHORAGE, AK | 907-271-2675 | 907-271-6333 | Updated 5/23/14 | 907 271-6313 (24 Hr #) |
| FAIRBANKS, AK | 907-474-0307 | 907-474-3035 | | |
| DALTON CACHE, AK | 907-767-5511 | 907-767-5590 | | |
| PORT ANGELES, WA (Ferry) | 360-457-4311 | 360-457-7514 | | |
| ANACORTES, WA (Ferry) | 360-293-2331 | 360-293-4422 | | |
| BELLINGHAM, WA (Airport) | 360-734-5463 | | 8 AM – 5 PM | MON - SAT |
| BLAINE, WA | 360-332-7611 360-332-8511 Peace Arch 360-332-5707 Truck Crossing 360-332-6091 Pacific Highway | 360-332-4701 | 24 HOUR PORT | 7 DAYS A WEEK |
| LYNDEN, WA | 360-354-2183 | 360-354-2706 | 8 AM -- MIDNIGHT | 7 DAYS A WEEK |
| SUMAS, WA | 360-988-2971 | 360-988-6300 | 24 HOUR PORT | 7 DAYS A WEEK |
| NIGHTHAWK, WA | 509-476-2125 | 509-476-3799 | 9 AM – 5 PM | 7 DAYS A WEEK |
| OROVILLE, WA | 509-476-2955 | 509-476-2465 | 24 HOUR PORT | 7 DAYS A WEEK |
| OROVILLE, WA (Airport) | 509-476-2955 | | 8 AM – 5 PM | MON - SAT |
| DANVILLE, WA | 509-779-4862 | | 8 AM – MIDNIGHT | 7 DAYS A WEEK |
| LAURIER, WA | 509-684-2100 | | 8 AM – MIDNIGHT | 7 DAYS A WEEK |
| FRONTIER, WA | 509 732-6215 | | 6 AM – MIDNIGHT 8 AM – MIDNIGHT | MON THRU FRI SAT AND SUN |
| FERRY, WA | 509-779-4655 | 509-779-0505 | 9 AM – 5 PM | 7 DAYS A WEEK |
| BOUNDARY, WA | 509-732-6674 | | 9 AM – 5 PM | 7 DAYS A WEEK |
| METALINE FALLS, WA | 509-446-4421 | | 8 AM – MIDNIGHT | 7 DAYS A WEEK |

| | | | | |
|---|------------------------------|------------------------------|---|--|
| MOSES LAKE, WA (Airport) | 509-762-2667 | | 8 AM – 5 PM ALL OTHER | MON THRU SAT APPOINTMENT ONLY |
| SPOKANE, WA (Airport) | 509-353-2833 | | 8 AM – 5 PM ALL OTHER | MON THRU SAT APPOINTMENT ONLY |
| PORTHILL, ID | 208-267-5309 | 208-267-1014 | 7 AM – 11 PM | JAN 1 – DEC 31 |
| PORT LOCATION | PHONE | FAX | HOURS | DAY OF WEEK |
| | 208-267-5645 | 208-267-7166 | | |
| EASTPORT, ID | 208 267-3966 208-267-2183 | 208-267-4138 208-267-3011 | 24 HOUR PORT | 7 DAYS A WEEK |
| ROOSVILLE, MT | 406 889-3865 406-889-3737 | 406-889-5076 | 24 HOUR PORT | 7 DAYS A WEEK |
| CHIEF MOUNTAIN, MT (Glacier National Park; Summer Station Only) | 403 653-3317 | | 9 AM – 6 PM 7 AM – 10 PM 9 AM – 6 PM | MAY 15 – MAY 31 JUN 1 – LABOR DAY DAY AFTER LABOR DAY TO SEP 30 |
| PIEGAN, MT | 406 732-5572 | 406-732-5574 | 7 AM – 11 PM | JAN 1 – DEC 31 |
| DEL BONITA, MT | 406 336-2130 | 406-336-2135 | 9 AM – 6 PM 8 AM – 9 PM | SEP 16 – MAY 31 JUN 1 – SEP 15 |
| SWEETGRASS, MT | 406 335-9630 406-335-9601 | 406-335-2611 406-335-9631 | 24 HOUR PORT | 7 DAYS A WEEK |
| CUT BANK, MT (Airport; managed by SWEETGRASS POE) | 406-335-9630 406-873-4352 | 406-335-2611 | 24 HOUR PORT BY APPOINTMENT ONLY | 7 DAYS A WEEK BY APPOINTMENT ONLY |
| WHITLASH, MT | 406-432-5522 | 406-432-5528 | 9 AM – 5 PM | JAN 1 – DEC 31 |
| WILD HORSE, MT | 406-394-2371 | 406-394-2398 | 8 AM – 5 PM 8 AM – 9 PM | OCT 1 – MAY 14 MAY 15 – SEP 30 |
| WILLOW CREEK, MT | 406-398-5512 | 406-398-5397 | 9 AM – 5 PM | JAN 1 – DEC 31 |
| TURNER, MT | 406-379-2651 | 406-379-2614 | 9 AM – 6 PM 8 AM – 9 PM | SEP 16 – MAY 31 JUN 1 – SEP 15 |
| MORGAN, MT | 406-674-5248 | 406-674-5237 | 9 AM – 6 PM 8 AM – 9 PM | SEP 16 – MAY 31 JUN 1 – SEP 15 |
| OPHEIM, MT | 406-724-3212 | 406-724-3370 | 9 AM – 6 PM 8 AM – 9 PM | SEP 16 – MAY 31 JUN 1 – SEP 15 |
| SCOBAY, MT | 406-783-5375 406-783-5372 | 406-783-5287 | 9 AM – 6 PM 8 AM – 9 PM | OCT 1 – MAY 14 MAY 15 – SEP 30 |
| RAYMOND, MT | 406-895-2664 406-895-2620 | 406-895-2635 406-895-2632 | 24 HOUR PORT | 7 DAYS A WEEK |
| HELENA, MT (Airport; also covers BUTTE) | 406-495-2145 | 406-495-2144 | 9 AM – 5 PM AFTER HOURS BY APPOINTMENT | MON – FRI |

| | | | | |
|--------------------------------------|------------------------------|--------------|---|---------------|
| GREAT FALLS, MT (Airport) | 406-453-0861 406-788-9810 | 406-453-5688 | 8 AM – 4 PM AFTER HOURS BY APPOINTMENT | 7 DAYS A WEEK |
| KALISPELL, MT (Airport) | 406-257-7034 | 406-257-7038 | 9AM – 5 PM AFTER HOURS BY APPOINTMENT | MON – FRI |
| | | | | |

| PORT LOCATION | PHONE | HOURS/DAY OF WEEK | |
|---|--|--------------------------------|-----------|
| FORTUNA, ND | 701-834-2493 | 9 AM – 10 PM | |
| WILLISTON, ND (Airport; Sloulin Field) | 701-572-6552 | On Call Basis | 7 Days |
| AMBROSE, ND | 701-982-3211 | 9 AM – 5 PM | |
| NOONAN, ND | 701-925-5615 | 9 AM – 10 PM | |
| PORTAL, ND | 701-926-4411 701-926-4241 701-926-4410 | 24 HOUR PORT | |
| NORTHGATE, ND | 701-596-3805 | 9 AM – 10 PM | |
| SHERWOOD, ND | 701-459-2250 | 9 AM – 10 PM | |
| ANTLER, ND | 701-267-3321 | 9 AM – 10 PM | |
| MINOT, ND (Airport) | 701-838-6704 | 9 AM – 5 PM | MON - SAT |
| WESTHOPE, ND | 701-245-6194 | 8 AM – 9 PM | |
| CARBURY, ND | 701-228-2540 | 9 AM – 10 PM | |
| DUNSEITH, ND | 701-263-4460 | 24 HOUR PORT | |
| ST JOHN, ND | 701-477-3140 | 8 AM – 9 PM | |
| HANSBORO, ND | 701-266-5633 | 8 AM – 9 PM | |
| SARLES, ND | 701-697-5177 | 9 AM – 10 PM | |
| HANNAH, ND | 701-283-5271 | 9 AM – 5 PM | |
| MAIDA, ND | 701-256-5087 | 9 AM – 10 PM | |
| WALHALLA, ND | 701-549-3233 | 8 AM – 10 PM | |
| NECHE, ND | 701-886-7744 | 8 AM – 10 PM | |
| PEMBINA, ND | 701-825-6551 | 24 HOUR PORT | |
| PEMBINA SERVICE PORT | 701-825-6201 | Area Manager Not a Crossing | |
| GRAND FORKS, ND (Airport; Mark Andrews Int.) | 701-772-3301 | 9 AM – 5 PM | MON - SAT |
| FARGO, ND (Airport; Hector Int.) | 701-241-8124 | 8 AM – 5 PM | MON - FRI |
| NOYES, MN | 218-823-6212 | CLOSED | |

| | | | |
|------------------------------------|-------------------------------|--------------|--|
| LANCASTER, MN | 218-762-4100 | 8 AM – 10 PM | |
| PINECREEK, MN | 218-463-1952 | 9 AM – 5 PM | |
| ROSEAU, MN | 218-463-2054/ 218-463-5020 | 8 AM – 12 PM | |
| WARROAD, MN | 218-386-2796 218-386-3996 | 24 HOUR PORT | |
| BAUDETTE, MN | 218-634-2803 | 24 HOUR PORT | |
| INTERNATIONAL FALLS, MN | 218-283-2541 | 24 HOUR PORT | |
| CRANE LAKE, MN | 218-993-2321 | 10 AM – 6 PM | |
| ELY, MN | 218-365-3262 | | |
| GRAND PORTAGE, MN | 218-475-2244 | 24 HOUR PORT | |
| GRAND MARAIS, MN | 218-387-1148 | | |

**Blue are 24/7 ports. Yellow are airports of entry.