

ROSS HOME PAGE: [Resource Ordering and Status System](#)

PROCESS FOR SELF STATUS-ROSS USER GUIDE WEB STATUS:

- **Obtain NAP profile – Log In & Password:**
(NAP – is password maintenance program. Your password will expire every 60 days. A unique e-mail address is needed for the user plus contact information of the person to verify the account)
- **Contact the dispatch center where your name in ROSS is virtually located to activate your ROSS Vendor Account**
- **Log into ROSS web status** (use: user name and password from NAP)

Note:

Once you acquire a NAP user account it is necessary to contact the appropriate dispatch center for them to enable your ROSS access. Your **Web Access User Name** is required.

Dispatch Center is listed on your agreement.

Northern Rockies Dispatch Centers

Options available to you for setting your status:

- **Available:** Available for immediate dispatch.
- **Unavailable:** Unable to respond

Availability Area:

- **Local:** Available within the dispatch center area
- **GACC:** Available within the Northern Rockies Geographic Area.
- **Nationally:** Available nationwide

Having issues: Please Contact the **ROSS Help Desk**

(866) 224-7677 or (616) 323-1667 Email: Interagency Incident Applications Help Desk

IIA Help Desk