



GREAT FALLS INTERAGENCY DISPATCH

February 19, 2014

TO: GDC Area Vendors (Water Handling Equipment)

Subject: Vendor Self-Status Change for 2014

Starting in 2014, Great Falls Dispatch is implementing vendor status via the web. This will replace calling into dispatch to status your equipment when you return from assignment or when you are unavailable for a certain period of time.

The online status will allow you to:

- See your status in real-time
- Change status 24 hours a day, year round.

We are moving in this direction for efficiency reasons, as are other dispatch centers nationwide.

Attached you will find a six page guide that will step you through the process of signing up for a NAP account. This will allow you to obtain credentials to access on line ROSS (Resources Ordering & Status System).

If you are having difficulty signing up or receiving your email for access, you will need to contact the ROSS Helpdesk at 1-866-224-7677. They are the only entity that can help with the creation of the NAP account online.

Once your NAP account is active, contact Great Falls Dispatch and any of our dispatchers will be able to link your company NAP account to your equipment in ROSS. After that you will be able to self-status the resources attached to your account which links directly into ROSS. Your information change will occur instantaneously.

You can access your NAP account (credentials) at: <https://nap.nwcg.gov/NAP/>
ROSS online Web Access is at: <https://rossweb.nwcg.gov/webapp/rossApp/WebStatusHTML>
Great Falls Dispatch Status Page <http://gacc.nifc.gov/nrcc/dc/mtgdc/dispatch/GDC/ROSS-Statusing.html>
(also accessible off the Great Falls Dispatch homepage by clicking the ROSS Status symbol):



This change will take effect March 31, 2014, and it will be your responsibility to complete.

I will be calling around later this spring to the listed company owner/managers to visit and discuss this and other topics further.

Sincerely,

Travis S Collier
Center Manager
Great Falls Interagency Dispatch

Attachment: "How to Status My Vendor Owned Resources in Ross?" V2.14.1 (4/19/12)