

## Current Status:

The issue connecting to the site through the USFS VPN has been fixed and the site should be accessible through the USFS network.

The replacement [ftp.nifc.gov](http://ftp.nifc.gov) site is operational as of 17:00 MDT on **June 8, 2015**. Users must obtain a NAP account and request a user role or roles on the site before they will be able to access ftp.nifc.gov. Information on requesting a NAP account and FTP user role is below under [Getting a NAP Account](#) and [Requesting a Group](#).

Maps and GIS data posted to the /Incident\_Specific\_Data folder can be found at [http://ftp.nifc.gov/incident\\_specific\\_data/](http://ftp.nifc.gov/incident_specific_data/). Critical data from the old site (loaded) prior to June 8th at 17:00 MDT, has been moved to the new site. Other data will be migrated over to the new site during the next several days.

For upload of data and maps, the site address remains ftp.nifc.gov, port 1021, the protocol is "FTP with explicit encryption over TLS", and passive mode must be enabled. Your NAP username and password are required to connect. More detailed information on how to connect to the new site using two popular FTP software programs are provided below.

- [Connecting to the new ftp.nifc.gov site with FileZilla](#)
- [Connecting to the new ftp.nifc.gov site with WinSCP](#) (\*Note: Install version 5.7 or newer)
- [Connecting to the new ftp.nifc.gov site with WinSCP](#) (alternate access using WebDAV protocol)

Maps and GIS data posted to the new site are available at [http://ftp.nifc.gov/incident\\_specific\\_data](http://ftp.nifc.gov/incident_specific_data).

NAP accounts have been created, and over 2,000 requested group assignments have occurred to date. The Fire Helpdesk continues to process requests for both NAP accounts and group assignments. Your patience is appreciated!

## Overview

The primary location for posting (uploading) and downloading intelligence data is on the NIFC FTP site ([ftp.nifc.gov](http://ftp.nifc.gov)). Due to security concerns and lack of Federal IT support of the servers, the old NIFC FTP could not be operated beyond July 14th, 2015. For more background, see [Background](#). To replace the old NIFC FTP, NIFC has moved to a new more secure system. This new FTP site will continue to be called FTP.NIFC.GOV, and will use the Fire National Enterprise Support System (NESS) Application Portal (NAP) for user management. The new site was deployed on **June 8th, 2015**.

NAP is used to manage logon account information for several applications (ROSS, ICBS, WIMS, e-ISuite, INCIWEB Admin, and OIS). User authentication (user name and password) will be required to upload all data to the new site, and to download data deemed "sensitive". There will be many items available that will not require a NAP user account. Personnel that use the existing

applications noted above already have NAP accounts and the process for gaining access to the new FTP.NIFC.GOV site will be different than for those without NAP accounts.

On the new FTP.NIFC.GOV site, groups have been established based on fire job responsibilities (ex: GIS, IRIN, GACC Support) and each group will have access to specific job-related folders on the FTP site. Users must request to be assigned to one or more groups depending on the folders they will need to access. Group authorization contacts have been assigned to review user requests for NAP accounts, access to the FTP.NIFC.GOV site, and membership in specific groups. Users must contact the appropriate authorization contact and provide justification for needing access to the FTP.NIFC.GOV site before access can be granted.

Common FTP.NIFC.GOV groups are as follows:

- Situation Unit Upload (GISS, SITL) Group – Recommended for GISS and SITL-qualified users; users can upload data to all subfolders in the “incident\_specific\_data” folder for each GACC throughout the United States.
- Secure GACC Support Group – users can access and upload sensitive files (Incident Action Plan, Communications Plan, Demobilization Plan, etc. documents) in the “GACC\_Support” folders throughout the United States.
- IRIN Group – Recommended for IRIN qualified users; folder where National Infrared Operations (NIROPS) will post infrared (IR) imagery for IR Interpreters (IRIN) to access. Only qualified and trainee IRIN's will be granted access to this group.
- Forest Visitor Maps Group – users can access forest visitor maps from this site.
- For a complete list of available groups and corresponding authorization contacts, see [Table of FTP Groups and Approvers](#).

## Key Points Regarding the New FTP Site

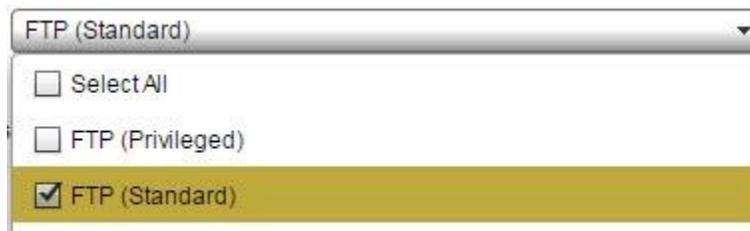
- Public download via the web (HTTP) will be allowed for a specific folders **which will include the**
  - **GIS incident folders in the “incident\_specific\_data” folder**
  - National Fire Danger Rating System (NFDRS)
  - Retardant Avoidance Area maps.
- It is not necessary for personnel who only need to download "non-sensitive" data to establish NAP accounts to access this data.
- All users are required to have NAP accounts for **uploading to** the FTP.NIFC.GOV site.
- Users may upload files only to groups for which they have access roles.
- Users must send an email to appropriate authorization contact to request new NAP accounts and/or become members of specific groups.
- GIS Specialists (GISS) should request to be in the Situation Unit Upload Group.
- Resource Unit Leaders should request to be in the Situation Unit Upload and the Secure GACC Support Groups.
- FTP client software will be necessary to upload files to the FTP.NIFC.GOV site.
- Incident Action Plans (IAPs) will not be posted in public downloadable locations on FTP.NIFC.GOV. Users must have the Secure GACC Support role and be approved by a GACC contact in order to download IAPs.

## Getting a NAP account for FTP

NESS Application Portal (NAP) is a user login/password management site that supports multiple fire applications. You will use the NAP web site for managing your password and little else.

Requesting a NAP account for access to the FTP site is somewhat different than requesting access to other applications such as ROSS Self-Status, because there is an extra step to take to become associated with one or more FTP groups. The process will be different for those that already have a NAP account and those that do not. People that use the following applications already have a NAP account: ROSS, ICBS, WIMS, e-ISuite, INCIWEB Admin, and OIS.

If you do not have a NAP account: New NAP accounts can be requested through the <https://nap.nwcg.gov/NAP/> web site. Instructions on how to request a new account are at [How to request a NAP account](#). The application to request access to is "F&AM-F&AM FTP", and the instance should be "FTP (Standard)". **\*When requesting a NAP account for FTP, please DO NOT request a "privileged" account; this will result in an immediate rejection. Please request only a standard NAP account!**



If you already have a NAP Account: Request access to the FTP site through the NAP website (<https://nap.nwcg.gov/NAP/>). Once logged in to NAP, use the "Application Request" area of the "Manage Account" tab in NAP. The application will be "F&AM FTP".



When requesting a NAP account - use your official government email address, and use the same email address consistently throughout the process. Using official email addresses and consistently using the same address will make the approval process faster and reduce the chance of account/role rejection.

The application request will require you to enter the name of an individual who can validate your need to access the application. Enter a contact from the group to which you will be requesting access. Generally speaking, you will find more success choosing a contact from your own GACC if one is available. Contacts who can authorize users are listed for each group on the site in the [table at the end of this web page](#).

At the time that you request F&AM FTP access through the NAP website, you must also email an [approver from the list of contacts](#) and ask them to email the helpdesk requesting that you be approved for a NAP account assigned to a group for FTP. Groups are listed in the table at the end of this web page. A sample email to a group approver [can be found here](#).

Users can request a NAP account with F&AM FTP application access beginning Tuesday, May 5th.

### ▼ Application Requests

Requesting applications below will result in the submission of new requests to a NAP Account Manager for approval

Application Access:

Instance: \*

Enter the individual who can validate your need to access this application. You CAN NOT validate yourself. (Agency employees: enter manager or supervisor. Contractors: enter your government contracting office personnel.)

Contact's First Name: \*

Contact's Last Name: \*

Title: \*

Phone Number: \* (  ) -  Ext

E-Mail: \*

## Requesting a Group

After getting a NAP account, users must send an e-mail to an Authorization Contact for each group you need access to request the Group or Groups of the FTP site for which you need access. The Authorization Contact will then send the request to the Fire Applications Helpdesk ([helpdesk@dms.nwcg.gov](mailto:helpdesk@dms.nwcg.gov)), with a note approving or declining the user to have access to the specified group. **Do not wait for any notification!** Do this as soon as you complete the NAP account FTP access step above. – **NOTE: this is a change from earlier instructions released.**

If you need access to more than one group, you will need to send an email request for each group, unless the same Authorization Contact is listed for multiple groups. An [example group request email can be found here](#). The contact will then send the request on to the Fire Applications Helpdesk ([helpdesk@dms.nwcg.gov](mailto:helpdesk@dms.nwcg.gov)), with a note on whether or not the user should be authorized, for processing. Group names, their corresponding folder, and authorization contacts for each Group are listed in the [table at the end of this document](#).

Your NAP user ID is not required for the group request email(s) to the Authorization Contact(s). – **NOTE: this is a change from earlier instructions released.**

The USFS Fire & Aviation IT Helpdesk (866-224-7677 or helpdesk@dms.nwcg.gov) finalizes the group access for the requesting user AND sends an email to the user notifying that you have access.

Due to the expected volume of requests for the FTP site, it may take several weeks for group access to be granted at first. If your request takes more than a week, don't panic. The replacement site doesn't go live until June 8. As we get closer to the "go-live" date, we expect that group requests will become substantially faster.

## What to Expect: Data

Data in the "Incident\_Specific\_Data", /base\_info/forest\_visitor\_maps, /nirops, /radio\_management, and /base\_info/retardant\_avoidance\_areas folders will be transitioned to the new server. Users of data in other folders will need to retrieve the data from the existing server on their own and upload it to the new server once it is running.

FAM IT will retrieve all of the data on the old server and store it for two years to allow retrieval of data that was not captured before the transition. Contact the Fire Applications Helpdesk to arrange recovery of data that was not retrieved before the transition.

## What to Expect: Server Transition

The new server will retain the URL "ftp.nifc.gov". Due to this fact, there will be a transition period of several hours where neither site is available. Once the transition is complete, the old site will not be available and the new site will be accessible at ftp.nifc.gov. The user community will be informed of the transition period a week in advance and again the day before the transition. The current date for transition is June 8th, 2015.

Once the new site is operating, users who are uploading data will want to use an FTP client that supports ftp over SSL. Popular FTP programs include WinSCP, CuteFTP, CURL, and WS\_FTP. Your agency's IT Help Desk may be able to recommend a program which your agency supports.

## What Can I Do Now?

The new server will not be ready for action until June 8th, but it is not too early to begin preparing for the transition. Right now, here's what you can do:

1. If you don't have a NAP account, go ahead and create your NAP account today. Be sure to request access to the "F&AM FTP" application. NOTE: request "FTP (Standard)" here.
2. If you already have a NAP account, log into NAP and request access to the "F&AM FTP" application.
3. Follow the instructions above (See "[Request a Group](#)") to request access to the FTP Groups that you need to do your fire-related tasks.
4. **Do not procrastinate in obtaining a NAP account, requesting access to the "F&AM FTP" application, and requesting access to necessary groups.**
5. If there are data, documents, or information on the existing ftp.nifc.gov site that you need, copy it to a safe place well before the June 8 cut-over date.

6. Research and familiarize yourself with the available software programs that support FTPS. If you work for a government agency, be sure to use a program allowed under your IT organization's rules.
7. Spread the word - make sure your colleagues in fire get the message! Change is in the air for ftp.nifc.gov!

## Table of FTP Groups and Group Approvers

Here is a list of the current Groups, the old directory name used, and the contact who can authorize a user to be added to a group. If you believe that a directory used on the old FTP server is missing, please contact [Andrew\\_Bailey@nps.gov](mailto:Andrew_Bailey@nps.gov) for more information.

Group Name	Old Username	Primary Folder	Authorization Contact
<b>Forest Visitor Maps</b>	findforestinfo	/base_info/forest_visitor_maps	Jill Kuenzi, USFS Autumn Mason, USFS Sean Triplett, USFS
<b>National BAER</b>	nat_baer	/nat_baer	Rich Schwab, NPS Lou Ballard, FWS Myron Hotinger, BIA Dave Repass, BLM Penny Luehring, USFS
<b>Minnesota</b>	minnesota	/Incident_Specific_Data/EASTERN/Minnesota	Bill Glesener, MN DNR Shelly Sentyrz, MN DNR
<b>Fire Planner</b>	strategyforfire		Sean Triplett, USFS
<b>Secure GACC Support</b>	secsupport		<a href="#">GACC Contacts</a>
<b>INCIWEB</b>	InciWeb	/inciweb	Unknown
<b>NFDRS</b>	weather	/nfdrs	Lani Williams, USFS
<b>IRIN</b>	nirops	/nirops	Tom Mellin, USFS Melinda McGann, USFS
<b>Office Wildland Fire</b>	OWFftp	/owf	Dick Bahr, OWF
<b>Predictive Services</b>	psFTPid	/Predictive_Services	Ed Delgado, Predictive Services
<b>Prevention</b>	prevention	/Prevention	Unknown
<b>Public Affairs</b>	PAftp	/Public_Affairs	Unknown
<b>Radio Management Update</b>	radiomgt	/radio_management	Unknown
<b>Radio Management Read</b>	Radiocconnection	/radio_management	Unknown
<b>Tribal</b>	WroTribal		Unknown

<b>Situation Unit Upload (GISS, SITL)</b>	situationUnit	/incident_specific_data	<a href="#">GACC Contacts</a>
<b>CTSP</b>	CT5PsMakeItHappen	/CTSP	Erik Torres
<b>AI GACC</b>	aigaccadm!n	/incident_specific_data/alaska	<a href="#">GACC Contacts</a>
<b>EA GACC</b>	eagaccadm!n	/incident_specific_data/eastern	<a href="#">GACC Contacts</a>
<b>GB GACC</b>	eggaccadm!n & wggaccadm!n	/incident_specific_data/great_basin	<a href="#">GACC Contacts</a>
<b>NC GACC</b>	ncgaccadm!n	/incident_specific_data/calif_n	<a href="#">GACC Contacts</a>
<b>NR GACC</b>	nrgaccadm!n	/incident_specific_data/n_rookies	<a href="#">GACC Contacts</a>
<b>PNW GACC</b>	nwgaccadm!n	/incident_specific_data/pacific_nw	<a href="#">GACC Contacts</a>
<b>RM GACC</b>	rmgaccadm!n	/incident_specific_data/rocky_mtn	<a href="#">GACC Contacts</a>
<b>SA GACC</b>	sagaccadm!n	/incident_specific_data/southern	<a href="#">GACC Contacts</a>
<b>SC GACC</b>	scgaccadm!n	/incident_specific_data/calif_s	<a href="#">GACC Contacts</a>
<b>SW GACC</b>	swgaccadm!n	/incident_specific_data/southwest	<a href="#">GACC Contacts</a>
<b>Geospatial Subcommittee</b>	Accesstheworld	/GSC	Autumn Mason, USFS Andrew Bailey, DOI OWF Kathie Hansen, NPS
<b>Retardant Avoidance Area</b>	nodrophere	/base_info/retardant_avoidance_areas	Tim Love, USFS
<b>AFUE</b>	watchwherewedrop	/afue	Zach Holder, USFS Bob Roth, USFS Ryan Becker, USFS
<b>NASF State Fire Occurrence</b>	Statefires	/nasf_fire_occurrence	Brad Harwood, USFS Keith Smith, NASF
<b>Incident Specific Data Master</b>	ISDMaster	/incident_specific_data	Sean Triplett, USFS Andrew Bailey, DOI OWF Autumn Mason, USFS