

The Quarterly Dispatcher

Initial Attack, Mobilization, Training, Support.

VOL. 1 ISSUE 2



A Cooperative Adventure

In November of 2013, the Eastern and Southern Area Dispatchers met in Louisville, Kentucky to participate in the first ever Joint Dispatch workshop. The EA Dispatch working team hosted the event, which included updates from EACC, SACC, NICC, Intel, Incident Business, Predictive Services, Aircraft, and NIRSC. We received program updates on ROSS, WildCAD, IQCS/IQS, VIPR, IRWIN and a review of mobilizations during Hurricane Sandy.

A highlight of the workshop was guest speaker John Feal of the Fealgood Foundation (www.fealgoodfoundation.com). This group is a grassroots organization specifically organized to assist 9-11 responders and their health issues. He and his group provided us personal accounts of the activities surrounding the 9-11 event, brought forth the importance of what all we do, and how dispatchers are a huge part of the first responder community.

Along with excellent presentations, the workshop was a great opportunity for dispatchers to interact with fellow colleagues from border states in creating those personal relationships that are so important during wildland fires and all risk incidents. It was also a great opportunity to introduce "The Quarterly Dispatcher."

Dispatchers from all geographical areas agreed that having a newsletter for and about dispatchers was a great idea and soundly supported the efforts. A number of dispatchers also stated they would be happy to participate and offered their assistance. Because of this support, we decided to do a combined EA/SA Newsletter for all future editions starting with this one.

Among the pages of Issue 2, you will get a clearer snapshot of how the Southern Area dispatch community is made up. You will also be introduced to the Arkansas-Oklahoma Interagency Coordination Center and the New Jersey State Dispatch Center along with short profiles of two dispatchers (one from the Southern Area and one from the Eastern Area). This issue also includes a brief encounter with dispatchers from both geographical areas who were nominated and selected for the Dispatcher of the Year awards. Know of someone you would like to nominate? If so, read on to learn more and feel encouraged to participate in this process.

We have articles on why it is important for individual dispatchers to participate in activities outside of their centers and what all can be gained from these experiences, what it is like coming into the Eastern Area dispatch world for the first time, how to assist in eliminating the physical impacts of multi-tasking, tips and tricks of traveling through airports, updates on WildCAD and the upcoming conference, as well as a host of websites which will make a dispatcher's life a little bit easier.

All in all, this second edition will give you a better picture of what all we do in our support of the fire and emergency communities.

ENJOY!

To submit articles or comments send to:

quarterlydispatcher@gmail.com

What's Working

Southern Area Dispatch Working Team

During the summer of 2013, the call went out for nominations for the Southern Area Dispatch Working Team (SADWT). With the team being dormant for a number of years, Kai Olsen, the new Center Manager at the Southern Area Coordination Center (SACC), and members of the Southern Area Coordinating Group (SACG) felt that the time had come to stand the working team back up. SACG had recently reviewed and updated the team charter and saw a need in the continually changing dispatch world to reactivate the team.

In August, team members were announced representing all Southern Area agencies. One team member each came from USFS, BIA, FWS and NPS, and two team members were selected to represent the State agencies. In addition, SACC will provide a liaison member. Team members will serve for at least two years (2014 & 2015), and the vice-chair will rotate into the chair's position at the end of 2015.

The first meeting was an ad-hoc affair that occurred after the first day of the 2013 Eastern/Southern Areas Dispatch Workshop where members selected the chair and vice-chair and began discussions on the list of projects that SACG & SACC had assigned. The team also started talking about the joint 2015 Southern/Eastern Area Dispatch Workshop which the SADWT will host.

A main focus of the SADWT will be to set up the nomination and selection process for the "Dispatcher of the Year" award. In the recent past, SACC received the nominations and made the selection. Now, the SADWT will be coordinating the nomination and selection process. SACG, in a demonstration of commitment to our Southern Area dispatchers, recently approved funding for the purchase of the yearly awards which will be ordered shortly for our 2012 & 2013 Dispatchers of the Year.

Scott Swendsen, DWT Chair

2014-2015 SADWT Members: Scott Swendsen (AR-AOC), Kathleen (Lorri) Rich (NC-ECAC), Starla Peters (FL-FLSC), Steve Moore (SC-SCC), Katherine Lynn (SC-SCC), Cynthia Branham (FL-MIRC), Pat Boucher (GA-SACC).

*See last page for member contact information



A Snapshot of the Southern Area

The Southern Geographical Area is made up of 8 agencies covering 13 states and Puerto Rico:

- Bureau of Indian Affairs
- Bureau of Land Management
- National Park Service
- U.S. Fish & Wildlife Service
- U.S. Forest Service
- Southern Group of State Foresters
- National Weather Service
- Federal Emergency Management Agency

With 12 Coordination Centers and one Fire Cache.

Alabama Interagency Coordination Center
 Arkansas-Oklahoma Interagency Coordination Center
 Florida Interagency Coordination Center
 Georgia Interagency Coordination Center
 Kentucky Interagency Coordination Center
 Louisiana Interagency Coordination Center
 Mississippi Interagency Coordination Center
 North Carolina Interagency Coordination Center
 South Carolina Interagency Coordination Center
 Tennessee Interagency Coordination Center
 Texas Interagency Coordination Center
 Virginia Interagency Coordination Center
 Southern Area Incident Support Cache

April Porth
Fire Program Management Assistant
PA-DWPC

How long have you been here at (PA-DEWA)?
23 years total with 21 years in fire.

What elements of a dispatch program does your center provide? *Initial Attack, mobilizations (for NPS in NYC, Long Island, NJ and PA areas).*

What additional services does your center provide?
Training and qualifications for 20 NPS units, prescribed fire and weather for those parks.

What are your responsibilities at PA-DWPC?
Head mobilization coordinator and Fire Program Management Assistant. Track all things wildland fire and some all-risk.

What is your most favorite thing to do as a dispatcher? *Making the call to folks and say "You have an order to go....." the reactions are amazing at times.*

Who's your favorite actor? *Gerard Butler*

What is your most un-favorite thing to do in dispatch? *Waiting for the responses when you make the "are you ready to go" call or waiting for travel from folks...seems like it takes forever.*

What is the most memorable fire you worked on?
There are too many, hard to pick just one.

What accomplishment in dispatching are you most proud of? *Making it to Supervisory Dispatcher.*

If you could choose any place to live and work, where would it be? *Someplace where there is no snow and cold and it is 70 degrees year-round.*

What's your favorite movie? *Gone with the Wind or Up.*

What do you do for fun in Pennsylvania? *Read, canoe, play with grandkids.*

List 5 things people don't know about you:

- *I am afraid of heights*
- *Missing my last girl dog Hanna.*
- *I have 3 awesome grandkids.*
- *I really dislike snow and the cold.*
- *I love going to new places and making new friends.*

New Jersey State Dispatch Center
Steve Maurer Center Manager
NJ-NJS

Where are you located? *Trenton, NJ or wherever my laptop is at the time.*

What is the area known for? *The Revolutionary War's direction was changed one snowy Christmas night when George and his army defeated the Hessians in Trenton and then went up the road to Princeton to do the same to the British a couple days later. Plus Trenton is the capital of New Jersey.*

How long has the center been there? *It has been probably around 20 years that we have used the terminology of being a "center."*

What Agency (s) does the center support? *NJ Forest Fire Service*

How many dispatchers work in the center? *One*

If you could change one thing about your center, what would it be? *The one thing would be a larger pool of resources to dispatch for a given season.*

What do you consider the center's greatest accomplishment? *Dispatching multiple crews and single resources annually and recovering them safely every year. This past year, we sent our engines to California late in the summer on a preposition assignment utilizing our state DOT to facilitate the transportation via a flatbed commercial carrier.*

How would you like your center to be remembered?
That we were able to supply a needed resource in the timely manner needed.

What do you consider a great day? *Filling all outstanding orders while in the office and not having to work on them throughout the evening at home.*

If you could add one thing to your center, what would it be? *Installing a flat screen TV and appropriate connections to follow breaking news and weather developments.*

Meet the Eastern Area

Starla Peters
Dispatcher Center Management Specialist
FL-FIC

How long have you been at your center? I have been in my position as Dispatch Center Management Specialist (Asst Manager) at the Florida Interagency Coordination Center (FICC) for 21 months. I served as a Duty Officer (Dispatcher) for the Florida Forest Service for 19 years before taking this position.

What elements of a dispatch program does your center provide? FICC has an office for an IA dispatcher for the Apalachicola NF. This role will be expanded over the next several months as we hire an IADP and a Fire Logistics dispatch as FICC becomes the initial attack dispatch for the National Forests in Florida. This will encompass the Apalachicola, Osceola, and Ocala NF. FICC moves personnel, aircraft, supplies and equipment throughout Florida, the Southern Area and other geographic areas to meet incident and preparedness needs.

What additional services does your center provide? We have an active Fire Prevention and Community Outreach program.

What are your responsibilities at your center? I share IA dispatch responsibilities for the Apalachicola NF and Assistant Manager duties.

What is your most favorite thing to do as a dispatcher? I love initial attack dispatching on a wildfire and I love expanded dispatch when the level of activity is high.

Who's your favorite actor? I like Goldie Hawn and Kate Hudson. I love comedies.

What is your most un-favorite thing to do in dispatch? Sit and wait for field units to return.

What is the most memorable fire you worked on? The Evans Road Fire in North Carolina. I worked for the NC Forest Protection Bureau (DNR) for two 14 day assignments. I was responsible for tracking all compact and ROSS orders to the fire. It was a great learning experience for me. Also memorable was hurricane Katrina because of the vast devastation and the gratefulness of the people that we assisted.

What accomplishment in dispatching are you most proud of? My FFS dispatch unit received an Excellence Award from the State of Florida. This was a great accomplishment with 6 members in our unit. We were the first in the State to receive this award.

If you could choose any place to live and work, where would it be? Florida is hard to beat. I love to travel but I also love to come back home.

What is your favorite movie? The Notebook.

What do you do for fun? I enjoy reading, playing piano, nice dinners, going to the beach and spending time with family.

List 5 things people don't know about you?

- * I play the piano and played in church and for a southern gospel group for about 15 years.
- * I played clarinet in my high school concert band.
- * I was a color guard Co-Captain in the marching band.
- * I have a son Luke and a daughter Aleah.
- * I have a granddaughter Raigan who is 5.

Arkansas-Oklahoma Interagency Coordination Center
Scott Swendsen, Center Manager
AR-AOC

Where are you located? *Hot Springs National Park, Arkansas. Yep, that's right, our town's name is actually Hot Springs National Park!*



What is the area known for? *Hot springs. What did you think? Also for the beautiful Ouachita (pronounced "was-it-ta") Mountains.*

How long has the center been there? *About 15 years ago, the Ozark-St Francis National Forests and the Ouachita National Forest combined their fire management programs and AOICC was created. We have been located in Hot Springs since then.*

What Agencies does the center support? *Currently, we support the initial attack activities of both the Ozark-St Francis and Ouachita National Forests (USFS) and the Hot Springs National Park (NPS). We dispatch resources for all of the BIA units in Oklahoma, FWS in both Arkansas and Oklahoma, and the Buffalo River National River (NPS) in Arkansas. We also provide dispatch and coordination support to the Arkansas Forestry Commission and the Oklahoma Division of Forestry.*

How many dispatchers work in the center? *4 full-time employees—the center manager, a lead initial attack dispatcher, an initial attack dispatcher (all USFS) and a BIA dispatcher.*

If you could change one thing about your center, what would it be? *That someone would clean the refrigerator some time.*

How would you like your center to be remembered? *That we get things done. AOICC has been directly involved in numerous large-scaled events including the Space Shuttle Challenger recovery efforts and Hurricanes Katrina and Rita. The center is also well-known for being able to provide crews for western fire assignments and meeting short mobilization turn-around timeframes.*

What do you consider the center's greatest accomplishment? *Having a large pool of well-trained available dispatchers. Our previous center manager worked hard to develop a great group of militia-based local dispatchers that are ready to come help at a moment's notice.*

What do you consider a great day? *A day with no fire potential or RX burning. We are fortunate (or unfortunate) to be in a part of the country where we can have wildfires at any time of the calendar year.*

If you could add one thing to your center, what would that be? *A better break room with a stove and a couch in a separate room away from our IA/expanded area.*

Meet the Southern Area

*Meet the Dispatchers of the Year(s)
from the Southern and Eastern Areas!*

Each year in October, the Dispatch Community solicits nominations from dispatchers, fire managers, firefighters, or anyone who wants to recognize an individual dispatcher (or support personnel) for outstanding efforts throughout the year whether it was on the local home unit or a national incident. Although this award began as a national recognition, many geographical areas have utilized this opportunity to develop their own awards process where recognition is given to all individuals who's names are submitted for consideration. From this group, one individual is selected to be the Geographical Area's nomination for the National Excellence in Dispatch award.

Through the years the Eastern and Southern Areas have had phenomenal nominations submitted. The experience, tradition, and commitment of each of these nominated Dispatchers are second to none! The person chosen has always had a great impact on the dispatch communities they work in and are well deserving of the recognition.

Below are the individuals recognized from both the Eastern and Southern Area Geographical Area's for 2013 and 2012. Since the dispatch workshops are only held every other year, the off-year recipients are recognized as well during the workshop.

I cannot stress enough how important it is to get the word out to everyone about the submission process and encourage individual managers, dispatchers, friends, co-workers, etc. to participate and recognize their dispatchers and support personnel for all they do. Be looking for emails explaining the process around October.

2013 Southern Area Dispatcher of the Year
Sally Cross
Fire Admin Staff
Ouachita & Ozark-St Francis National Forests
Arkansas – Oklahoma Interagency Coordination Center

2013 Eastern Area Dispatcher of the Year
Mike Kern
Operations Dispatcher
Pennsylvania Bureau of Forestry
Nominated by: Cameron Crisp, Center Manager (WV-CAC)

2012 Southern Area Dispatcher of the Year
Diane Hinz
Dispatcher
North Carolina Interagency Coordination Center

2012 Eastern Area Dispatcher of the Year
Steve Radaj
Center Manager
Wisconsin Interagency Coordination Center
Nominated by: Jim Grant FMO, (WI-CNF)

Other Nominees: Patty Felton (WV-CAC), Beth Jablonski (WI-EACC), Gwen Awonohapay (WI-MEA), Kayla Brown (MN-MFC), Trudy Farge (MN-MFC),

To submit articles or comments send to:

quarterlydispatcher@gmail.com

Sally Cross receiving 2013 Award from Kai Olsen, SACC Center Manager



Brian Phister, accepting the 2013 Award for Mike Kern from Laura McIntyre-Kelly, EACC Center Manager



Steve Radaj receiving 2012 Award from Laura McIntyre-Kelly, EACC Center Manager.

Wildland Firefighter Foundation

One of the events during the dispatch workshop was a silent auction (well not really silent with this group) to raise money for the Wildland Firefighters Foundation. Dispatchers donated items that represent their area of the country, their dispatch center or their agency. It is a great deal of fun, a huge ice breaker and, frankly, a great place to network. Items such as pictures & prints to items like honey, wild rice, and jackets can be found. At the 2013 Joint EA/SA Dispatch Workshop, we raised just under \$3000, which is always appreciated from the folks at the Wildland Firefighters Foundation, who do a heart wrenching, but beloved, task of taking care of our fellow firefighters and their families.

<http://www.wffoundation.org/>

Fealgood Foundation

I'd also like to give a shout out to the Fealgood Foundation whose efforts have not only spotlighted the risks which all emergency responders face day in and day out, but also brings forth the need to make sure their needs are taken care of when tragedy strikes.

<http://www.fealgoodfoundation.com/>

John Feal speaking to the dispatchers at the 2013 Dispatch Workshop



If you get a chance please check out both of these worthy causes websites!

What's Working

Eastern Area Dispatch Working Team

Participation –Why it's important...

Participation enables influence and is a way to improve productivity.

With cutbacks in staffing, most dispatchers have plenty to do. Get the mob guide updated, get ROSS data cleaned up, get things ready for fire season, get the mailer out, take the on line training, go to this meeting, go to that meeting, and the list goes on. When do we have time to actively participate in “outside” projects we are interested in? The answer is not until we make the time. Finding the time to participate on something outside of your day to day job is not an easy task; however, it is an important one because it gives you a voice in possibly affecting change. It is vital to not only the dispatch center you work in but also the agency you work for, the people you support and your career. Did you read that? **Important to your career.**

If you need to, start small, such as helping with your agency's Smokey Bear School Program or providing support for to an all employee day or even a potluck. If you want bigger and directly related to your career, then check into the dispatch and/or training working teams or possibly some national committee. Most committees and teams have rotations, so there are always openings, you just have to search. You might have to make some phone calls (networking) to get to the right folks that can help, but in the long run, it will help you develop your skills for future career steps and it may change the course/direction of how we do things.

You may not get to participate right away on some of these teams, but don't give up. The old saying “It's not what you know but who you know that counts” has never meant more than in this endeavor. Make that phone call and participate.

Currently the EA Dispatch working team has an opening, and if you are interested, contact Cameron Crisp at ccrisp@fs.fed.us.

What is it like coming into the Eastern Area as a New Dispatcher?

By Rachel Dunne (PA-ALF)

I just moved up from east Tennessee, and I get a hard time in the office about whether I have a thick enough winter coat and can handle the snow driving. I shrug and remind people that my last dispatch job was in Alaska. So if it's not the winter weather that makes the Eastern Region a challenging place to work, what else could intimidate a dispatcher new to the area?

The first quirk of my job is that I am both a lone dispatcher *and* one of three in my center, the only on the Allegheny, but the third member of the virtual Central Appalachian Dispatch Center. Asking for help is now more complicated than poking my head around to the other radio console or having someone look over my screen at a fussy crew roster since my partners in crime are in two other offices in West Virginia. I'm switching from BLM to USFS, which means more stringent task book certifications, file code systems and getting issued a uniform instead of jeans for work. I'm part of a forest with a lot of priorities and personnel who work fire in addition to other duties rather than being at home in the operations hub of fire-dedicated staff.

Things I already know I'm going to miss? Radio consoles on a touch screen, flight-following conversations with pilots all day long and ordering paracargo drops. But new things to look forward to? Seeing a line put in with a leaf blower, listening to all my “ologists” talk about their non-fire jobs and having the freedom to learn a wider set of responsibilities since the fire shop's a lot smaller. Fire season may be shorter and quieter locally, but all I care about is that there is room for me to grow. Although, if anyone knows where I can find good Thai food in the Lake Erie area, I'm all ears!

Health of the Dispatcher

The Multi-tasking Dispatcher Molly Campbell (IL-ILC)

As a dispatcher, we believe that multi-tasking is an eminent part of what we do. The Cambridge Dictionary defines multi-tasking as: being able to do more than one thing at a time. A dispatcher's definition is: the ability to answer the radio while talking to someone on the phone, while typing into WildCAD, while listening to the radio, your FMO, and the scanner—all while drinking your morning coffee.

I recently listened to a panel discussion on multi-tasking and how it affects our bodies, our learning capabilities, and the way we think. So I asked myself, "Are we fooling ourselves into believing that we can do it all effectively, without mistakes? Or worse, are we affecting our physical health?"

For some centers, it's easier because the more dispatchers working, the less multi-tasking one person has to do. But for folks in small centers, sometimes being the only dispatcher present, major multi-tasking is a must. I used to believe I was a good multi-tasker, but recently, I have noticed I'm not as good as I have it in my head. So I figured I need to find a way to combat the effects multi-tasking has on my body, my mind and my job performance. Here it comes.....meditation.

Webster's Dictionary describes meditation as: the act or process of spending time in quiet thought. Of course they mean after the fire is all said—and done right? Maybe, or it could mean taking some quiet time, during an incident, in order to clear one's head, regroup and bring things down to where one is fresh for the next series of multi-tasking events. All we have to do is ask someone to fill in for a few moments.

There are over 2,000 meditation apps (both free and paid) one can download on their smartphones or tablets. Or if you prefer or don't have the fancy new techno gadget, just do an internet search on "meditation" and you will get loads of hits for meditation music, videos, and classes on line. YouTube has a treasure trove of online videos you can watch and follow.

So basically there is no reason any of us should not take time to take care of ourselves before, during or after our many daily multi-tasking events. The field units, other dispatchers, your mother, but especially you will be better for it...now if only we can relax and find the time.

Air Travel Can Be a Breeze! Debra-Ann Brabazon (MI-HMF)

As dispatchers, we often find ourselves travelling. I developed a few personal habits that I found had paid off for my mind, body, and spirit.

- ◆ Don't wait for the last minute to pack. Have some items already set aside and easy to load up.
- ◆ When possible, utilize the hotel shampoo, soap and conditioner or pick some things up upon arrival. Carrying smaller quantities of toilet articles lightens your load.
- ◆ Brush your teeth and utilize lip balm frequently. Washing out the grime of morning mouth and applying lip balm keeps your mouth more moist as you travel. Take a travel brush and carry-on size toothpaste and clean as you go.
- ◆ Hydrate! Hydrate! Hydrate! Drinking caffeinated beverages increases urine output, which in turn dehydrates you.
- ◆ I always carry gum but I also take a decongestant before I travel by airplane. It reduces the amount of fluid in my sinuses and in my inner ear. Dizziness, in extreme cases, can be triggered by cabin pressure changes during take-offs and landings.
- ◆ Sleeping on the plane is easy when I listen to meditation music or something soothing. It certainly does block out the hiss of the cabin noise and the baby crying three rows back. I often use lavender oil under my nose to help ease my mind and relax me while I try to catch a few winks.
- ◆ Get a good night's sleep. I usually get to bed as early as possible, even though my mind is racing a mile a minute with those last minute check boxes still needing addressed.
- ◆ Carry-on concerns can be hassle free. While they make changes annually to the size and weight and what goes on overhead, I often change out my purse for something smaller that I can shove in my luggage and take out what I need in the cabin, such as my wallet and laptop. Sometimes using a cloth, zippered bag keeps my things concealed and easier to fit in overhead while my other carry-on can go in stowage.
- ◆ Be sure your luggage is marked, not only with an ID tag but also with something that sets your black luggage out from someone else's black luggage. Tying a scarf, bandana, using a bumper sticker or other unique item to set your stuff apart could mean the difference between getting your luggage at the carousel or someone else's.

To submit articles or comments send to:

quarterlydispatcher@gmail.com



WildCAD Update by Jennifer Parrish

It is exciting times in the dispatch community, with WildCAD version 6 being unveiled and deployed soon. WildCAD6 is our gateway to the much anticipated IRWIN project (Integrated Report of Wildland-Fire Information). What is IRWIN? It is the elusive “black box” that orchestrates the data exchange between various applications like FireCode, WFDSS and Sit/209 to name a few. Having IRWIN in the middle will help eliminate a lot of the duplicated data entry we do. Much of this will be discussed at the annual WildCAD conference and system administrator training being held March 19th & 20th in Reno, NV. For those of you will not be attending, information and updates presented at the workshop will be emailed out upon my return.

****HELPFUL HINT:** WildCAD general maintenance is important to keep it running at full function. Don't forget to repair and compact your database routinely. Bighorn recommends doing this action once per month especially if you are receiving lightning data. To do this, you need to be in SYS ADMIN mode. Once there, click on the SYS ADMIN drop down. Click on the database management link, then select repair and compact database. Make sure that all WildCAD windows are closed and that every user is out of WildCAD before you start the process. Follow the prompts to compact the database. This process is quick and entirely painless.

If you are interested in acquiring WildCAD or if you have questions regarding the program, please do not hesitate to get in touch with the following GACC representatives:

WildCAD Representatives:

Eastern Area: Jennifer Parrish (jlparish@fs.fed.us)

Southern Area: Stephan Polk (sgpolk@fs.fed.us)

Useful Websites



There are a number of great websites out there in the cyber world that are very beneficial to dispatchers. From sites that provide information on weather to sites with conversion calculators and charts to fire webpages — all of which can be useful during a day in a dispatcher's life.

Lat/Long/TRS conversions:

<http://www.earthpoint.us/Townships.aspx>

<http://mapper.acme.com/>

<http://www.rcn.montana.edu/Resources/Converter.aspx>

<http://www.esg.montana.edu/gl/trs-data.html>

Weather sites:

<http://imapweather.com/>

<http://www.intellicast.com/>

<http://www.wunderground.com/>

Check out Craig Gilbert's (MO-MOC) note on how he uses the below links:

I use the first one all the time, you can check for clouds approaching burns (we have a burn boss who frequently ask for that information) and smoke plumes from burns or fires. Virtually There is good for checking on airline reservations for folks you've arranged travel for through SATO. Google maps helps a ton when you get a report from 911 about a fire on “such and such” road. Wildland-fire.com and Wildfire Today are both good sources for what's going on in the greater fire world and will often get “breaking” fire news out pretty quick.

<http://www.ssd.noaa.gov/goes/east/wfo/index.html>

<https://www.virtuallythere.com/new/login.html>

<https://maps.google.com/>

<http://www.wildlandfire.com/>

<http://wildfiretoday.com/>

If you have websites you would like to share with folks, please send them to me and I'll include in the next newsletter:

macampbell@fs.fed.us or quarterlydispatcher@gmail.com

To submit articles or comments send to:

quarterlydispatcher@gmail.com

Your Dispatch Working Team Members

Southern Area

Team Member	Agency & Home Unit	Dispatch Center	Contact Info
Scott Swendsen Chair	USFS Ouachita/Ozark-St Francis National Forests	Arkansas-Oklahoma Interagency Coordination Center	sswendsen@fs.fed.us 501-321-5232
Kathleen (Lorri) Rich Vice Chair	BIA Eastern Cherokee Agency	North Carolina Interagency Coordination Center	kathleen.rich@bia.gov 828-497-5071
Starla Peters	State Florida Forest Service	Florida Interagency Coordination Center	speters02@fs.fed.us 850-523-8602
Steve Moore	State South Carolina Forestry Commission	South Carolina Interagency Coordination Center	smoore@scfs.gov 803-896-8854
Katherine Lynn	NPS Kings Mountain National Military Park	South Carolina Interagency Coordination Center	katherine_lynn@nps.gov 864-936-7921
Cynthia Branham	FWS Merritt Island National Wildlife Refuge	Merritt Island Zone Dispatch	cynthia_branham@fws.gov 321-861-0846
Pat Boucher	FWS Southern Area Coordination Center	Southern Area Coordination Center	pat_boucher@fws.gov 678-320-3003

Eastern Area

<http://gacc.nifc.gov/eacc/eacg/eacg.htm>

****Go to above link to obtain Eastern Area Dispatch Working Team members contact information.**

Cameron Crisp (Chair): U.S. Forest Service
Karyn Hullinger (Vice-Chair): Great Lakes Forest Fire Compact
Charlene Nazarenko: Big Rivers Forest Fire Management Compact
Gwen Awonohopay: Bureau of Indian Affairs
Mary Elliott: U.S. Fish and Wildlife Service
Michele Stephens: U.S. Forest Service
Mike Kern: Mid-Atlantic Fire Compact
Liz Barrera: National Park Service
Tom Parent: Northeast Fire Compact
Trent Marty: EAGC Liaison
Tom Viers: EACC Liaison

****If you are interested in participating on any of the dispatch working teams, please contact team chairs.**