IROC
INTERAGENCY RESOURCE ORDERING CAPABILITY

IROC Features

Cloud Hosted

Browser Based

Mobile Access

Enhanced Integrations

Inline Knowledge Base

Modern Interface

IROC

PRODUCT LAUNCH ROADMAP

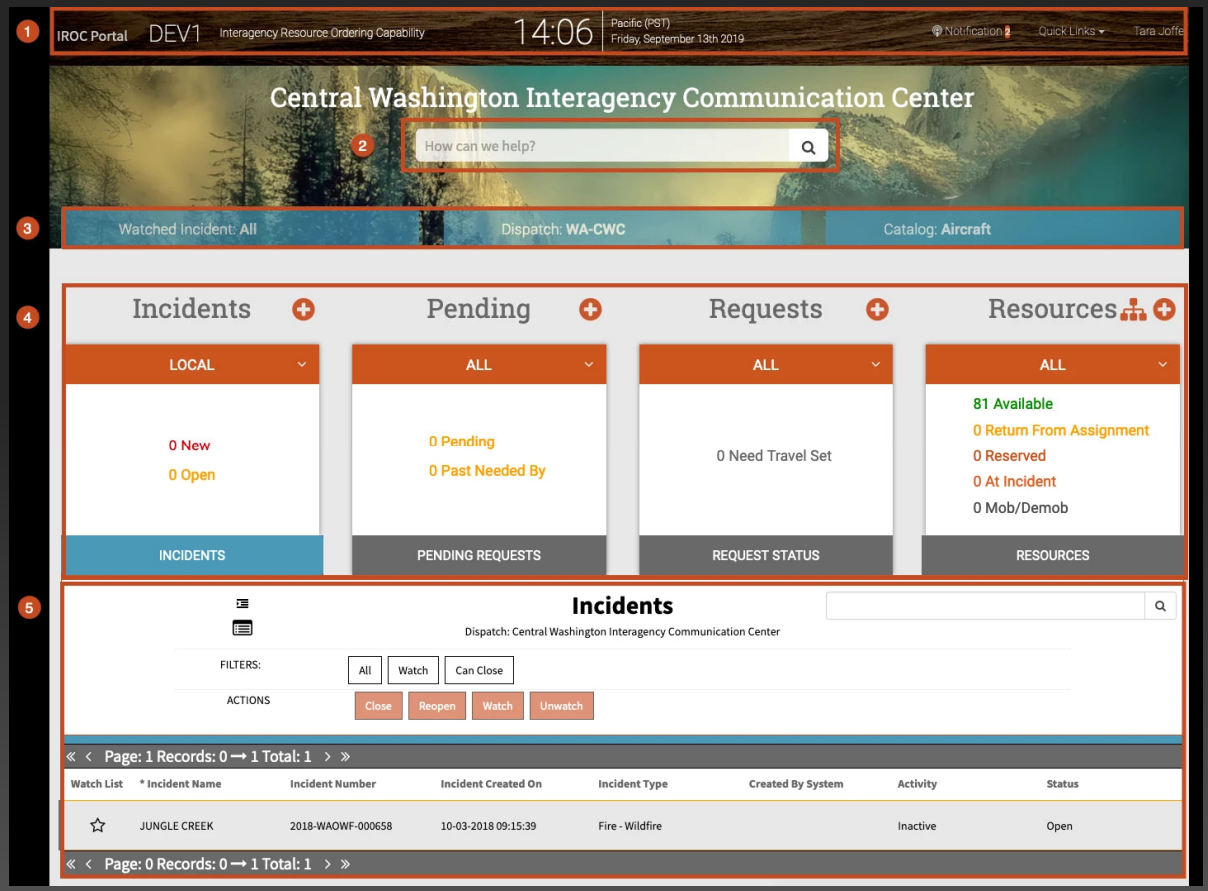
VERSION 6.0

	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL thru OCTOBER	POST FIRE SEASON 2020
APPLICATION DEVELOPMENT	DATA MANAGEMENT TOOL	RESOURCE AND INCIDENT LIFECYCLE	REQUEST LIFECYCLE	TACTICAL RESOURCES		PRODUCT LAUNCH	DEVELOP AND DEPLOY ENHANCEMENT FEATURES	
TRAINING	CDAT | TRAINING CHANNELS | STRATEGY | ENVIRONMENT	DATA MANAGEMENT TOOL | PRACTICE ENVIRONMENT GO-LIVE	RESOURCE AND INCIDENT LIFECYCLE	REQUEST LIFECYCLE	TACTICAL RESOURCES		ASSESS | IMPROVE | ITERATE	
INTEGRATIONS	FOUNDATIONAL DATA FROM FAA AND OIS | INCIDENT AND RESOURCE TO AND FROM IRWIN	RESOURCE FROM VIPR | INCIDENT LIFECYCLE TO ICBS	REQUEST LIFECYCLE TO AND FROM ICBS AND IRWIN					
COMMUNICATIONS AND SECURITY	ATO | CDAT RENO	AUTHENTICATION						
TESTING	DATA MANAGEMENT TOOL	RESOURCE AND INCIDENT LIFECYCLE	REQUEST LIFECYCLE	TACTICAL RESOURCES	END TO END TESTING		AUTOMATED TEST FRAMEWORK	

IROC

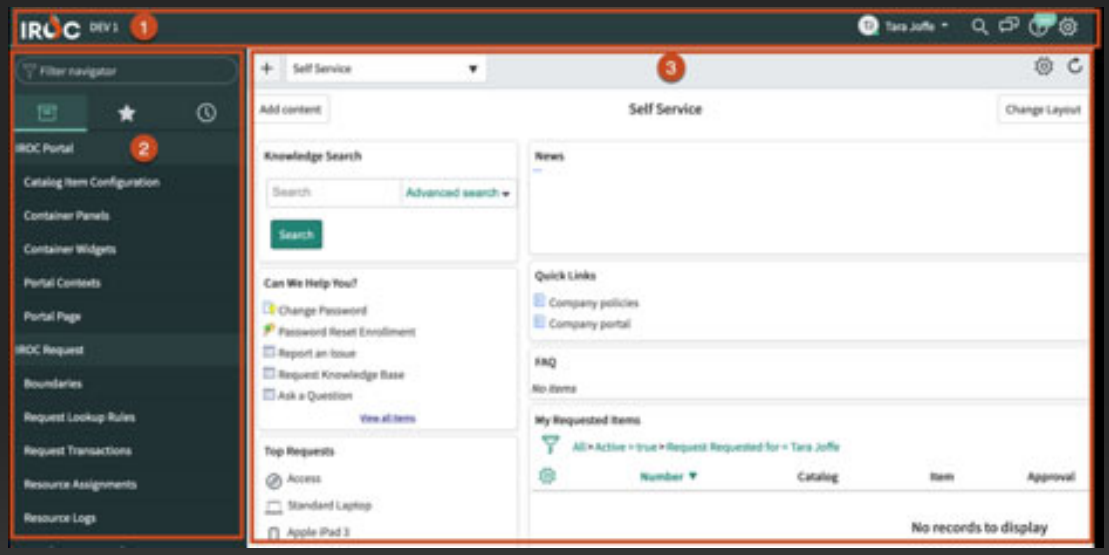
The Dispatcher View

1. **Portal Banner** – Provides application information
2. **Quick Search** - Search IROC to quickly find information
3. **Content Selectors** - Filter incident, dispatch and catalog records by setting a user context for each
4. **Action Tiles** – Access or create incidents, requests, and resources
5. **Main Work Area** – View or take action on incidents, requests, or resources

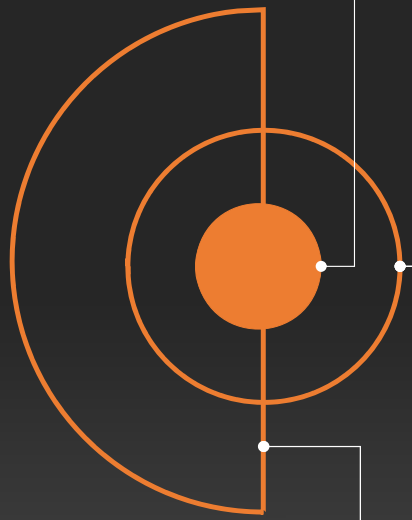


The Dispatch Manager View

1. **Banner** – Runs across the top of every page and contains the IROC logo and global navigation controls
2. **Application Navigator** – Defaults to the File tab, which provides access to all applications and modules
3. **Main Content Frame** – Displays information such as lists, forms, and homepages. This view changes depending on the application or module you select



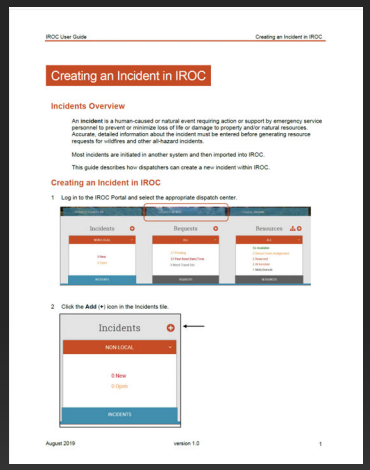
Training Material Available Incrementally



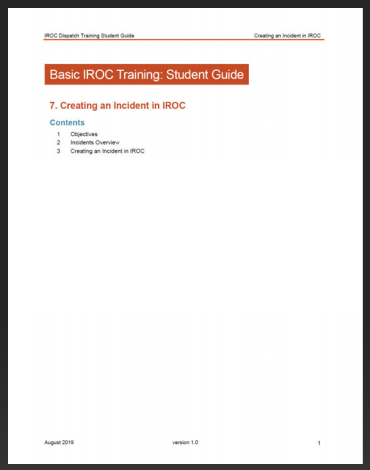
- User Guide – core material describing functionality
- Instructor Guide – guidance for teaching key points
- Student Guide – student reference document for key tasks
- Quick Reference Card – one-page how-to descriptions
- Instructional Video – short recordings of key tasks
- Product Tour – in-application key task walk throughs

IROC

Supporting Material

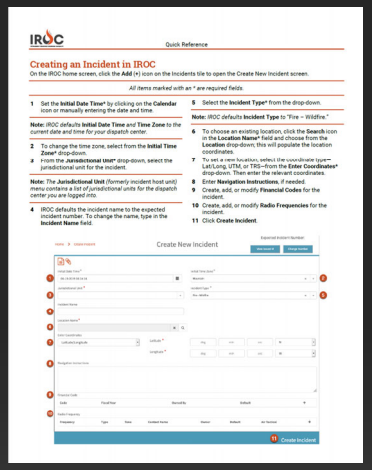


User Guide



Student Guide

Instructor Guide



Quick Reference Card

IROC

Incremental Training Material Release Timeline

Data Management Tool (1)

IROC Administrators
- Catalogs
- Organizations

Selection Area Managers
- Selection Areas

Dispatch Data Manager
- Navigating the DMT
- Resources
- Locations
- Airports
- Hazards
- Contracts
- Financial Codes
- Frequencies

Nov ‘19

Resource and Incident Life Cycle (2)

Dispatcher
- Navigating the Portal
- Create Incidents
- Maintain Incidents
- Create Resources
- Resource Transfers
- Resource Status
- Web Status
- Rosters

Dispatch Manager
- Incident Conflicts
- Resource Conflicts

Assess Learning Progress

Dec ‘19

Request Life Cycle (3)

Dispatcher
- Create Requests
- Fill Requests
- Request Movement
- Manage Pending Requests
- Managing Incident Resources
- Travel

Jan ‘20

Tactical Resources (4)

Aircraft Dispatcher
- Tactical Aviation UI
- Assign
- Divert
- Ferry

Face-to-Face TTT

Feb ‘20

IROC

Videos by Increment

Nov ‘19

Data Management Tool

- Navigating the DMT
- Incident conflicts
- Create resources
- Contracts
- Selection Areas

Dec ‘19

Resource and Incident Life Cycle

- Navigating the homepage
- Navigating the action tiles
- Navigating the work area
- Create and maintain incident
- Set availability
- Web status self service
- Web status user maintenance
- Master rosters

Jan ‘20

Request Life Cycle

- Create and place request
- Fill - 1
- UTF/Retrieve/Place request
- Reassign resource
- Edit request/assignment
- Manage request
  - Unfill
  - Cancel
  - Retrieve
  - Restore
  - Convert
  - Set ETD/ETA
  - Release and reassign
- Fill – 2
- Place – 2
- Release – 2
- Reassign - 2
- Cache requests
- Assignment rosters
- Travel

Feb ‘20

Tactical Resources

- Assign
- Divert
- Ferry

Final dates TBD

IROC

Training front-to-back

- **Normal course to develop trainers**
  - Virtual TtT sessions as releases drop
  - Assess learning progress after release 1 and 2
- **We need to start everyone off on a level playing field**
  - Do a virtual session for the train-the-trainer group
- **Training attendees get access to a practice instance (limited to subject areas presented)**
- **Web Status and IMT are online only training (Learning Portal)**

IROC

IROC Enhancements

- **Easier Rostering Function**
  - Eliminates jumping between screens and reduces the number of clicks it takes to create a new roster

- **Import from Excel into IROC**
  - Allows easy import of requests from buying teams
  - Provides better coordination between expanded and buying teams

IROC Enhancements

- **Ability To Create Batch Requests For NFES Items**
  - Decreases work time to enter requests for cache items

- **Catalog Improvements**
  - IROC will allow for the GACC-specific catalog items, incident type-specific catalog items, and agency-specific catalog items

- **ICBS Interface**
  - Working to reduce the pain points you currently experience with the ICBS/ROSS interface

IROC Enhancements

- **Increased Integration with IRWIN**
  - IROC will not only read information from IRWIN, but it will also push information back to IRWIN
  - IROC will transfer assignment history back to IQS/IQCS
- **Improved Support Request Functionality**
  - Easier to create and track a support request
  - Business rules still apply
- **Email the Resource Order Form and Operational Reports Directly from IROC**
  - Easily and quickly share information with anyone who needs it
- **Attach Supplemental Documents to Requests**
  - Lowers the need for follow up fax or emails
  - Allows all the information related to a request to stay in the system

IROC

IROC