Placing a Request

Fire
- Agency Administrator or designee to National CISM Coordinator
- Orders for agency employees processed through normal dispatch channels
- Mental Health Professional (clinician) ordered by National CISM Coordinator

Non-Fire
- Agency Administrator or designee to National CISM Coordinator
- May/may not be processed through normal dispatch channels
- Mental Health Professional (clinician) ordered by National CISM Coordinator
- Reimbursable agreements managed by National CISM Coordinator
Critical Incident Peer Support Groups

- Assembled by a qualified and credentialed **CISM Coordinator**
- Oversight provided by a **CIPS Group Leader**
- Comprised of **Peer Supporters**
- Include a **Mental Health Professional (MHP)**
- May have a **Liaison** assigned
- **Ordered** through the **Dispatch/Coordination System**
- May be split up to cover large geographic areas
- May be comprised of Peer Supporters/Leads from various Geographic Areas
Crisis intervention is not effective with personnel who are operationally engaged.

Services are most effective 72 hours to 10 days after an incident.

It is important to allow time for affected individuals to disengage operationally and re-connect with family and friends.