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| Submitter: | Larry Bush | Date | 11/20/09 |
| Phone Number: | 406-829-7048 | Email address: | lbush@mt.gov |
| **Task #06- Alyssa Stewart assigned** |
| ISSUE/PROBLEM: *Describe your issue/s in no more than 2 paragraphs* |
| There is a problem with importing IQS files into ROSS. Certain dispatch centers are not able to import IQS files for their own people. In the SW zone, Bittterroot Dispatch (BRC) and Northern Rockies (NRC) both have state or local people assigned to those dispatch centers but are not able to import IQS files to update their ROSS records. Instead, they must first transfer those ROSS records to MDC, then MDC can import the IQS file, then MDC must transfer the ROSS record back to the host dispatch center. It is a cumbersome process and has some other consequences, namely, if the person being updated is a dispatcher, the transfer in ROSS deletes the user roles for that person in ROSS, which then also have to be re-established.I believe the same issue affects other dispatch centers as well. Helena Dispatch must do the same for the state and local government folks at Dillon and Bozeman and Kootenai Dispatch cannot import their own IQS files either. |
| HISTORY**/**BACKGROUND: *Describe the history associated with the issue/s (1 page or less)* |
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| POLICY: *Describe the policy or regulation that is relevant to your issue/s. If no policy or regulation is associated with your issue, just write not applicable (N/A).* |
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| FACTORS AFFECTING THE ISSUE: *Discuss key factors that should be taken into account when addressing the issues.* |
| I believe the issue has something to do with the organization set up in ROSS but don’t know what or where that is in ROSS. I have pasted a screen shot from IQS help to the bottom of this form that says “The combination of Dispatch Organization and Providing Organization must be valid within ROSS”. It seems to me that they must already be valid if Bitterroot dispatch can “own” a resource that is provided by MT-SWS but what do I know. |
| RECOMMENDATIONS/SOLUTIONS: *Identify your recommendations or solutions to the issue/s you have described* |
| **Speak** with the IQS or ROSS developer types to find out where in ROSS or IQS to fix this. |
| TASK ORDERS TO DISPATCH STEERING COMMITTEE: *The Northern Rockies Dispatch Steering Committee will prioritize the task order based on the information* *provided on this form. NRDSC may request additional input.* |
| **12/17/10** The ROSS/IQS issue is at a standstill. I believe that the recent update that made an IQS->ROSS interface may have solved the issue, or it might not have. **11/17/11 Per Larry Bush, original submitter of this task order, the issue was fixed with the release of IQSweb.**  |
| STATUS: *For NRDSC to update on website.* |
| **Task #06- Assigned to Alyssa Stewart, CLOSED** |