

# Job Overview

## Summary

Experience your America and build a fulfilling career by joining the National Park Service, as we prepare for a second century of Stewardship and Engagement. Become a part of our mission to connect with our past and create important connections to the future by building a rich and lasting legacy for the next generation of park visitors, supporters and advocates. For more information about the National Park Service, click [Grand Teton National Park](#).

**WHO MAY BE CONSIDERED:** Government-wide career or career-conditional employees; Transfer and Reinstatement Candidates, 30% or More Compensable Disabled Veterans, Veterans Recruitment Act (VRA) Eligibles, Qualified Handicapped Individuals. Veterans Opportunity Employment Act (VEOA) eligibles, including veterans who are preference eligibles or who have been separated from the Armed Forces under honorable conditions after three years or more of continuous active service; and returning volunteers from the Peace Corps or Vista, etc. **You must submit proof of this eligibility with your application.**

This is a permanent career, full-time position.

**AREA INFORMATION:** Located in northwestern Wyoming, Grand Teton National Park and the John D. Rockefeller, Jr. Memorial Parkway preserves a spectacular landscape rich with majestic mountains, pristine lakes, and extraordinary wildlife. The abrupt vertical rise of the jagged Teton Range contrasts with the sage-covered valley, creating world-renowned scenery that attracts visitors from all over the world.

This position is being filled in Moose, Wyoming. Jackson (12 miles from Moose), is a small, outdoor recreation focused, thriving community of 10,000 year round residents. The town caters to four million tourists every summer, has an excellent hospital and medical community, a well-respected public school system, private schools, multiple grocery stores, excellent restaurants, and seasonal music and art festivals. Outdoor activities are available year round and include easy access to three ski resorts (Snow King Resort, Jackson Hole Mountain Resort, and Grand Targhee), back-country and Nordic skiing, snowmobiling, hiking, camping, backpacking, horseback riding, boating, rafting, kayaking, hunting, cycling, mountain biking, and world class fly fishing, climbing, and mountaineering. The climate can be as extreme as the activities that are available. Winter temperatures range between lows of 20 degrees below zero to highs of 30 degrees. Summer temperatures are comfortable, with highs between 65 - 80 degrees.

A daycare center is located in Moose and an elementary school is located in Kelly (14 miles from Moose) and Moran (11 miles from Colter Bay). Children attend Junior and Senior High Schools in Jackson with bus service provided.

## Duties

Teton Interagency Dispatch Center (TIDC) is located in Moose, Wyoming. The Lead Dispatcher assists the Assistant Center Manager and Center Manager by providing technical and administrative guidance and leadership to all subordinate employees, including permanent and temporary dispatchers. The Lead Dispatcher also provides specialized technical support for related functional programs and projects and serves as the first point of contact in the chain of command for the seasonal dispatchers. TIDC provides dispatch services for complex all-risk incidents including, law enforcement, wildland fires, emergency medical incidents, search and rescue operations, structural fire, and other emergency services and resource management programs in Bridger-Teton National Forest, Grand Teton National Park, John D. Rockefeller, Jr. Memorial Parkway, National Elk Refuge, Wyoming State Forestry and three county cooperators. In the absence of the Assistant Center Manager and Center Manager, the Lead Dispatcher acts with the full authority thereof and is authorized to make decisions in the best interest of TIDC.

At the GS-7 level the incumbent provides minimal technical and administrative guidance and leadership to subordinate employees, until such a time the professional capacity, organizational skills, and technical ability necessary for full performance are gained and demonstrated.

**Physical Demands:** The work is mostly sedentary with occasional field trips which may require some walking and climbing. Frequently must work long, unscheduled, irregular shifts for extended periods of time under stressful conditions.

**Work Environment:** The work is performed in an open office setting. Radios are continuously monitored and many frequencies must be monitored simultaneously. Telephones constantly ring and result in frequent periods of excessive and constant noise. Incumbent must be able to concentrate on work projects amidst noise, interruptions and the movement of others. This creates a potentially hectic and stressful work environment.

## Travel Required

- Not Required

## Relocation Authorized

- Yes
- Relocation expenses will be paid if the person selected for the position is from outside the local commuting area and is otherwise eligible for reimbursement of relocation expenses under the current Federal Travel Regulations; however, there will be no guaranteed home sale.

## Job Requirements

# Job Requirements

## Key Requirements

- U.S. citizenship required.
- Appointment subject to background investigation and favorable adjudication.
- Males born after 12/31/59 must be registered with the Selective Service.
- Designated drug tested position.

## Qualifications

**To be eligible for this position, you must possess the qualifying specialized experience and/or education as well as any selective factors or screen-out elements as described in the occupational questionnaire and as outlined below. All qualifications must be met by the closing date of this announcement, Monday, June 27, 2016.**

Experience refers to paid and unpaid experience, including volunteer work done through National Service programs (e.g., Peace Corps, AmeriCorps) and other organizations (e.g., professional; philanthropic; religious; spiritual; community, student, social). Volunteer work helps build critical competencies, knowledge, and skills and can provide valuable training and experience that translates directly to paid employment. You will receive credit for all qualifying experience, including volunteer experience.

**You must document your experience in support of the requirements below in your resume in order to qualify.**

**Time-in-Grade Requirements:** Time-in-grade requirements must be met by the closing date of this announcement. This requires applicants who have held a GS position at any time within the past 52 weeks to have served at least 52 weeks at the next lower grade level in the normal line of progression for this occupation.

**To qualify at the GS-07 level** you must show you have 1 year of specialized experience equivalent to at least the **GS-06** level in the Federal service. Specialized experience is experience that provides the particular knowledge, skills, and abilities to successfully perform the duties of the position. Examples of such experience for this grade level include: performing the full range of dispatch duties on own initiative; applying judgment to coordinate initial emergency response efforts; dispatching the appropriate personnel/resources to emergencies; and using both law enforcement and fire dispatching computerized programs, or other related experience.

**To qualify at the GS-08 level** you must show you have 1 year of specialized experience equivalent to at least the **GS-07** level in the Federal service. Examples of such experience for this grade level include: performing the full range of dispatch duties on own initiative; providing guidance/training/mentoring to other dispatchers; applying

judgment to coordinate initial emergency response efforts; dispatching the appropriate personnel/resources to emergencies; and using both law enforcement and fire dispatching computerized programs, or other related experience.

**Note:** Education may not be substituted for experience for this position.

### **Requirements**

1. If new to Federal Civil Service, you will be required to serve a probationary period of 1 year.
2. Appointment is subject to the applicant's successful completion of a background security investigation and favorable adjudication.
3. In accordance with Executive Order 12564, applicants selected for this position are required to submit to a drug test and receive a negative drug test prior to appointment. In addition, this position is a drug testing designated position subject to random testing for illegal drug use.

### **Security Clearance**

Not Applicable